

12+ years of experience in setting/following standard Quality Assurance processes, implementing various Test Strategy & Test Methodologies for Mobile, Web & SAP Based applications & API Performance Testing; setting up Test frameworks for Manual & Automation testing. Expertise on mobile platforms like Android, iOS, Windows Mobile.

Practitioner of Agile development including Scrum and TDD. Experience with successfully managing and coordinating geographically distributed QA teams with good interpersonal and People Management skills. Experience ranging from working in start-ups to Fortune 500, Product & Service organizations with ability to rapidly adapt, learn and leverage new concepts, technologies and team. Direct experience of hiring teams, mentoring and coaching engineers.

Technical Skills: JAVA, Python, R, unix

Tools: Selenium, Appium, UI Automator, jMeter, LoadRunner, QTP(UFT), TestNG, RStudio, Burp Suite, Tableau, Wireshark, Postman

Test/Build Management tools: Quality Center, Bugzilla, Jira, Rational Change, Clear Quest, GIT, Jenkins

QA Manager - Reliance Jio

Jan 2013 – Current

Within Product development team of Jio, I lead the Testing & Quality Assurance activities of Mobile, Web & SAP applications and integrated libraries, primarily collaborating with Product Managers and Development Managers across organization. I oversee the overall Test Methodology like Test strategy & Test Planning, Identifying Automation scope and tools, Code review for Automation scripts and Test documentation.

- Setup Quality process from build release, testing and reporting which helped in speeding up testing tasks
- Setup team of test engineers for Performance and functional testing with experience ranging from 5-10 yrs
- Automation Tool evaluation, setup and maintenance which increased team efficiency
- Hands-on with test case creation, execution and automation across Server API's, Web apps, Mobile apps.

Cloud	Web/Mobile Apps	SAP BI/HANA
<div>→Web API Functional Testing</div> <div>→Web API Performance testing including High Availability, Capacity, Volume tests</div> <div>→ Architecture testing including all components and protocols (MQTT, Kafka Connector, Kafka, Spark & Database)</div> <div>→Server monitoring (CPU, MEM, disk space)</div> <div>Tools: JMeter, LoadRunner</div> <div>Projects:<div>1. Universal IOT platform</div><div>2. Connected Cars</div><div>3. People Tracker</div></div>	<div>→Functional and non-functional testing</div> <div>→ Mobile apps testing on Android, iOS and feature phone</div> <div>→ Web apps testing</div> <div>→ Setup Automation Framework from scratch using Python and Marionette client for feature phone</div> <div>→Automation using Selenium/QTP /Appium</div> <div>Tools: Appium, Selenium, QTP</div> <div>Projects:<div>1. . Jionet (Android/iOS): Released in 2016, 10 Million Playstore downloads.</div><div>2. Single Sign On Library (Android/iOS)</div><div>3. Web portal for all apps</div></div>	<div>→ ETL Testing (Production, Data Accuracy, Transformation, Quality)</div> <div>→ Staging, Data Loading, BI Reports testing</div> <div>→ Technical testing,E2E functional and Performance testing of SAP HANA</div> <div>→ Manual & Automated testing</div> <div>→ Creating Framework for Testing</div> <div>Tools: QTP, Loadrunner</div> <div>Projects:<div>1. Analyzing CDN data</div></div>

Product Lead QA - V2 Solutions

Sept 2012 – Jan 2013

V2 Solutions is a Software services based company working primarily in Healthcare, Media & retail domain providing Software development & testing services. As a QA lead I was responsible for driving the complete Mobile and Web application test life cycle from understanding requirements, creating test documentations, executing tests and reporting, guiding automation tests using Selenium and Appium, Managing test team of 10 engineers. Product: www.jumptale.com

Senior Test Engineer - Mediatek

Nov 2011 – March 2012

Mediatek is a System-on-Chip solutions development company. Within the Handset testing division I was responsible for testing software for mobile devices integrated with MTK chipset using standard tools and processes, managing team of 8 engineers.

Senior Quality Engineer - Nokia

Jan 2009 – Nov 2011

Joined as a Quality engineer, was promoted to Senior Quality Engineer in October 2010

As a part of Quality team within Messaging division of Nokia, I led the testing activities of Nokia Messaging IM leading a team of 20 offshore and onshore test engineer with varied experiences. The application was a multi-community Chat application with client server based and XMPP protocol supported on various mobile platforms (S60, S40, W.R.T, and JAVA). (<http://goo.gl/uDL0mn>)

- Recognized for successfully testing & releasing of embedded Messaging application for specific OS.
- Effectively managed multi team co-ordination (Internal, Field Testing, Device integration, Server)
- Building Test team and mentoring engineers.

The organization restructured after acquisition by Microsoft in 2011.

Asst. Manager Product Evolution - Onida Mobiles (MIRC Electronics)

July 2008 – Jan 2009

In Mobile division of Onida, I was responsible to create requirements for Mobile handset as per Indian market standards and ensuring timely delivery from vendors with desired quality.

Test Engineer - OZ Communications

May 2007 – July 2008

Oz was market leader in IM & Email Solutions bringing popular desktop solutions to mobile devices. As a Test engineer I was responsible for testing Multi community Chat application across various device platforms and following standard test process.

Software Quality Assurance Engineer - Benq Mobiles

Sept 2005 – May 2007

Tested Mobile device features like SMS, Call, Browser, Gallery, Camera and SyncML across various devices manufactured by Benq. Integrated with field testing team in creating documentations and assisted in testing. The company closed Indian operations after acquisition by Siemens Mobile division in May 2007.

Education:

- PGP Big Data & Data Science from Aegis. (2016-2017)
- MBA in Information Systems from Sikkim Manipal Institute of Management (2009-2011)
- Bachelor of Engineering (Electronics & Telecommunications Engineering) – K. J. Somaiya IEIT (Mumbai University). (62%) (2002-2005)
- Diploma in Digital Electronics from M.M.J Shah Polytechnique (Mumbai University) (73%) (1999-2002)