erofit-case-study-jupyter-notebook

November 21, 2023

#Problem Statement and Basic Analysis

About Aerofit

Aerofit is a leading brand in the field of fitness equipment. Aerofit provides a product range including machines such as treadmills, exercise bikes, gym equipment, and fitness accessories to cater to the needs of all categories of people.

Business Problem

The market research team at AeroFit wants to identify the characteristics of the target audience for each type of treadmill offered by the company, to provide a better recommendation of the treadmills to the new customers. The team decides to investigate whether there are differences across the product with respect to customer characteristics.

Dataset

The company collected the data on individuals who purchased a treadmill from the AeroFit stores during the prior three months. The dataset has the following features:

- 1. Product Purchased: KP281, KP481, or KP781
- 2. Age: In years
- 3. Gender: Male/Female
- 4. Education: In years
- 5. MaritalStatus: Single or partnered
- 6. Usage: The average number of times the customer plans to use the treadmill each week.
- 7. Income: Annual income (in \$)
- 8. Fitness: Self-rated fitness on a 1-to-5 scale, where 1 is the poor shape and 5 is the excellent shape.
- 9. Miles: The average number of miles the customer expects to walk/run each week

Product Portfolio:

- 1. The KP281 is an entry-level treadmill that sells for \$\$1,500
- 2. The KP481 is for mid-level runners that sell for \$1,750
- 3. The KP781 treadmill is having advanced features that sell for \$2,500.

```
[50]: import pandas as pd
import numpy as np
import seaborn as sns
import matplotlib.pyplot as plt
from IPython.display import Image
```

```
[2]: data = pd.read_csv('aerofit_treadmill.csv')
[3]: rows, columns = data.shape
     print('Number of rows: ', rows)
     print('Number of columns: ', columns)
    Number of rows: 180
    Number of columns: 9
[4]: data.head()
                     Gender Education MaritalStatus Usage Fitness
[4]:
       Product
                Age
                                                                        Income
                                                                                Miles
     0
         KP281
                 18
                       Male
                                     14
                                                Single
                                                            3
                                                                          29562
                                                                                   112
     1
         KP281
                 19
                       Male
                                     15
                                                Single
                                                            2
                                                                     3
                                                                          31836
                                                                                    75
     2
         KP281
                    Female
                                                                                    66
                 19
                                     14
                                            Partnered
                                                            4
                                                                     3
                                                                          30699
     3
         KP281
                 19
                       Male
                                     12
                                                Single
                                                            3
                                                                     3
                                                                          32973
                                                                                    85
     4
                                                            4
         KP281
                 20
                       Male
                                     13
                                            Partnered
                                                                     2
                                                                          35247
                                                                                    47
[5]: data.info()
    <class 'pandas.core.frame.DataFrame'>
    RangeIndex: 180 entries, 0 to 179
    Data columns (total 9 columns):
         Column
                         Non-Null Count
                                          Dtype
         Product
                         180 non-null
     0
                                          object
     1
                         180 non-null
                                          int64
         Age
     2
         Gender
                         180 non-null
                                          object
     3
         Education
                         180 non-null
                                          int64
     4
         MaritalStatus 180 non-null
                                          object
     5
         Usage
                         180 non-null
                                          int64
     6
         Fitness
                         180 non-null
                                          int64
     7
         Income
                         180 non-null
                                          int64
         Miles
                         180 non-null
                                          int64
    dtypes: int64(6), object(3)
    memory usage: 12.8+ KB
[6]: data.isna().sum(axis = 0)
[6]: Product
                      0
                      0
     Age
     Gender
                      0
     Education
     MaritalStatus
     Usage
                      0
     Fitness
                      0
     Income
                      0
```

```
Miles
                      0
     dtype: int64
[7]: for col in data.columns:
       if data[col].dtype == object or col in ('Education', 'Usage', 'Fitness'):
         print(col, '\n', data[col].value_counts(), '\n')
    Product
     KP281
              80
    KP481
             60
    KP781
             40
    Name: Product, dtype: int64
    Gender
     Male
                104
    Female
                76
    Name: Gender, dtype: int64
    Education
     16
           85
          55
    14
    18
          23
           5
    15
    13
           5
    12
           3
    21
           3
    20
           1
    Name: Education, dtype: int64
    MaritalStatus
     Partnered
                  107
    Single
                  73
    Name: MaritalStatus, dtype: int64
    Usage
     3
          69
    4
         52
    2
         33
    5
         17
    6
          7
    7
          2
    Name: Usage, dtype: int64
    Fitness
     3
          97
    5
         31
```

4 24 1 2

Name: Fitness, dtype: int64

##Observations: 1. Shape of the data: There are 9 variables and 180 rows. 2. Categorical variables: 'Product', 'Gender', 'MaritalStatus' are of data type object with class 'str'. 3. Continuous variables: 'Age', 'Education', 'Income', 'Usage', 'Miles', 'Fitness' are of data type int. 4. There are no missing values present in the dataset. 5. Unique Values: 'Product' variable: >* 3 unique values: 'KP281', 'KP481' and 'KP781' >* most data rows for value 'KP281'

- 'Gender' variable : >* 2 unique values: 'Male' and 'Female' >* most data rows for value 'Male'
- 'Marital Status' variable : >* 2 unique values: 'Partnered' and 'Single' >* most data rows for value 'Partnered'
- 'Education' variable : >* 8 unique values >* most data rows for value 16
- 'Usage' variable : >* 6 unique values >* most data rows for value 3
- 'Fitness' variable : >* 5 unique values [1-5] >* most data rows for value 3

#Descriptive Analysis

[8]: data.describe(include='all')

F07		D 1 .		a 1		M 10		
[8]:		Product	_			MaritalStatus	_	\
	count	180	180.000000				180.000000	
	unique	3	NaN		NaN		NaN	
	top	KP281	NaN	Male	NaN	Partnered	NaN	
	freq	80	NaN	104	NaN	107	NaN	
	mean	NaN	28.788889	NaN	15.572222	NaN	3.455556	
	std	NaN	6.943498	NaN	1.617055	NaN	1.084797	
	min	NaN	18.000000	NaN	12.000000	NaN	2.000000	
	25%	NaN	24.000000	NaN	14.000000	NaN	3.000000	
	50%	NaN	26.000000	NaN	16.000000	NaN	3.000000	
	75%	NaN	33.000000	NaN	16.000000	NaN	4.000000	
	max	NaN	50.000000	NaN	21.000000	NaN	7.000000	
		Fitn	ess	Income	Miles			
	count	180.000	000 180	.000000	180.000000			
	unique		NaN	NaN	NaN			
	top		NaN	NaN	NaN			
	freq	NaN		NaN	NaN			
	mean	3.311		.577778	103.194444			
	std	0.958		.684226	51.863605			
	min	1.000		.000000	21.000000			
	25%	3.000		.750000				
		3.000		.500000	94.000000			
	50%							
	75%	4.000	000 58668	.000000	114.750000			

[9]:	Age	Education	Usage	Fitness	Income	\
count	180.000000	180.000000	180.000000	180.000000	180.000000	
mean	28.788889	15.572222	3.455556	3.311111	53719.577778	
std	6.943498	1.617055	1.084797	0.958869	16506.684226	
min	18.000000	12.000000	2.000000	1.000000	29562.000000	
25%	24.000000	14.000000	3.000000	3.000000	44058.750000	
50%	26.000000	16.000000	3.000000	3.000000	50596.500000	
75%	33.000000	16.000000	4.000000	4.000000	58668.000000	
max	50.000000	21.000000	7.000000	5.000000	104581.000000	
Range	32.000000	9.000000	5.000000	4.000000	75019.000000	
IQR	9.000000	2.000000	1.000000	1.000000	14609.250000	
Lower Whisker	10.500000	11.000000	1.500000	1.500000	22144.875000	
Upper Whisker	46.500000	19.000000	5.500000	5.500000	80581.875000	
	Miles					
count	180.000000					
mean	103.194444					
std	51.863605					
min	21.000000					
25%	66.000000					
50%	94.000000					
75%	114.750000					
max	360.000000					
Range	339.000000					
IQR	48.750000					
Lower Whisker	-7.125000					

Upper Whisker 187.875000

##Observations:

- 1. Customers' age data is in the range [18, 50] with median age 26.
- 2. Customers' education data is in the range [12, 21] with median education 16.
- 3. Customers' treadmill usage data is in the range [2, 7] with median value 3.
- 4. Customers' fitness data is in the range [1, 5] with median value 3.
- 5. 'KP281' is the most frequest product purchased.
- 6. Male customers buy the treadmill more often than the female customers.
- 7. Partnered customers purchase the treadmill more frequently than the single customers.
- 8. Standard Deviation is high for attributes 'Income' and 'Miles' as compared to others which means there are more number of **outliers** present in these two columns.

#Outlier Detection using non-graphical approach To detect the number of outliers present in the dataset, we have counted the no of values which are either lower than the lower whisker or greater than the upper whisker. >Formula: >* Lower Whisker = Q1 - (1.5 * IQR) >* Upper Whisker = Q3 + (1.5 * IQR)

Age: 5
Education: 4
Usage: 9
Fitness: 2
Income: 19
Miles: 13

##Observations: 1. We can see that there are very few outliers present for the attributes: 'Age', 'Education', 'Usage' and 'Fitness'

2. There are many outliers present for the attributes: 'Income' and 'Miles'

#Univariate Analysis: continuous variables

Understandig the distribution of data for the following continuous variables:

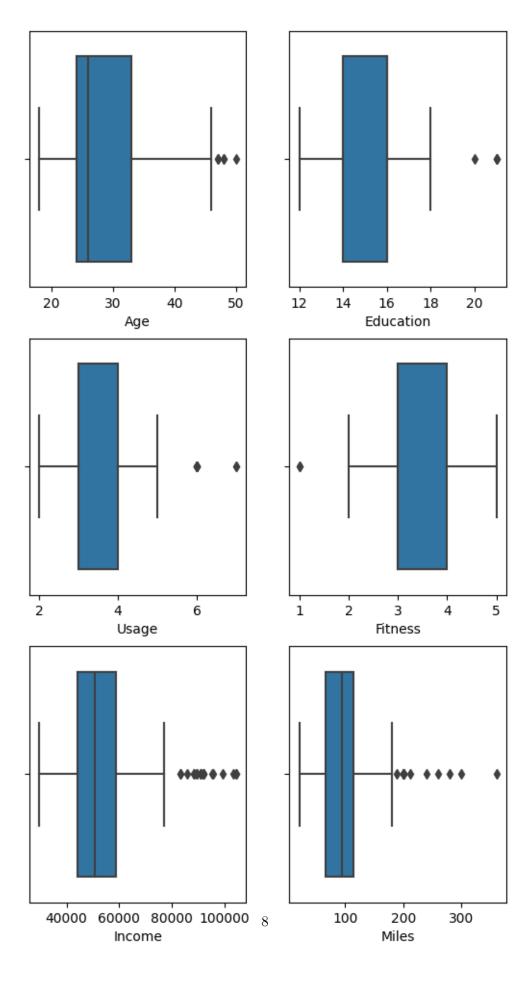
- 1. Age
- 2. Education
- 3. Income
- 4. Usage
- 5. Miles
- 6. Fitness

##Using Box-Plots:

```
[11]: i = 1
    for col in data.columns:
        if data[col].dtype == int:
```

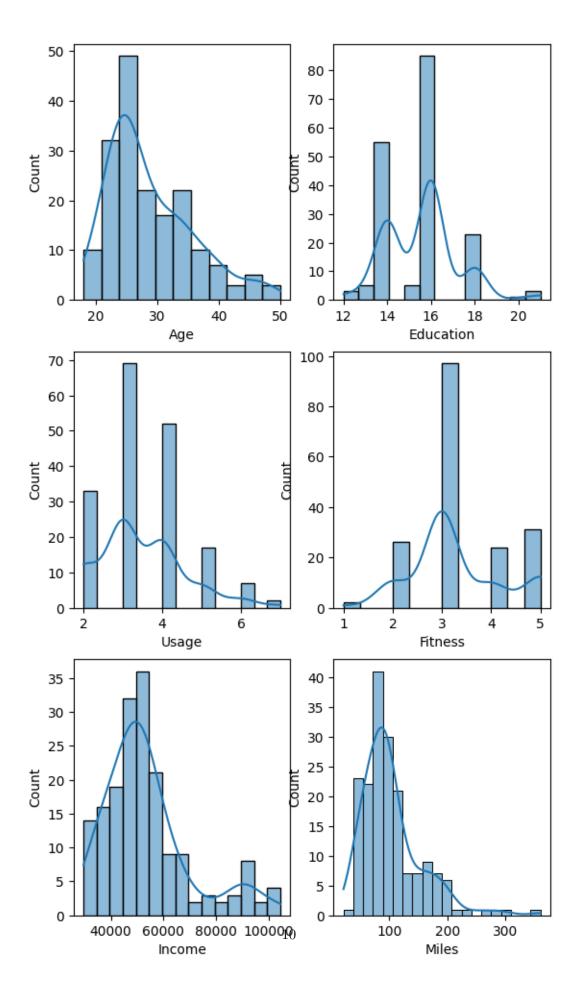
```
plt.subplot(3, 2, i)
    sns.boxplot(data = data, x = col, orient = 'h')
    i += 1

plt.subplots_adjust(top = 2.0)
plt.show()
```



###Observations: 1. We can see that there are more outliers present for the attributes 'Income' and 'Miles'. 2. There are very few outliers present for the attributes 'Age', 'Education', 'Usage' and 'Fitness'. 3. Median income is around \$\$50,000 which means 50% of the values present in the column are <= \$50,000. Also, the upper whisker is around \$80,000 and we can see that there are many values greater than that which are nothing but the outliers. 4. The median value for miles attribute is around 100. And, upper whisker is a bit lesser than 200 and there are quite a significant number of values greater than that which are the outliers. 5. For 'Age', 'Education' and 'Usage' attributes, there are very few values greater than the upper whisker similarly for 'Fitness' very few are lesser than the lower whisker. So, overall very few outliers present for these 4 columns.

##Using Histplots:

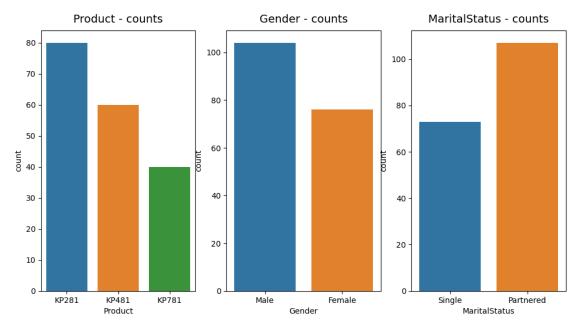


###Observations: 1. Most of the customers are in the age bracket [20, 30]. 2. Most of the customers are having the education of 14 or 16 years. 3. Most of the customers are using the treadmill 3-4 times a week. 4. Most of the customers are having self-rated fitness level as 3 which means decently fit. 5. Most of the customers earn 40k-60k dollars a year. 6. Most of the customers plan to walk/run 100 miles a week.

#Univariate Analysis: categorical variables

```
[40]: fig, axes = plt.subplots(nrows = 1, ncols = 3, figsize = (12, 6))
sns.countplot(data = data, x = 'Product', ax = axes[0])
sns.countplot(data = data, x = 'Gender', ax = axes[1])
sns.countplot(data = data, x = 'MaritalStatus', ax = axes[2])

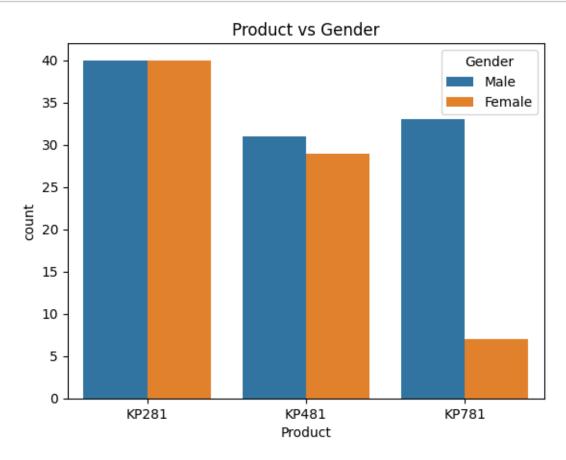
axes[0].set_title("Product - counts", pad=10, fontsize=14)
axes[1].set_title("Gender - counts", pad=10, fontsize=14)
axes[2].set_title("MaritalStatus - counts", pad=10, fontsize=14)
plt.show()
```



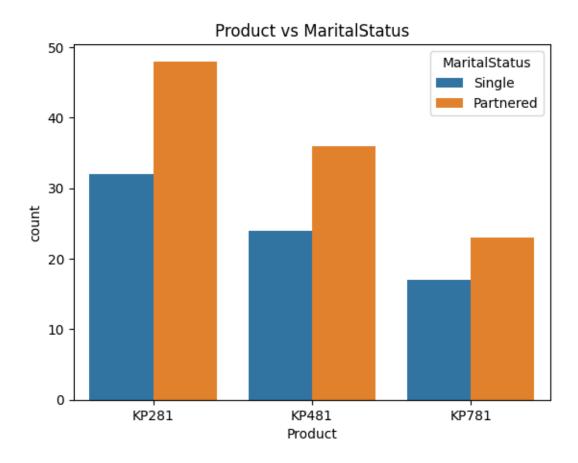
##Observations: 1. Treadmill product 'KP281' is the most frequently purchased followed by 'KP481' and then 'KP781' being the least purchased. 2. Customer data has more males than the females. 3. There are more data-points for partnered customers than the single ones.

#Bivariate Analysis: categorical variables

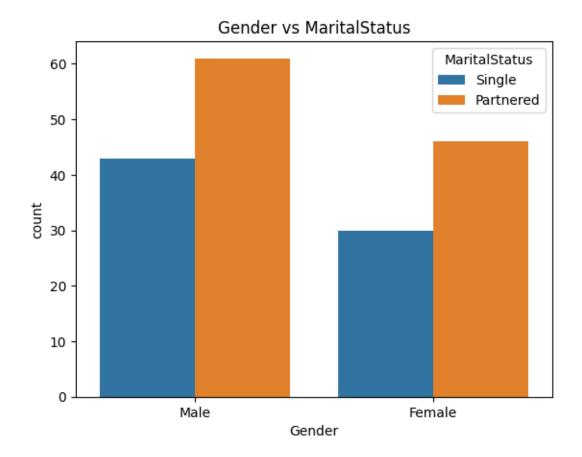
```
[41]: sns.countplot(data = data, x = 'Product', hue = 'Gender')
plt.title('Product vs Gender')
plt.show()
```



```
[42]: sns.countplot(data = data, x = 'Product', hue = 'MaritalStatus')
plt.title('Product vs MaritalStatus')
plt.show()
```



```
[43]: sns.countplot(data = data, x = 'Gender', hue = 'MaritalStatus')
plt.title('Gender vs MaritalStatus')
plt.show()
```



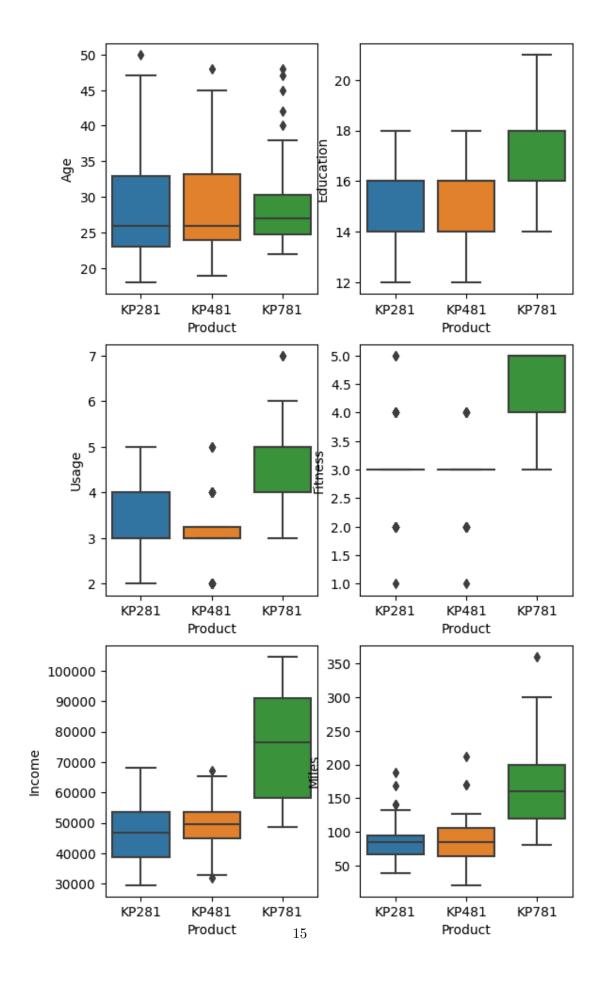
##Observations: 1. Among the customers who purchased 'KP281', the distribution of gender is equal. 2. Among the customers who purchased 'KP481', there are slightly more males than the females. 3. We can see that there are significantly higher number of males than the females who have purchased 'KP781'. 4. For all the 3 products, partnered customers have purchased the product more often than the single ones.

#Bivariate Analysis: Product vs continuous variables

##Using Boxplots:

```
[17]: i = 1
    for col in data.columns:
        if data[col].dtype == int:
            plt.subplot(3, 2, i)
            sns.boxplot(data = data, x = 'Product', y = col, orient = 'v')
            i += 1

    plt.subplots_adjust(top = 2.0)
    plt.show()
```

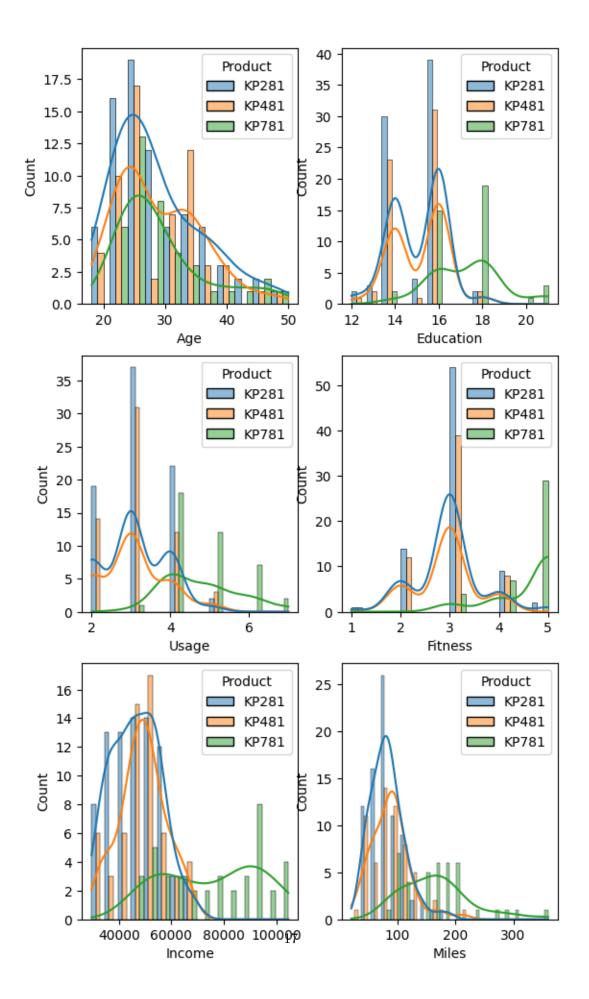


###Observations: 1. The customers who have purchases the product 'KP781' are the ones with higher value for median income, usage, miles and fitness as compared to the customer base of other products. 2. The median values for all the continuous attributes are almost closer for both 'KP281' and 'KP481'. 3. Education is also quite higher for the customers who have purchased 'KP781'. 4. There are significantly higher no of outliers present in the age attribute among the customers with 'KP781' product.

Using Histplots:

```
[18]: i = 1
    for col in data.columns:
        if data[col].dtype == int:
            plt.subplot(3, 2, i)
            sns.histplot(data = data, hue = 'Product', x = col, kde = True, multiple =_\( \text{\text{\text{dodge'}}} \)
            i += 1

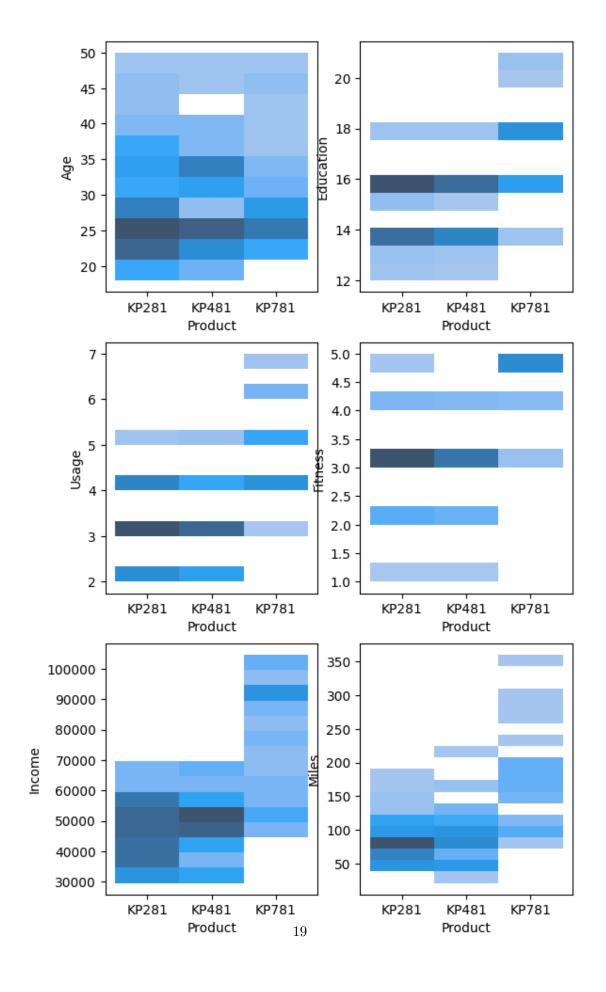
plt.subplots_adjust(top = 2.0)
    plt.show()
```



###Observations: 1. 'KP781' product is mostly purchased by the customers with the highest level of fitness, who are willing to walk/run > 200 miles, use it more than 3 times a week. 2. It is unlikely that the customer with income lesser than 45k dollars would buy the 'KP781' treadmill.

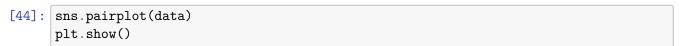
```
[19]: i = 1
    for col in data.columns:
        if data[col].dtype == int:
            plt.subplot(3, 2, i)
            sns.histplot(data = data, x = 'Product', y = col)
            i += 1

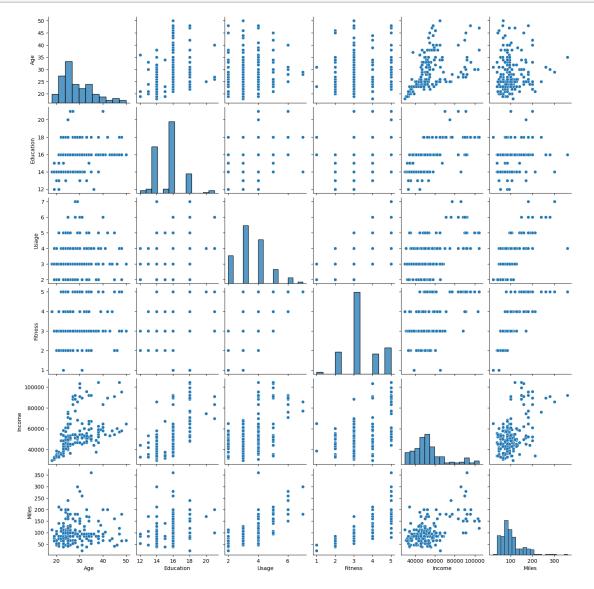
    plt.subplots_adjust(top = 2.0)
    plt.show()
```



###Observations: 1. **Product vs Age**: For all the 3 products, highest no of customers are 25 years old. 2. **Product vs Fitness**: For product 'KP781', most people have fitness level as 5 where as for the other two products, it's 3. 3. **Product vs Usage**: For product 'KP781', most people use the treadmill 4 times a week whereas for other two products, it's 3 times a week. 5. **Product vs Education**: For product 'KP781', education of most people is 18 years where as for other two products it's 16 years. 6. **Product vs Income**: For product 'KP781', most people are having their income in the range of 90k-100k whereas for the rest two products it's in the range of 50k-60k. 7. **Product vs Miles**: For product 'KP781', the miles that most people plan to walk/run per week are in the range 150-200 whereas for the other two products, it's in the range of 50-100.

#Bivariate Analysis: continuous variables

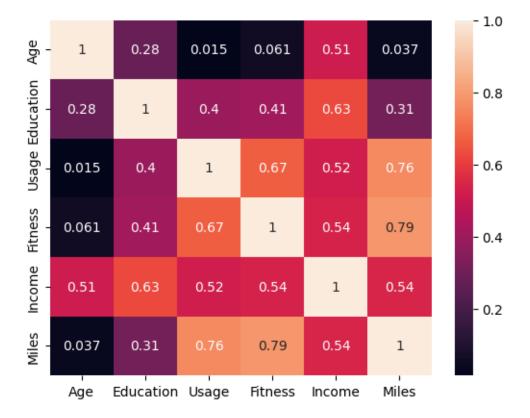




```
[45]: sns.heatmap(data.corr(), annot = True)
plt.show()
```

<ipython-input-45-a7202cd66020>:1: FutureWarning: The default value of
numeric_only in DataFrame.corr is deprecated. In a future version, it will
default to False. Select only valid columns or specify the value of numeric_only
to silence this warning.

sns.heatmap(data.corr(), annot = True)

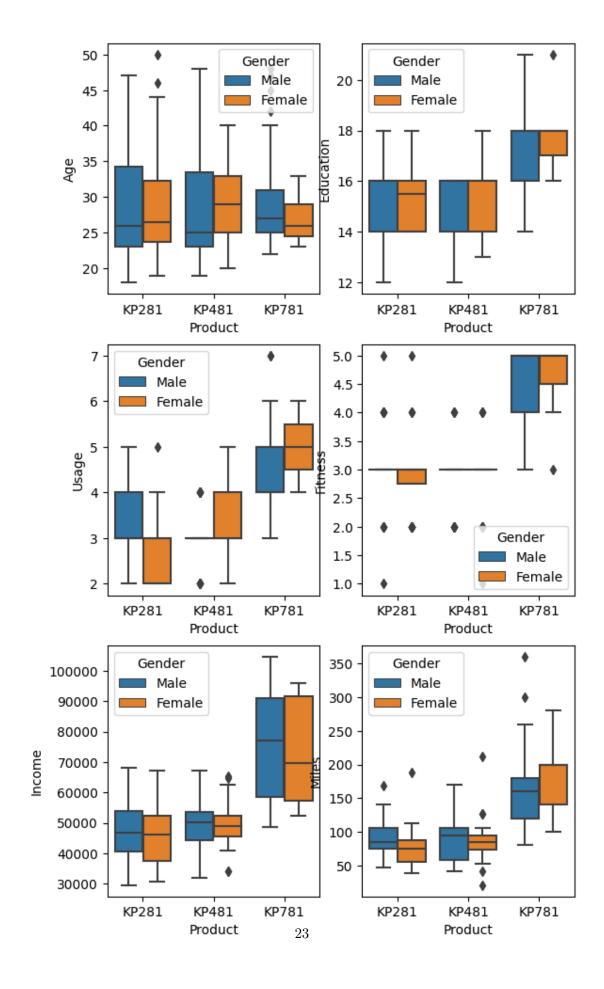


##Observations: 1. The correlation factor among the variables 'Miles' and 'Fitness' is +0.79 and it's the highest among all the pairs which means that fitness significantly increases with the increase in the number of miles. 2. Also, 'Usage' and 'Miles' have quite high correlation factor which is +0.76 which means as usage increases, miles also increase. 3. 'Age' and 'Fitness' have the least +ve correlation 0.015 which means that fitness is increasing with age but very few data points are following that.

#Multivariate Analysis

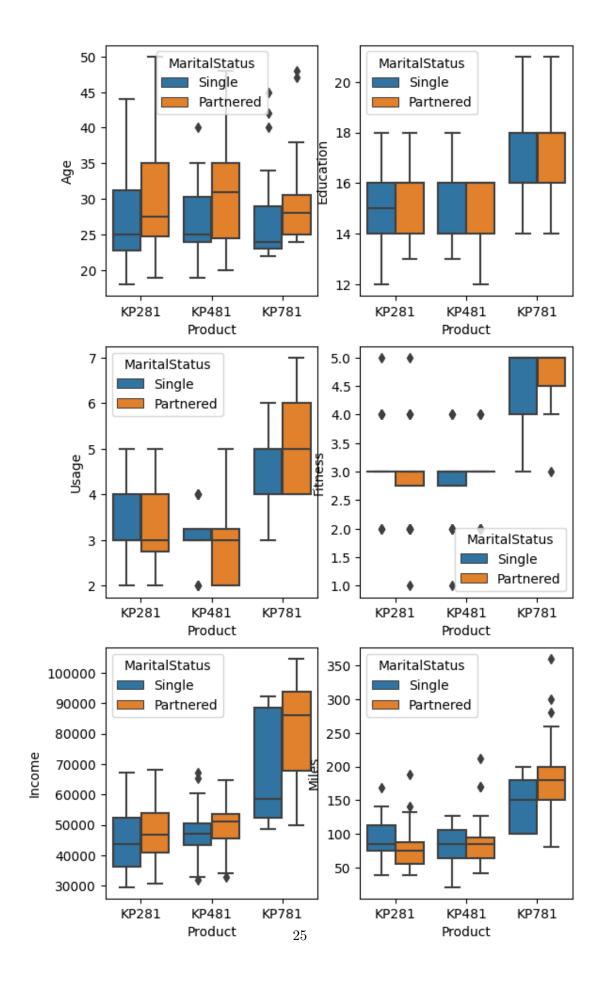
```
if data[col].dtype == int:
   plt.subplot(3, 2, i)
   sns.boxplot(data = data, x = 'Product', y = col, hue = 'Gender', orient =
        'v')
        i += 1

plt.subplots_adjust(top = 2.0)
plt.show()
```



```
[23]: i = 1
    for col in data.columns:
        if data[col].dtype == int:
            plt.subplot(3, 2, i)
            sns.boxplot(data = data, x = 'Product', y = col, hue = 'MaritalStatus', \( \)
            orient = 'v')
            i += 1

        plt.subplots_adjust(top = 2.0)
        plt.show()
```



##Observations: 1. For 'KP481', median age of females buying the product is quite higher than the males. 2. For each product, male customers have higher median income than the females but for 'KP781' this difference is quite high. 3. Among the buyers of each product, partnered customers are significantly older than the single ones. 4. For each product, partnered customers have higher median income than the single ones but for 'KP781' this difference is quite high.

#Marginal Probabilities

```
[24]: data['Product'].value_counts(normalize = True)
[24]: KP281
               0.44444
      KP481
               0.333333
      KP781
               0.22222
      Name: Product, dtype: float64
[25]: data['Gender'].value_counts(normalize = True)
[25]: Male
                0.577778
      Female
                0.422222
      Name: Gender, dtype: float64
      data['MaritalStatus'].value_counts(normalize = True)
[26]:
[26]: Partnered
                   0.594444
      Single
                   0.405556
      Name: MaritalStatus, dtype: float64
     data['Fitness'].value_counts(normalize = True)
[48]:
[48]: 3
           0.538889
      5
           0.172222
      2
           0.144444
      4
           0.133333
      1
           0.011111
      Name: Fitness, dtype: float64
[28]:
     data['Usage'].value_counts(normalize = True)
[28]: 3
           0.383333
      4
           0.288889
      2
           0.183333
      5
           0.094444
      6
           0.038889
           0.011111
      Name: Usage, dtype: float64
```

#Conditional Probabilities

```
[29]: cond_prob_data = pd.crosstab(index = data['Product'], columns = data['Gender'],
      →normalize = 'columns')
     for row in cond_prob_data.index:
       for col in cond_prob_data.columns:
         print('P(' , row , '|' , col , ') = ' , cond_prob_data.loc[row][col])
       print('\n')
     P(KP281 \mid Female) = 0.5263157894736842
     P(KP281 | Male) = 0.38461538461538464
     P(KP481 | Female) = 0.3815789473684211
     P(KP481 | Male) = 0.2980769230769231
     P(KP781 | Female) = 0.09210526315789473
     P(KP781 \mid Male) = 0.3173076923076923
[30]: cond_prob_data = pd.crosstab(index = data['Product'], columns =
      ⇔data['MaritalStatus'], normalize = 'columns')
     for row in cond_prob_data.index:
       for col in cond_prob_data.columns:
         print('P(' , row , '|' , col , ') = ' , cond_prob_data.loc[row][col])
       print('\n')
     P(KP281 | Partnered) = 0.4485981308411215
     P(KP281 | Single) = 0.4383561643835616
     P(KP481 | Partnered) = 0.3364485981308411
     P(KP481 | Single) = 0.3287671232876712
     P(KP781 | Partnered) = 0.21495327102803738
     P(KP781 | Single) = 0.2328767123287671
[31]: cond prob data = pd.crosstab(index = data['Product'], columns = [1]

⇔[data['Gender'], data['MaritalStatus']], normalize = 'columns')
     for row in cond_prob_data.index:
```

```
for col in cond_prob_data.columns:
                     print('P(' , row , '|' , col , ') = ' , cond_prob_data.loc[row][col])
                 print('\n')
           P(KP281 | ('Female', 'Partnered') ) = 0.5869565217391305
           P( KP281 | ('Female', 'Single') ) = 0.43333333333333333
           P(KP281 | ('Male', 'Partnered') ) = 0.3442622950819672
           P(KP281 | ('Male', 'Single') ) = 0.4418604651162791
           P( KP481 | ('Female', 'Partnered') ) = 0.32608695652173914
           P(KP481 | ('Female', 'Single') ) = 0.466666666666667
           P(KP481 | ('Male', 'Partnered') ) = 0.3442622950819672
           P(KP481 | ('Male', 'Single') ) = 0.23255813953488372
           P(KP781 | ('Female', 'Partnered') ) = 0.08695652173913043
           P( KP781 | ('Female', 'Single') ) = 0.1
           P(KP781 | ('Male', 'Partnered')) = 0.3114754098360656
           P(KP781 | ('Male', 'Single') ) = 0.32558139534883723
[36]: #removing the outliers from fitness data to get the conditional probabilities
             fitness data = data[(data['Fitness'] >= descriptive stats.loc['Lower_L
              →Whisker']['Fitness']) & (data['Fitness'] <= descriptive_stats.loc['Upper_
               →Whisker']['Fitness'])][['Product', 'Fitness']]
             #fitness_data.count()
             cond_prob_data = pd.crosstab(index = fitness_data['Product'], columns = colu

¬fitness_data['Fitness'], normalize = 'columns')
             for row in cond prob data.index:
                 for col in cond_prob_data.columns:
                     print('P(' , row , '|' , col , ') = ' , cond_prob_data.loc[row][col])
                 print('\n')
           P(KP281 | 2) = 0.5384615384615384
           P(KP281 | 3) = 0.5567010309278351
           P(KP281 | 4) = 0.375
           P(KP281 | 5) = 0.06451612903225806
           P(KP481 | 2) = 0.46153846153846156
           P(KP481 \mid 3) = 0.4020618556701031
           P(KP481 | 5) = 0.0
```

```
P(KP781 | 4) = 0.291666666666667
     P(KP781 | 5) = 0.9354838709677419
[38]: #removing the outliers from usage data to get the conditional probabilities
     usage_data = data[(data['Usage'] >= descriptive_stats.loc['Lower_L
      ⇔Whisker']['Usage']) & (data['Usage'] <= descriptive_stats.loc['Upper_</pre>
      ⇔Whisker']['Usage'])][['Product', 'Usage']]
     #usage data.count()
     cond_prob_data = pd.crosstab(index = usage_data['Product'], columns =__
       for row in cond_prob_data.index:
       for col in cond_prob_data.columns:
         print('P(' , row , '|' , col , ') = ' , cond_prob_data.loc[row][col])
       print('\n')
     P(KP281 | 2) = 0.57575757575758
     P(KP281 \mid 3) = 0.5362318840579711
     P(KP281 | 4) = 0.4230769230769231
     P(KP281 \mid 5) = 0.11764705882352941
```

```
P(KP481 | 3) = 0.4492753623188406
P(KP481 | 4) = 0.23076923076923078
P(KP481 | 5) = 0.17647058823529413

P(KP781 | 2) = 0.0
P(KP781 | 3) = 0.014492753623188406
P(KP781 | 4) = 0.34615384615384615
P(KP781 | 5) = 0.7058823529411765
```

 $P(KP481 \mid 2) = 0.424242424242425$

P(KP781 | 2) = 0.0

 $P(KP781 \mid 3) = 0.041237113402061855$

#Customer Profiling ####The following table shows the characteristics of the customers who have purchased that particular product the most so that these type of customers can be targetted while selling that particular product in order to increase the sales:

```
[52]: Image(filename='Customer_Profiling.png')
[52]:
```

	Gender	Marital- Status	Gender and Marital-Status	Age	Education	Income	Miles	Usage	Fitness
KP281	Female	Partnered	Female Partnered	25-30	14-16 years	40k -50k	50-100	2	3
KP481	Female	Partnered	Female Single	25-30	14-16 years	50k-60k	50-100	3	2
KP781	Male	Single	Male Single	25-30	16-18 years	70k-80k	150- 200	5	5

#Recommendations for business: 1. To increase the sales for the product 'KP781', target the customers having highest level of fitness (5/5) that mostly use the treadmill 5 times a week and have the income in the range of \$90k-100k. 2. To increase the sales of product 'KP481' and 'KP281', target the customers having moderate fitness that use the treadmill 2-3 times a week and income in the range if \$\$40k-60k. Better to target the customers with income 50k-60k for 'KP481' purchase.

3. Recommended to target partnered customers for the sales of any product. 4. Recommended to target people with 14-16 years of education for selling products 'KP281' and 'KP481' as they tend to be the major customers and customers with 16-18 years of education for 'KP781'. 5. Recommended to target customers that plan to run 150-200 miles a week for the sales of 'KP781' and those with 50-100 for sales of other two products. 6. Recommended to target male customers for the sales of 'KP781'. 7. Recommended to target the customers in the age range 25-30 for the sales of any product.