

## Says

What have we heard them say?
What can we imagine them saying?

Thinks
What are their wants, needs, hopes, and dreams?

What other thoughts might influence their behavior?



To redefine the health

We aim to ensure well being for everyone

To this end, we see ourselves as partners to their health

Well being at every step of their healthcare journey

Medical insurance

Positive mindset

HEALTHHUB CLINIC

Change in their activities

Change in thier body health

About future health

Pain and fear can lead to frustration

About that diseases affected by them

patients mentality



## Does

What behavior have we observed? What can we imagine them doing?

Feels

What are their fears, frustrations, and anxieties?

What other feelings might influence their behavior?

