

# Paraskevas Leivadaros

System Engineer | BSc in Computer Science

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## PROFESSIONAL EXPERIENCE

### Implementation and Support System Engineer

Intracom Telecom · Full-time

Paiania, Greece

Nov 2021 - Present

I am responsible for qualitative control and technical support of mobile prepaid telecommunication services & systems for telecommunications organizations in Greece and abroad. I am implementing and supporting applications for prepaid and fixed telephony of corporate clients and I have been given the opportunity to get to know in depth the structure and needs of large and integrated telecommunication networks. I am involved in several projects including implementation of products based on ServiceWeaver™ platform such as Internet Abroad and Prepaid Orchestrator microservices, playing an important role in all stages of the deployment. My fields of technical expertise are the following: Docker, Ansible, Grafana, Prometheus, VMWare ESXi, Oracle and MySQL databases, and Red Hat Enterprise Linux systems.

### System Analyst

Hellenic Army General Staff (KEPYES) · Full-time

Papagou-Cholargos, Greece

Dec 2020 - Aug 2021

I was responsible for performing troubleshooting of computer systems, hardware, and software. This involved identifying issues and providing timely solutions to ensure that systems were running optimally. I also gained expertise in resolving network problems, which included giving users clear instructions on how to perform tasks related to network maintenance and troubleshooting.

### Digital Marketing Intern

Oh My Good Guide · Erasmus+ Internship

Málaga, Spain

Feb 2020 - May 2020

I gained extensive experience in SEO techniques, social media management, and creative thinking. I was proficient in web management using WordPress and created engaging blog content. My experience with Google Analytics and Search Console honed my data analysis and problem-solving skills. Additionally, I managed client reviews and online travel agencies' systems, developing my communication and customer service abilities. Overall, I gained valuable skills in digital marketing and web management, as well as data analysis and client management that I can apply to future roles.

### System Administrator

AUEB CSLabs · Part-time

Athens, Greece

Oct 2017 - Feb 2019

At the Computer Science Laboratories of the Athens University of Economics and Business, I was responsible for both systems monitoring and direct communication with end users.

## ACADEMIC BACKGROUND

### BSc in Computer Science (4-year degree, 240 ECTS)

Department of Informatics | Athens University of Economics and Business

Athens, Greece

Sep 2015 - Jan 2021

Grade: 6.54/10 (Very Good)

Streams of studies:

- Databases and Knowledge Management
- Operations Research and Economics of Information Technology

Key projects:

(2019) A computer game for playing Reversi against a computer opponent utilizing the MiniMax algorithm with alpha-beta pruning for its moves in Java · Artificial Intelligence [INF3531]

(2019) An Android app of a distributed publish/subscribe system that assigns load on different servers to provide information on bus location data in Java and Android Studio · Distributed Systems [INF3664]

(2019) A publisher/consumer reservation system with POSIX threads in C · Operating Systems [INF3464]

(2019) A review study of legal issues that may arise from the provision of cloud computing services · Elements Of Information Law [INF3791]

(2018) An automated school timetable scheduling program utilizing the Hill Climbing algorithm in Java · Artificial Intelligence [INF3531]

(2018) Image Editing Software in C++ · Computer Programming With C++ [INF3321]

## **Apolytirion of Secondary Education**

Nea Penteli General Lyceum

Grade: 18.1/20 (Excellent)

Nationwide University Entrance Examination Score: 16.102/20.000

(28-30 March 2014) Athens Model United Nations held in the Eugenides Foundation, Athens

Penteli, Greece

Sep 2012 - May 2015

## **SKILLS**

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- Multi Cloud Engineer (1xGCP Certified, Microsoft Azure)
- Extensive experience with Docker, Ansible and Red Hat Enterprise Linux systems

## **CERTIFICATIONS & LANGUAGES**

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**IELTS** - Overall Band Score: 7.5/9 (Listening: 8/9, Reading: 9/9, Writing: 6.5/9, Speaking: 7/9) Feb 2023

**English** - Full professional proficiency (ECPE C2) · **French** - Limited working proficiency (DEL F B2) · **Greek** - Native  
Completed more than 30 Computer Science related courses in Udemy, Pluralsight, A Cloud Guru, and LinkedIn Learning (the full list is available on my LinkedIn profile in the [Certifications](#) section)

## **CONFERENCES & WORKSHOPS**

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(03 May 2019) Athens InfoLaw Conference: Law, Internet and Social Media

(04 May 2019) Athens InfoLaw Workshop: Private Data

(17 March 2018) TEDxAUEB: arctos

## **VOLUNTEERING**

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### **Computational Volunteer**

Sep 2019 - Present

BOINC · Folding@home · World Community Grid

Donating server resources to science projects; OpenPandemics - COVID-19, Africa Rainfall Project, Help Stop TB, Mapping Cancer Markers, Smash Childhood Cancer

### **Content Moderator**

Nov 2018 - Nov 2021

AUEB Venus Forum

I provided discussion topics, encouraged forum members to share, removed unrelated and inappropriate content, answered questions, defined group boundaries, and rules, and updated the platform

### **Tutor**

Jun 2018 - Jun 2019

Support Network for Incarcerated and Released Women

Provision of computer and Microsoft Word lessons to support women who have experienced or are currently experiencing incarceration in detention centers

### **Team's Representative & Web Developer**

May 2017 - Present

AUEB Drama Club

Managing technology operations by providing solutions to overcome challenges and maintaining a positive online presence through our website and social media platforms

(26-30 May 2022) Participated in the 16th International Theater Conference of Serres held in Serres, Greece

(11-20 May 2018) Participated in the 15th Panhellenic Amateur Student Theater Festival held in Syros, Greece

(7-11 May 2018) Performed as an actor in the drama The Butterfly Effect at the Athens School of Fine Arts

## **INTERESTS & ACTIVITIES**

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### **Running**

(19 March 2017) Athens Half Marathon held in Athens, Greece

### **Cycling**

(19 July 2014) Panhellenic Mountain Bike Championship for Teenagers held in Karpenisi, Greece · 28km

(11 May 2014) ITI Epic Mountain Bike Race held in Pavliani of Fthiotida, Greece · 60km

(03 May 2014) Attica Mountain Bike Championship for Teenagers held in Oropos, Greece · 12km

(09 March 2014) Attica Road Cycling Championship for Teenagers held in Hippocratic State, Greece · 77km

(19 July 2013) Panhellenic Mountain Bike Championship for Children held in Karpenisi, Greece · 17km

(07 July 2013) Panhellenic Road Cycling Championship for Children held in Sparta, Greece · 132km