# Paraskevas Leivadaros

System Engineer | BSc in Computer Science

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#### PROFESSIONAL EXPERIENCE

# **Implementation and Support System Engineer**

Paiania, Greece

Intracom Telecom · Full-time

Nov 2021 - Present

I am responsible for qualitative control and technical support of mobile prepaid telecommunication services and systems for telecommunications organizations in Greece and abroad. I am implementing and supporting applications for prepaid and fixed telephony of corporate clients and I have been given the opportunity to get to know in depth the structure and needs of large and integrated telecommunication networks. I am involved in several projects including implementation of products based on ServiceWeaver™ platform such as Internet Abroad and Prepaid Orchestrator microservices, playing an important role in all stages of the deployment.

I have worked with a diverse range of tools and technologies:

- VCS: Git. GitLab CI/CD
- · Containerization: Docker
- Networking: TCP/IP, NAT
- Databases: MySQL, Oracle
- Virtualization: VMWare ESXi
- Linux: RHEL, CentOS, Ubuntu
- Pub/Sub systems: RabbitMQ
- Programming: Bash, Java, Python
- Infrastructure Automation: Ansible
- Security: iptables, firewalld, SELinux, SSL/TLS
- Monitoring & Logging: Grafana, Prometheus, ELK Stack

## **System Analyst**

Hellenic Army General Staff (KEPYES) · Full-time

Papagou-Cholargos, Greece

Dec 2020 - Aug 2021

I was responsible for performing troubleshooting of computer systems, hardware, and software. This involved identifying issues and providing timely solutions to ensure that systems were running optimally. I also gained expertise in resolving network problems, which included giving users clear instructions on how to perform tasks related to network maintenance and troubleshooting.

#### **Digital Marketing Intern**

Málaga, Spain

Oh My Good Guide · Erasmus+ Internship

Feb 2020 - May 2020

I gained extensive experience in SEO techniques, social media management, and creative thinking. I was proficient in web management using WordPress and created engaging blog content. My experience with Google Analytics and Search Console honed my data analysis and problem-solving skills. Additionally, I managed client reviews and online travel agencies' systems, developing my communication and customer service abilities. Overall, I gained valuable skills in digital marketing and web management, as well as data analysis and client management that I can apply to future roles.

## **System Administrator**

Athens, Greece

AUEB CSLabs · Part-time

Oct 2017 - Feb 2019

At the Computer Science Laboratories of the Athens University of Economics and Business, I was responsible for both systems monitoring and direct communication with end users.

## **ACADEMIC BACKGROUND**

# BSc in Computer Science (4-year degree, 240 ECTS)

Athens. Greece

Department of Informatics | Athens University of Economics and Business

Sep 2015 - Jan 2021

Grade: 6.54/10 (Very Good)

Streams of studies:

- Databases and Knowledge Management
- Operations Research and Economics of Information Technology

Key projects:

(2019) A computer game for playing Reversi against a computer opponent utilizing the MiniMax algorithm with alpha-beta pruning for its moves in Java · Artificial Intelligence [INF3531]

(2019) An Android app of a distributed publish/subscribe system that assigns load on different servers to provide information on bus location data in Java and Android Studio · Distributed Systems [INF3664]

(2019) A publisher/consumer reservation system with POSIX threads in C · Operating Systems [INF3464]

(2019) A review study of legal issues that may arise from the provision of cloud computing services • Elements Of Information Law [INF3791]

(2018) An automated school timetable scheduling program utilizing the Hill Climbing algorithm in Java · Artificial Intelligence [INF3531]

(2018) Image Editing Software in C++ · Computer Programming With C++ [INF3321]

## **Apolytirion of Secondary Education**

Nea Penteli, Greece Sep 2012 - May 2015

Nea Penteli General Lyceum Grade: 18.1/20 (Excellent)

Nationwide University Entrance Examination Score: 16.102/20.000

(28-30 March 2014) Athens Model United Nations held in the Eugenides Foundation, Athens

#### **SKILLS**

- Multi Cloud Engineer (1xGCP Certified, Azure, AWS)
- Extensive experience with Docker, Ansible and Red Hat Enterprise Linux systems

## **CERTIFICATIONS & LANGUAGES**

IELTS - Overall Band Score: 7.5/9 (Listening: 8/9, Reading: 9/9, Writing: 6.5/9, Speaking: 7/9)

Feb 2023

**English** - Full professional proficiency (ECPE C2) · **French** - Limited working proficiency (DELF B2) · **Greek** - Native Completed more than 40 Computer Science related courses in Udemy, DataCamp, Pluralsight, A Cloud Guru, LinkedIn Learning and Programming Hub (the full list is available on my LinkedIn profile in the <u>certifications</u> section)

## **CONFERENCES / WORKSHOPS / HACKATHONS**

(16 Feb 2024) Al Hackathon Greece 2024

Al-Buddy: Review Radar Data Platform

(16 Dec 2023) Google DevFest Athens 2023

Data Science and Machine Learning for Weather and Climate Workshop

(03 May 2019) Athens InfoLaw Conference: Law, Internet and Social Media

Private Data Workshop

(17 Mar 2018) TEDxAUEB 2018 Arctos

## **VOLUNTEERING**

#### **Computational Volunteer**

Sep 2019 - Present

BOINC · Folding@home · World Community Grid

Donating server resources to science projects; OpenPandemics - COVID-19, Africa Rainfall Project, Help Stop TB, Mapping Cancer Markers, Smash Childhood Cancer

Content Moderator Nov 2018 - Nov 2021

**AUEB Venus Forum** 

I provided discussion topics, encouraged forum members to share, removed unrelated and inappropriate content, answered questions, defined group boundaries, and rules, and updated the platform

**Tutor** Jun 2018 - Jun 2019

**AUEB Volunteers** 

Provision of computer and Microsoft Word lessons to support women who had experienced or were experiencing incarceration in detention centers in the Support Network for Incarcerated and Released Women

## Team's Representative & WordPress Developer

May 2017 - Present

**AUEB Drama Club** 

Managing technology operations by providing solutions to overcome challenges and maintaining a positive online presence through our website and social media platforms