



## THE RULES AND REGULATIONS ANNEXURE "A"

### STUDENT AND SPONSOR'S COPY

**For the kind attention of students, parents, guardian, sponsors or employers:**

1. Refer to Annexure B on Refund Policy.
2. Examination fees, shall were applicable be paid separate from tuition fees.
  - a) All Foreign Students are required to pay a 50% deposit of the total Annual Tuition fees upon registration.
  - b) In case you are remitting the tuition fees by instalments, the same must be paid on or before the 3rd of every month irrespective of the date of your Nominee's enrolment/commencement of classes. A semester's fee must be paid in eight (8) equal instalments commencing from each month your nominee enrolls with this University.
  - c) Depending on inflation, Tuition fees may be amended at the discretion of the University.
  - d) Students should obtain student cards from the Admissions Office and Clearance cards from the Finance Department.
  - e) Fees payable are per course and NOT per duration i.e. students pay the full tuition fees per course irrespective of the date they start classes.
  - f) A penalty of 12.5% will be charged on late payments.
3. There are two semesters in a year.
4. Nominees are expected to attend classes (compulsory) up to the day of his/her exams and his/her absence from classes shall in no way affect your obligation to remit the full semester's fees including for the month your nominees shall take his/her exams.
5. You are hereby also required to submit a written letter to the University in case your nominee was absent from his/her classes. A doctor's confirmation letter must also be enclosed if the absence was caused by illness.
6. You will also remit the necessary registration, examination, annual subscriptions, exemption, invigilation and any other fees payable to the examination body of your nominee's course. The University may charge small fees to cover the postage/telephone/fax/telefax/official charges for processing your nominee(s) application.
7. No transcripts shall be released to any student before clearing all outstanding fees.
8. All students are required to attend the pre-examination or intensive revision course, which is known as "Block Release", this is aiming at special revision on exam topics, solving of past examination papers as well as clarity on student's personal difficulties. A nominal fee shall be charged for the said courses.
9. **Students found to be missing classes frequently are liable to be dismissed from the University.**
10. Students reporting for classes fifteen minutes after commencement of the lecture session shall not be allowed into the class save emergencies or other related circumstances.
11. Students must dress decently.
12. Noisy appliances are strictly not allowed into the University, especially in the lecture halls and reception area.
13. All students must possess study materials for their courses. The lists shall be provided to them.
14. All students must complete their assignments regularly. Tests and mock exams must be attempted at all times. Block Release is compulsory to all students.
15. Students shall be required from time to time to complete the hourly assessment questionnaire of each lecture session that they attend.
16. Foreign students should carry out the Republic of Namibia immigration formalities before commencing studies. All foreign students must submit sponsorship letter to the University.
17. Students must keep the premises clean at all times. Littering and smearing of walls will not be tolerated. Smoking, eating, drinking of any sort or other drinks is strictly prohibited on any part of the premises.



18. Insubordination of any nature towards the staff (lecturers and administrative staff) shall not be tolerated. Respect and professional spirit should be maintained by all students.
19. The University regards fighting as a serious offence. Any student fighting another student, staff or lecturer shall be dealt with in accordance with the IUM Student Misconduct Policy.
20. A student who negligently or intentionally damages University property shall be held liable. All cost of such damaged shall be directly added to the student account.
21. Students are encouraged to make use of the University's suggestion boxes availed at all campuses.
22. Students should not have their belongings and books unattended in lecture halls.
23. Visitors are not allowed during lecture hours.
24. Sponsored students should submit a confirmation letter from their sponsor's prior to commencement of classes except special cases.
25. All self-funding students are required to sign an assurity form of payment.
26. Any discrepancies covering the academic, administrative or functional aspects of the University, guardians and students are welcome to report these immediately to the management.
27. Transfer of amounts from one student to another is strictly prohibited.
28. Parents/sponsors/guardians are most welcome to discuss their nominee's progress with University management. Management assures you best service at all time.
29. Students in arrears of up to one (1) instalment will be suspended from classes until such fees owed have been paid in full, University reserves the right to hand outstanding fees to Debtor Collectors. The student accepts to abide by all these rules and regulations and accept any liability that may arise from their violation.
30. University does not accept liability or injuries inflicted on students or visitors while at campus.

**I have read this agreement and the prospectus of International University of Management (IUM) and I understand all aspects of the agreement. All of the information supplied on my application, transcripts, and written work is true and accurate. All work submitted to the IUM is my own, except where clearly stated to the contrary. I also understand and accept that, if at any time it is demonstrated that I have misrepresented myself or my work, I may be dismissed from IUM, with no refund of fees paid, and any degree(s) awarded may be rescinded. I am equally in agreement with the rules and regulations of IUM.**

**Student's Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Parent's/Guardian/Sponsor(s)/Employer's Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Business Address** \_\_\_\_\_

**Contact details: Cell:** \_\_\_\_\_ **(w)** \_\_\_\_\_

**Email:** \_\_\_\_\_



## **ANNEXURE B**

### **REFUND POLICY**

The application/evaluation fee is not refundable. A student may cancel enrolment within three working days following enrolment, and receive a refund of all transfer credit fees and all tuition for independent studies courses. Thereafter, the student may receive a 50% refund within 30 days, 30% within 60 days, and 10% within 90 days provided the degree program has not been completed. If the degree program has been completed and the diploma has been ordered by the student, there will be no refund. Cancellation is made by registered mail and the date of the postmark will determine the effective date of cancellation. It should be noted that after the expiry of a period of 90 days the University shall not refund any student under any circumstances. Refunds will be provided within 30 days of receipt of the written request for cancellation. In the event of any disagreement, a student may file a grievance within 30 days with the Chairman of the university council, who will respond within 30 days of receipt of the grievance.