

# Software Requirements Specification for Software Engineering: subtitle describing software

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## Revision History

Date	Version	Contributors	Notes
Oct 3 2024	1.0	Mitchell Weingust, Parisha Nizam	Added Functional Requirements 9.1, 9.2, 9.3
Oct 3 2024	1.1	Promish Kandel, Jasmine Sun-Hu	Added Functional Requirements 9.4,9.5,9.6, and sections 1,3,5
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Oct 6 2024	1.5	Mitchell Weingust, Parisha Nizam	Added Sections 2, 4

# 1 Purpose of the Project

## 1.1 User Business

The project being outlined in this document is an at-home bilingual speech assessment system with video and audio analysis features. The system is designed to provide clear guidance to parents when administering the assessment to their children, in an environment where speech-language pathologists (SLPs) are unavailable. By streamlining the assessment process, the project aims to provide a convenient and comprehensive solution for SLPs to assess and support their patients' speech and language development remotely.

## 1.2 Goals of the Project

- 1.2.1 **Intuitive Parent Interface:** The system must provide an intuitive interface that helps parents administer language assessments effectively. It should be easy to navigate with clear and meaningful symbols, and it must provide real-time feedback to ensure parents are aware their interactions are being processed throughout the assessment.
- 1.2.2 **Engaging Child Interaction:** The system must feature an engaging interface for children to keep them attentive during the assessment. The design should be simple yet visually appealing, using colors and images to attract the child's attention to the questions and selections, ensuring that children remain engaged throughout the assessment.
- 1.2.3 **Reliable Assessment Data for SLPs:** The system must provide reliable and accurate assessment data for speech-language pathologists (SLPs) by capturing additional contextual data. This includes identifying background interference, signs of bias, and potential test complications. The system should also filter out noise and detect multiple users to prevent external guidance from affecting the assessment results.
- 1.2.4 **Data Security:** The system must ensure that all sensitive health and personal data is securely stored and accessed. It should implement a strong security protocol to securely store, retrieve, and manage sensitive data, ensuring the privacy and confidentiality of the users.

**1.2.5 Cross-Platform Compatibility:** The system must provide cross-platform compatibility, ensuring that it functions seamlessly across different devices and screen sizes. It should be accessible to both parents and children, rendering correctly on all screen formats, whether on phones, tablets, or desktops.

## **2 Stakeholders**

### **2.1 Client**

This project's client is Researcher, Clinician Assistant, Professor at the University of Southern California, Dr. Yao Du.

### **2.2 Customer**

This project's customers are Clinicians (SLPs) who work with children that have speech difficulties.

### **2.3 Other Stakeholders**

Another stakeholder is this project's supervisor, Dr. Irene Ye Yuan, Assistant Professor in the Department of Computing and Software at McMaster University.

### **2.4 Hands-On Users of the Project**

Hands-on users for this project include the parents of children that have speech difficulties, as well as the children themselves, who need to take language assessments.

### **2.5 Personas**

#### **User Profile:**

Name: Paul Blart

Age: 42

Job: Mall Cop

Personality Traits: Caring, Strict, Empathetic, Impatient, Stubborn



**Key Task Goals:**

- Convenient access to healthcare technology for his family.
- Use a system that is easy for both him and his child to learn and use.
- Wants a system that is available for him to use at any time, as his job doesn't usually allow him to schedule in-person assessments easily.
- Cares about his family's safety and security, so he wants a system that will keep their healthcare and personal information confidential.

**Motivations/Frustrations:**

- Paul is motivated by caring for his child, and wants the best support for them.
- Paul is encouraged to find a system that his child can easily navigate, so it does not stress them out or make their lives more difficult.
- Paul is frustrated by systems that take too long to load.
- Paul is frustrated by systems that are not easy to use, as he often has to dedicate long periods of time to learn new technology.
- Paul doesn't like changing his routine, so he wants to find a system that works for him, and stick with it.
- Paul is motivated to find a system that will best help his child so he can see how their language understanding improves over time.

**Quote:**

'Man, technology is so hard! I love my kid, but I am so busy. My kid doesn't like going in person to speak with clinicians. I need a solution that will make them feel more comfortable. I wish there was a way to track their progress, so I can see how they're improving.'

## **2.6 Priorities Assigned to Users**

1. Parents
2. Children (who take learning assessments)
3. SLPs
4. Researcher (Dr. Yao Du)
5. Supervisor (Dr. Irene Ye Yuan)

## **2.7 User Participation**

- Parents  
No input necessary.
- Children (who take learning assessments)  
No input necessary.
- SLPs  
No input necessary.
- Researcher (Dr. Yao Du)  
Occasional input, communication is managed through the project's supervisor.
- Supervisor (Dr. Irene Ye Yuan)  
Frequent input, with minimum weekly checkins to ensure the project is within scope and on-track.

## **2.8 Maintenance Users and Service Technicians**

N/A

## **3 Mandated Constraints**

### **3.1 Solution Constraints**

- 3.1.1 The platform must be accessible as a website to provide ease of access to users without requiring special software installations.
- 3.1.2 The platform must adhere to HIPAA or relevant data protection regulations to ensure patient data privacy and security.
- 3.1.3 Access to the platform must be restricted to authorized users, with secure authentication processes in place.
- 3.1.4 The system must be capable of scaling to accommodate an increasing number of users and growing data storage needs as the client expands.
- 3.1.5 The platform must support assessment sessions of up to at least 30 minutes to align with standard telehealth consultation times.
- 3.1.6 The platform must support adaptable video and audio quality based on internet bandwidth, ensuring clarity and reliability during assessments.
- 3.1.7 The platform must comply with WCAG 2.1 accessibility standards, making it accessible to users with varying needs.
- 3.1.8 Patient records must be retained for a minimum of 7 years from the last visit or at least 1 year after the patient turns 18, whichever is longer, in accordance with California law.

### **3.2 Implementation Environment of the Current System**

- 3.2.1 The platform's hosting environment must meet HIPAA-compliance standards to ensure data security.
- 3.2.2 The development framework must support scalable, secure, and efficient web application development, compatible with existing technical infrastructure.

### **3.3 Partner or Collaborative Applications**

- 3.3.1 The platform must be capable of exporting data as an Excel file, allowing for easy sharing, analysis, and compatibility with other systems that clinicians may use for data processing.

### **3.4 Off-the-Shelf Software**

- 3.4.1 There are no mandated off-the-shelf software constraints.

### **3.5 Anticipated Workplace Environment**

- 3.5.1 The platform must be compatible across a range of devices, including desktops, tablets, and mobile phones.

### **3.6 Schedule Constraints**

- 3.6.1 The proof-of-concept shall be complete and demonstrated between Nov. 11-22, 2024.
- 3.6.2 Revision 0 of the project shall be complete and demonstrated between February 3-14, 2025.
- 3.6.3 The final product shall be complete and demonstrated between March 24-30, 2025.

### **3.7 Budget Constraints**

- 3.7.1 The project budget must not exceed \$750 CAD.

### **3.8 Enterprise Constraints**

- 3.8.1 There are no mandated enterprise constraints.

## 4 Naming Conventions and Terminology

### 4.1 Glossary of All Terms, Including Acronyms, Used by Stakeholders involved in the Project

Terms	Definition
SLP	Speech Language Pathologist
HIPAA	Health Insurance Portability and Accountability Act
WCAG	Web Content Accessibility Guidelines

## 5 Relevant Facts And Assumptions

### 5.1 Relevant Facts

- 5.1.1 The project is subject to healthcare privacy laws like HIPAA, ensuring that patient data is securely stored and managed.
- 5.1.2 The client has requested a web-based platform, indicating a preference for accessibility without the need for specialized software installations.
- 5.1.3 The platform will have two primary user roles. The clinicians who perform assessments and review results and the parents who administer the assessment to their children who are the patients.

### 5.2 Business Rules

- 5.2.1 Only authorized users (clinicians) can access patient data.
- 5.2.2 Patient records must be retained for at least 7 years from the last visit, or 1 year after the patient turns 18, whichever is longer, to comply with California state law.
- 5.2.3 The platform must comply with WCAG 2.1 to ensure it is accessible to users with disabilities.
- 5.2.4 All patient data must be encrypted both in transit and at rest to maintain confidentiality and meet regulatory standards.

- 5.2.5 The platform must generate reports based on assessment data, which can be reviewed and stored within the system
- 5.2.6 Video and audio recordings must automatically adjust to optimize based on internet bandwidth, ensuring quality without excessive buffering or latency.

### **5.3 Assumptions**

- 5.3.1 All users of the system have reliable internet connections that can support telehealth video sessions.
- 5.3.2 All patient data will be stored on servers located in regions that comply with healthcare data residency regulations.
- 5.3.3 The platform is assumed to be accessible from various devices (desktops, tablets, mobile phones), though it may perform optimally on desktops.
- 5.3.4 Assessments will not exceed 30 minutes per session to fit standard telehealth consultation times.
- 5.3.5 It is assumed that users (both clinicians and patients) have a basic level of comfort with using web applications and online communication tools.
- 5.3.6 The platform may need to accommodate additional users and storage demands as the client scales its telehealth services over time.

## **6 The Scope of the Work**

### **6.1 The Current Situation**

*Insert your content here.*

### **6.2 The Context of the Work**

*Insert your content here.*

## **6.3 Work Partitioning**

*Insert your content here.*

## **6.4 Specifying a Business Use Case (BUC)**

*Insert your content here.*

# **7 Business Data Model and Data Dictionary**

## **7.1 Business Data Model**

*Insert your content here.*

## **7.2 Data Dictionary**

*Insert your content here.*

# **8 The Scope of the Product**

## **8.1 Product Boundary**

*Insert your content here.*

## **8.2 Product Use Case Table**

*Insert your content here.*

## **8.3 Individual Product Use Cases (PUC's)**

*Insert your content here.*

# **9 Functional Requirements**

## **9.1 Authentication**

**FR-A1:** The system shall allow a user to choose between a Parent or Clinician account prior to logging in.

**Rationale:** Users must be associated with the correct permissions determined by their role, which includes the level of information they have access to.

**Fit criterion:** Users must be able to directly select their account type prior to logging in.

**FR-A2:** The system shall allow a user to create a parent account with a unique username which does not exist in the database.

**Rationale:** Users must be able to create a unique account for parents to login for the assessment.

**Fit criterion:** Users cannot create accounts with usernames that already exist in the database.

**FR-A3:** The system shall allow a user with admin privilege to create a clinician account with a unique username which does not exist in the database.

**Rationale:** Admin-Users must be able to create a unique account for clinicians to login to view assessment results. Clinicians need to be approved by Admin-Users to have a clinician account.

**Fit criterion:** Users cannot create clinician accounts, without admin access, with usernames that already exist in the database.

**FR-A4:** The system shall allow a user with a unique username to login with their corresponding password.

**Rationale:** Users must be able to login to their account to restrict others from accessing their assessment or assessment results.

**Fit criterion:** Users must be able to provide the corresponding password to their unique username to login and successfully enter the system.

**FR-A5:** The system shall allow a user to logout.

**Rationale:** Users must be able to logout of their account to restrict others from accessing their information.

**Fit criterion:** Users must be able to logout and successfully exit the system.



## 9.2 System Setup

**FR-SS1:** The system shall allow a user to view information about the assessment.

**Rationale:** Users must be informed about relevant assessment information prior to starting the hardware checks.

**Fit criterion:** Users must be able to view information about the assessment upon logging in.

**FR-SS2:** The system shall allow a user to perform an audio hardware check.

**Rationale:** Users must be able to perform an audio equipment check to ensure their input and output audio devices are functioning.

**Fit criterion:** Users must be able to verify their audio devices are functioning with the system.

**FR-SS3:** The system shall allow a user to perform a video hardware check.

**Rationale:** Users must be able to perform a video equipment check to ensure their video capturing device is functioning.

**Fit criterion:** Users must be able to verify their video capturing device is functioning with the system.

**FR-SS4:** The system shall provide a tutorial for a user to learn the assessment process.

**Rationale:** Users must be able to walkthrough a tutorial to understand how to properly complete the assessment.

**Fit criterion:** Users must be brought to the tutorial upon completing the audio and video hardware checks.

**FR-SS5:** The system shall allow a user to start an assessment.

**Rationale:** Users must be able to decide when they start an assessment.

**Fit criterion:** Users must be brought to the first assessment question upon starting the assessment.

### 9.3 Assessment Interface

**FR-AI1:** The system shall record user's audio and video upon starting the assessment.

**Rationale:** The system must be able to collect audio and video recordings for future analysis.

**Fit criterion:** The system must indicate to the user that audio and video recordings are ongoing.

**FR-AI2:** The system shall play audio prompts at the beginning of each question.

**Rationale:** The system must be able to play the respective question's audio to answer the given question.

**Fit criterion:** The system must successfully play the respective question's audio upon entering a new question.

**FR-AI3:** The system shall display a question's options for a user to select.

**Rationale:** Users must be able to provide a response to the question's audio for future analysis.

**Fit criterion:** The system must display the question's respective options upon starting a new question.

**FR-AI4:** The system shall allow a user to select one of the displayed options.

**Rationale:** Users must be able to select their best option to answer the question.

**Fit criterion:** The system must indicate to the user their selected response.

**FR-AI5:** The system shall allow a user to confirm their selection.

**Rationale:** Users must be able to confirm their selection to proceed to the next stage.

**Fit criterion:** Users must be brought to the next stage upon confirming their selection.

**FR-AI6:** The system shall keep track of the user's current question.

**Rationale:** The system must be able to keep track of the time the user enters and exits each question, to synchronize with the audio and video recordings.

**Fit criterion:** The system must store the user's timestamps upon completing each question.

**FR-AI7:** The system shall inform the user about the assessment's completion.

**Rationale:** The system must inform the user of the test's completion to indicate they can exit the system.

**Fit criterion:** The user must be informed about the test's completion upon confirming the selection of the final question.

## 9.4 Data Collection and Storage

**DCS1:** The database shall store multimedia files including video, audio, and JSON format files for each session.

*Insert formal Specification*

**Rationale:** These file types are necessary to capture the full scope of the speech-language assessment, including patient responses and the structured data associated with each session (e.g., flagged occurrences, timestamps).

**Fit criterion:** The system must successfully store and retrieve at least 1GB of video, audio, and JSON data per session without data corruption.

**DCS2:** The database shall record the video, audio, flagged occurrences (e.g., errors or critical moments during the assessment), and timestamps for each question asked during the assessment.

*Insert formal Specification*

**Rationale:** Storing flagged occurrences and timestamps lets clinicians perform detailed analysis of patient responses and enables them to review specific moments of interest efficiently.

**Fit criterion:** The database shall include video and audio files for 100 percent of assessment sessions, and each recording must have flagged occurrences and timestamps associated with every question asked, retrievable via query.

**DSC3:** The system shall not store any personally identifiable textual information (e.g., patient name, address, or medical record number) in the database.

*Insert formal Specification*

**Rationale:** To maintain privacy and ensure compliance with data protection

regulations such as HIPAA, identifying textual information must be excluded from storage in the database.

**Fit criterion:** An automated process shall verify and confirm that 100% of records in the database accessible by clinicians are anonymized and contain no identifying textual information.

**DSC4:** The database shall group all stored data by a unique user identifier to ensure data can be linked to specific users without storing identifiable information.

*Insert formal Specification*

**Rationale:** Using a unique user identifier allows for data organization and retrieval by patient without compromising patient privacy, supporting the requirement for anonymized data storage.

**Fit criterion:** The system must assign a unique identifier to every user and confirm through testing that 100% of session data is properly grouped and retrievable under that identifier, with no unassociated data.

## 9.5 Video and Audio Data Analysis

**FR-VADA1:** The analysis model shall have access to the video and audio recordings of each session.

*Insert formal Specification*

**Rationale:** The data contains essential visual and auditory information that can help clinicians efficiently assess any speech-related disturbances and non-verbal cues.

**Fit criterion:** The model must successfully retrieve and process video data from 100% of completed assessment sessions without encountering data access errors.

**FR-VADA2:** The analysis model shall identify speech disturbances, including interruptions, parental assistance on the assessment, or other irregularities in the background.

*Insert formal Specification*

**Rationale:** Detecting disturbances is critical for accurate assessment of speech disorders without bias so that clinicians and speech language pathologists can accurately provide diagnosis and treatment.

**Fit criterion:** The model must accurately identify and log at least 95% of speech disturbances from a set of test videos, validated against human observations.

**FR-VADA3:** The system shall flag detected disturbances and associate them with specific timestamps in the video recordings.

*Insert formal Specification*

**Rationale:** Flagging disturbances and marking the exact points where they occur enables clinicians and speech-language pathologists to quickly review the relevant portions of the assessment, reducing the time needed for manual analysis.

**Fit criterion:** For each session, the model must accurately attach time stamps to disturbances identified in VADA2 with at least 95% accuracy.

## 9.6 Data Processing and Display

**FR-DPD1:** The system shall retrieve processed assessment results from the database for report generation.

*Insert formal Specification*

**Rationale:** In order to generate reports, the system must access and extract the necessary data from the database, ensuring that all relevant assessment information is included.

**Fit criterion:** The system shall successfully retrieve all assessment data without errors within 10 seconds of a query being made.

**FR-DPD2:** The system shall automatically generate a comprehensive report based on the retrieved assessment data, including flagged occurrences, timestamps, and patient performance metrics.

*Insert formal Specification*

**Rationale:** Automatically generating a report provides a streamlined process for clinicians to review the patient's performance, saving time on manual data compilation.

**Fit criterion:** The report must include all of the required data for each session, and must be generated within 10 seconds of the request.

**FR-DPD3:** The system shall display the generated report in a user-friendly

format, accessible through the platform's interface.

*Insert formal Specification*

**Rationale:** Clinicians need to be able to easily view and interpret the report to assess patient progress and determine next steps for therapy.

**Fit criterion:** The report must be displayed within the clinician's dashboard, formatted with charts and tables where applicable, and fully load within 10 seconds.

**FR-DPD4:** The system shall store the generated report in the database, linked to the corresponding patient's unique user identifier.

*Insert formal Specification*

**Rationale:** Storing the report ensures that clinicians can access previous assessment results, enabling them to track patient progress over time.

**Fit criterion:** The report must be stored in the database with a unique identifier and timestamp, and be retrievable for at least 7 years after creation.

**FR-DPD5:** Clinicians shall be able to securely access previously generated reports from the database at any time.

*Insert formal Specification*

**Rationale:** Clinicians need on-demand access to reports to monitor progress and make informed treatment decisions during follow-up sessions.

**Fit criterion:** Clinicians must be able to access 100% of stored reports within 10 seconds.

## 10 Look and Feel Requirements

### 10.1 Appearance Requirements

**NFR-LFA1:** The platform should maintain a modern, organized, and visually appealing design that looks clean and professional, while not overwhelming users with unnecessary clutter.

**Rationale:** A clean layout reduces cognitive load, making it easier for users to use the platform effectively without distractions.

**Fit criterion:** The user interface must contain no more than three levels of navigation depth and present no more than six major options per screen.

**NFR-LFA2:** The platform’s navigation should be intuitive and allow users to quickly understand how to move between different sections.

**Rationale:** Simple, user-friendly navigation ensures that users can move through the system without confusion, especially since the platform will be used by both children and adults.

**Fit criterion:** 100% of users in user testing must be able to perform core tasks (like starting an assessment, viewing results) within five clicks or less without guidance.

**NFR-LFA3:** The design should use calming colors and neutral tones to create a reassuring environment that is not visually overstimulating for children.

**Rationale:** Children undergoing assessments may feel anxious; a calming design helps create a more comfortable and welcoming environment.

**Fit criterion:** The design must use a maximum of three main colors, with a focus on neutral and pastel tones. User feedback from child participants should reflect a calm and non-stressful experience.

**NFR-LFA4:** The assessment interface should be designed to be easily understood by children, with large buttons, simple instructions, and child-friendly imagery.

**Rationale:** A simple design tailored to children’s comprehension levels ensures they can participate in the assessment without confusion or frustration.

**Fit criterion:** In user testing, 95% of children aged 6-12 must be able to complete a sample assessment without adult assistance.

**NFR-LFA5:** The platform should provide immediate visual or audio feedback for all user interactions, such as clicking buttons, completing tasks, or submitting assessments.

**Rationale:** Feedback is important to confirm that the system is responding to user inputs, which is especially critical for children who may be unsure if their actions have been registered.

**Fit criterion:** 100% of user interactions (such as form submissions, button presses) must trigger an appropriate feedback response (e.g., color change, message confirmation) within 0.5 seconds.

## 10.2 Style Requirements

**NFR-LFS1:** The design should maintain consistency across all pages in terms of colors, fonts, button styles, and overall layout to create a cohesive user experience.

**Rationale:** Consistency in design elements helps reduce user confusion, making the platform easier to navigate and more aesthetically pleasing.

**Fit criterion:** All visual elements must adhere to a style guide, ensuring consistent use of color, typography, and spacing across 100% of the platform's pages.

**NFR-LFS2:** The design should align with the client's established company brand guidelines, including the use of specific colors, logos, or fonts.

**Rationale:** Aligning with brand guidelines ensures that the platform reflects the client's professional image and maintains brand integrity.

**Fit criterion:** 100% of the platform's design elements must comply with the client's branding guidelines as provided in the design brief.

## 11 Usability and Humanity Requirements

### 11.1 Ease of Use Requirements

UH-EOU1. The system shall be intuitive for new users to understand.

**Rationale:** New users should not be overwhelmed with the system. New users must be able to understand the system to effectively perform the assessment (parents and children), or view the results (clinicians).

**Fit criterion:** The duration between starting the assessment to finishing the first question is less than 2 minutes.

UH-EOU2. The system shall provide detailed instructions on how to use key features of the application, along with its purpose.

**Rationale:** The system will provide relevant important information about the assessment so the user is informed about the system's usage.

**Fit criterion:** The system will direct the user to additional



information prior to starting the setup process, and upon completion of the assessment.

## 11.2 Personalization and Internationalization Requirements

UH-PI1. The system shall support multiple languages.

**Rationale:** The assessment must be conducted in two languages for the purpose of the research study.

**Fit criterion:** The assessment will always be available to be conducted in two different languages (within a single assessment).

## 11.3 Learning Requirements

UH-LI1. The system shall not require additional resources to be navigated.

**Rationale:** The system should be intuitive to navigate without additional information to simplify the assessment process.

**Fit criterion:** All information required for the assessment will be directly displayed by the system.

UH-LI2. The system shall include a user-guide for additional usage information.

**Rationale:** User documentation can be helpful for troubleshooting and maintenance should problems arise. This document is optional and not required reading for the user's interactions with the system.

**Fit criterion:** User documentation will be provided on the team's GitHub upon project completion.

## 11.4 Understandability and Politeness Requirements

UH-UP1. The system will not use technical language when displaying information to the user.

**Rationale:** The system will be designed for parents and children to participate in assessments, thus the system should make information easily understandable.

As well, clinicians may not have a technological background, so

any technical aspects should be communicated in easy to understand terms.

**Fit criterion:** The system will be reviewed by the team's supervisor and their collaborator to verify all language used is appropriate for users.

## 11.5 Accessibility Requirements

UH-A1. The system shall be simple and intuitive for assessment interactions with children.

**Rationale:** Children interacting with the assessment can vary in age and cognitive abilities. To get reliable assessment results, the children participating must understand the system they interact with.

**Fit criterion:** The assessment will feature minimal display elements, with clear indication of interactions.

## 12 Performance Requirements

### 12.1 Speed and Latency Requirements

**NFR-PSLR1:** The system shall load web pages within 3 seconds of navigating to it.

**Rationale:** Fast page loading is critical for maintaining user engagement and reducing user frustrations during the assessment process.

**Fit criterion:** The web pages must completely be loaded with all functionalities within the 3 seconds of navigation on a standard broadband internet connection.

**NFR-PSLR2:** The system must maintain video and audio recording latency of less than 1 second to support accurate data capture for speech assessment.

**Rationale:** Having high latency could lead to desynchronization between audio and video, causing errors in the timestamps or making it difficult for speech-language pathologists (SLPs) to analyze the recordings properly.

**Fit criterion:** The difference between a user's actions and the corresponding recording playback should not exceed 1 second.

**NFR-PSLR3:** The system must ensure that all video recordings are captured in a resolution of at least 720p.

**Rationale:** A minimum resolution of 720p is necessary to ensure the video can be accurately processed through visual analysis tools. Lower resolutions may not capture sufficient detail, potentially leading to skewed data and inaccurate assessments for clinicians.

**Fit criterion:** All video's captured and processed must have a minimum resolution of 720p.

**NFR-PSLR4:** The system must process the data from a session and generate a report within 10 seconds, ensuring quick feedback to users (this requirement is satisfied when FR-DPD2 is fulfilled).

**Rationale:** Generating the assessment reports for clinicians under 10 seconds is essential for maintaining a smooth workflow. Long delays in report generation could cause unnecessary waiting times and reduce the system's perceived efficiency and user engagement.

**Fit criterion:** Upon request by clinician, the system must generate a comprehensive report of a the sessions requested within 10 seconds

## 12.2 Safety-Critical Requirements

N/A.

## 12.3 Precision or Accuracy Requirements

**NFR-PPAR1:** The system must achieve a audio analysis accuracy of at least 95% to ensure reliable assessment results for clinicians.

**Rationale:** It is important that the audio analysis accuracy has a high precision rate. Without this level of precision, clinicians could be misled by inaccurate results affecting the quality of diagnosis and subsequent treatment.

**Fit criterion:** The speech analysis results will consistently reflect a minimum accuracy rate of 95%.

**NFR-PPAR2:** The system must detect video disturbances with an accuracy of at least 90% to minimize the impact of visual issues on the assessment data.

**Rationale:** Detecting video disturbances with 90% accuracy ensures that visual data remains reliable and helps clinicians get accurate data.

**Fit criterion:** The system will report video disturbance detection rates that meet or exceed 90%.

**NFR-PPAR3:** The system must ensure that timestamp accuracy is within 1 second to align recorded events with real-time actions for precise analysis.

**Rationale:** Timestamp accuracy within 1 second ensures that all speech and video events are synchronized precisely, which is essential for accurate analysis of the timing and sequence of interactions. A larger discrepancy could result in data misalignment, skewing the overall assessment and potentially missing critical events.

**Fit criterion:** Timestamps recorded during assessments will consistently align within a 1-second window, verifying that all events are accurately synchronized.

**NFR-PPAR4:** The system must guarantee 100% accuracy in the assessment answer key to ensure correct evaluation of responses provided by users.

**Rationale:** Any errors in the answer key could lead to misinterpretation of a child's abilities or progress, undermining the purpose of the assessment.

**Fit criterion:** The assessment answer key will be manually verified to ensure that it contains no inaccuracies, ensuring complete correctness of answers.

**NFR-PPAR5:** The system must ensure that all questions are 100% relevant to the purpose of the platform to maintain focus on accurate speech and language assessment.

**Rationale:** Ensuring that all questions are fully relevant to the platform's purpose guarantees that the assessment focuses only on aspects critical to speech and language development. Irrelevant questions could confuse users and divert attention from important areas.

**Fit criterion:** All assessment questions will be manually reviewed to confirm that they align perfectly with the platform's objectives.

## 12.4 Robustness or Fault-Tolerance Requirements

**NFR-PRFTR1:** The system must manage errors effectively and provide clear feedback to users when issues occur

**Rationale:** Proper error handling prevents user confusion and improves the user experience. Without it, users may not understand what went wrong, leading to frustration.

**Fit criterion:** The system must display error messages for at least 95% of common user errors.

**NFR-PRFTR2:** The system must implement data backup and recovery processes to protect user data and assessment results.

**Rationale:** Effective backup and recovery ensure that user data is not lost during a system failure. Data loss could disrupt assessments and treatment plans.

**Fit criterion:** The system must back up data on the first of every month within a 4hr timeframe.

**NFR-PRFTR3:** The system must validate inputs to accept only specified formats during user interactions.

**Rationale:** Strict input validation prevents errors and enhances data integrity. It also protects the system from malicious inputs that could cause issues.

**Fit criterion:** The system must reject 100% of invalid inputs and display appropriate error messages to users.

## 12.5 Capacity Requirements

**NFR-PCR1:** The system must accommodate a minimum of 2000 user accounts at launch.

**Rationale:** Supporting at least 2000 user accounts ensures the system meets initial demand and allows for growth in user adoption.

**Fit criterion:** The system must successfully manage 2000 user accounts at deployment without stability issues.

**NFR-PCR2:** The system must have the capacity to store a minimum of 10TB of data each year.

**Rationale:** Storing 10TB of data annually ensures that all user data and assessment results are preserved and accessible for analysis and reporting. This capacity is essential for maintaining comprehensive records over time.

**Fit criterion:** The database must have 10TB of allocated space at the start of every year.

**NFR-PCR3:** The system must support a minimum of 400 concurrent users simultaneously and have the capability to scale to accommodate more users as demand increases.

**Rationale:** Supporting 400 concurrent users is necessary to handle peak usage times effectively. The ability to scale ensures that performance remains stable as user demand grows.

**Fit criterion:** The system must maintain stable performance levels (e.g throughput, error rate) while supporting 400 concurrent users.

## 12.6 Scalability or Extensibility Requirements

**NFR-PSER1:** The system must support the addition of new user accounts without compromising performance.

**Rationale:** User scalability is essential to accommodate growth in the user base and ensure consistent performance as more users engage with the platform.

**Fit criterion:** The system must effectively manage a user base increase of at least 10% annually while maintaining performance metrics defined in the capacity requirements.

**NFR-PSER2:** The system must handle increasing volumes of data without loss of performance or data integrity.

**Rationale:** Data scalability ensures that as the volume of stored data grows, the system can still process, retrieve, and manage this data efficiently. This is crucial for maintaining system reliability and providing accurate insights from the collected data.

**Fit criterion:** The system must manage a data increase of at least 10% annually.

**NFR-PSER3:** The system must expand processing capabilities to handle increased computational demands.

**Rationale:** Processing scalability is vital for ensuring that the system can efficiently perform analyses and computations as the number of users or the complexity of tasks increases. This prevents bottlenecks in data processing and ensures timely results for clinicians.

**Fit criterion:** The system must increase data processing capacity by at least 2% without impacting response times for data processing tasks.

## 12.7 Longevity Requirements

**NFR-PLR1:** The system must function reliably without significant malfunctions in the release build, even as further development and updates are implemented.

**Rationale:** Ensuring stability during ongoing development is crucial to maintain user trust and provide uninterrupted service. Any major malfunctions could lead to user frustration and potential loss of users, impacting the system's reputation.

**Fit criterion:** The system must demonstrate a failure rate of less than 1% in the release build during ongoing development, ensuring that users experience minimal disruptions.

**NFR-PLR2:** The system must be compatible with major operating systems, including Windows, Mac, Linux, Android, and iOS.

**Rationale:** Broad compatibility ensures that the system can reach a wider audience, providing access to users regardless of their device or operating system. This is essential for maximizing user engagement and satisfaction.

**Fit criterion:** The system must pass compatibility tests on all specified operating systems, with successful operation and user experience validated on each platform.

## 13 Operational and Environmental Requirements

### 13.1 Expected Physical Environment

OE-EPE1. The system can be run on all browser-supported devices regardless of screen sizes.

**Rationale:** The system will be run on a variety of devices through web browsers, and should adapt the different screen sizes so users get full functionality.

**Fit criterion:** The system's displayed elements will scale appropriately to different screen sizes.

### 13.2 Wider Environment Requirements

OE-WE1. The system shall be used in a quiet environment.

**Rationale:** The system will be performing audio and video analysis, and conducting the assessment in a loud or busy environment could lead to unexpected results due to noise.

**Fit criterion:** The system will inform the user, prior to setup, that the optimal experience for the assessment is in a quiet environment.

OE-WE2. The system shall be used with an internet connection.

**Rationale:** The assessment will be conducted online, and not saved locally on the user's device. Therefore, an internet connection is required.

**Fit criterion:** The system will be accessed online. The system will inform the user, prior to setup, that the assessment will be conducted online, and no files will be downloaded to their device for the assessment.

### 13.3 Requirements for Interfacing with Adjacent Systems

OE-IA1. The system shall be hosted on an external server for retrieving and storing data.

**Rationale:** The supervisor's collaborator is running the current



system on an external server, which the new system will utilize.  
**Fit criterion:** The system (including the assessment) will be published and accessed through the external server.

## 13.4 Productization Requirements

OE-P1. N/A

## 13.5 Release Requirements

OE-R1. N/A

# 14 Maintainability and Support Requirements

## 14.1 Maintenance Requirements

**NFR-MSM1:** The platform should be built using a modular architecture so that different components may be updated or replaced independently without disrupting the entire system.

**Rationale:** Modular systems are easier to maintain and update, reducing downtime and ensuring new features or bug fixes can be implemented without impacting the core functionality of the platform.

**Fit criterion:** Any update of an individual component shall have no more than 10 lines of code edited outside of the component.

## 14.2 Supportability Requirements

**NFR-MSS1:** Users should be able to submit feature requests or report issues directly to the platform's GitHub repository, ensuring that the development team can track and prioritize improvements or bug fixes.

**Rationale:** Centralizing feature requests and issue tracking in GitHub makes it easier for the development team to manage feedback and streamline future updates.

**Fit criterion:** The platform must include a direct link to the GitHub repository, with a clear option for users to submit requests or report issues, and

GitHub should have dedicated categories for issues, feature requests, and feedback.

**NFR-MSS2:** The platform should provide a comprehensive, easy-to-follow tutorial that guides users through the website and the assessment process.

**Rationale:** Tutorials help users understand the functionality of the platform, reducing the need for external support and improving user experience, particularly for new users or children.

**Fit criterion:** The tutorial must be accessible from the homepage and should cover all core functionalities. In usability testing, 90% of users should be able to complete tasks correctly after following the tutorial.

## 14.3 Adaptability Requirements

**NFR-MSA1:** The platform should be responsive, automatically adjusting its layout and design to suit different screen sizes, including desktops, tablets, and mobile devices.

**Rationale:** A responsive design ensures the platform is accessible on any device, providing a seamless user experience regardless of screen size or resolution.

**Fit criterion:** The platform's interface should render correctly on screens ranging from 4" (mobile) to 27" (desktop) with no loss of functionality or readability. Testing must show that 100% of essential features are usable on all screen sizes.

# 15 Security Requirements

## 15.1 Access Requirements

SR-AC1. Only users with an Admin role can create and assign accounts to clinicians.

**Rationale:** Full access of the system and permissions including creating clinician accounts should only be available to admin roles

by the system.

**Fit criterion:** Admin users will have full access to the system including create clinician accounts, viewing data records, and starting assessments.

SR-AC2. Users with parent roles can complete assessments.

**Rationale:** Users with a parent role should have the ability to create accounts and complete assessments with their children on the system.

**Fit criterion:** Users with parent roles will only be able to create a parent account, login to the system, have access to completing the assessments, and logging off the system

SR-AC3. Users with clinician roles can view assessment results.

**Rationale:** Clinicians must be able to see all video and audio recordings of completed assessments, as well as the analyzed results from the system to aid in their research.

**Fit criterion:** User with a clinician role will not be able to log in to a parent account and start/complete assessments.

SR-AC4. Users shall input their username and password to securely login.

**Rationale:** Users should be able to securely login by inputting their login credentials to ensure to prevent unauthorized access.

**Fit criterion:** A user should not be able to login to an account they do not have the required credentials for.

## 15.2 Integrity Requirements

SR-INT1. N/A

## 15.3 Privacy Requirements

SR-P1. The system shall adhere to all data protection and privacy laws in the region its used.

**Rationale:** The system will respect the privacy and confidentiality of all users to adhere to all applicable protection laws.

**Fit criterion:** The system will be reviewed prior to public release to ensure it follows all applicable protection laws

SR-P2. The system shall encrypt all sensitive data in transit and at rest to keep data confidential.

**Rationale:** The system should encrypt sensitive data at all times to ensure high level of security to protect user information from potential data footage leaks, and unauthorized access

**Fit criterion:** Data follows the standard encryption protocol at all times; data is encrypted when in transit and only decrypted when viewed by clinician user for analysis purposes.

SR-P3. The system shall not collect any personal identifiable information from the user.

**Rationale:** The system should not collect any personal identifiable information to ensure confidentiality of all video and audio recordings associated with the user.

**Fit criterion:** The system does not store any personal identifiable information. All data stored includes, username, and data/audio recordings only.

## 15.4 Audit Requirements

SR-AU1. N/A

## 15.5 Immunity Requirements

SR-IM1. The system must mandate strong passwords.

**Rationale:** The system must require a strong password mandate to secure user accounts from unauthorized access.

**Fit criterion:** The system will complete account creation upon entering a valid password that follows the specified mandate.

# 16 Cultural Requirements

## 16.1 Cultural Requirements

**NFR-C1:** The platform must not contain any language or imagery that could be considered culturally insensitive or offensive to any users, particularly the primary user groups.

**Rationale:** Ensuring cultural sensitivity is critical in a healthcare setting,

especially when working with diverse populations. Avoiding insensitive content fosters a respectful and inclusive environment for users.

**Fit criterion:** During user acceptance testing and content review, 100% of language and imagery used on the platform must be validated by a cultural consultant and user feedback to ensure no instances of insensitivity.

**NFR-C2:** The platform should be bilingual, supporting both English and Mandarin for all user interfaces and assessments to accommodate the language preferences of users.

**Rationale:** Given that the target user base includes bilingual children, providing language options ensures accessibility and inclusivity, allowing users to complete assessments in their choice of language.

**Fit criterion:** 100% of text, instructions, and assessments must be fully translated and accessible in both English and Mandarin, with no language discrepancies or untranslated segments.

## 17 Compliance Requirements

### 17.1 Legal Requirements

CR-LR1. N/A

### 17.2 Standards Compliance Requirements

CR-STD1. The system shall use security measures to protect all stored user assessment data.

**Rationale:** The system must use strong security measures to protect sensitive and confidential user information including collected video and audio recordings from assessment results to ensure privacy and integrity.

**Fit criterion:** All stored user assessment data is only associated with a username.

## **18 Open Issues**

*Insert your content here.*

## **19 Off-the-Shelf Solutions**

### **19.1 Ready-Made Products**

*Insert your content here.*

### **19.2 Reusable Components**

*Insert your content here.*

### **19.3 Products That Can Be Copied**

*Insert your content here.*

## **20 New Problems**

### **20.1 Effects on the Current Environment**

*Insert your content here.*

### **20.2 Effects on the Installed Systems**

*Insert your content here.*

### **20.3 Potential User Problems**

*Insert your content here.*

### **20.4 Limitations in the Anticipated Implementation Environment That May Inhibit the New Product**

*Insert your content here.*

20.5 Follow-Up Problems

Insert your content here.

21 Tasks

21.1 Project Planning

Phase	Task	Deadline
Revision 0	Requirements Document	Oct 11, 2024
	Hazard Analysis	Oct 23, 2024
	Verification and Validation Plan	Nov 1, 2024
	Proof of Concept Demo	Nov 11-22, 2024
	Design Document	Jan 15, 2025
	Demonstration	Feb 3-14, 2025
Revision 1	Final Demonstration	Mar 24-30, 2025
	EXPO Demonstration	Apr TBD, 2024
	Final Documentation (Problem Statement, POC plan, Development Plan, Requirements Doc, Hazard Analysis, Design Document, V&V Plan, V&V Report, User Guide, Source Code)	Apr 2, 2024

Table 1: Project Task Deadlines

21.2 Planning of the Development Phases

The development of the TeleHealth System will be divided into two phases including;

- Revision 0: Intitial Development of Application and Reports
- Revision 1: Refinement/Revision of Project and Deliverables

Prior to Revision 0, Team 22 has defined the team members of the project, Problem Statement of the project, POC plan, and Development Plan. Revision 0 work encompasses all the work completed starting October 11 to February 14th. In the Revision 0 Phase, the team will work on design related deliverables for the project to define the scope, the requirements, stakeholders, use cases, risks, and define the plan for implementing the project. Using this information, the team will work towards creating a POC. A V&V report will be made based on feedback and iterations will be made accordingly. Revision 1 will focus on implementing refinements to Revision 0 documentation and adding extras to both application and deliverables. Feedback will be incorporated into any refinements from stakeholders and professor.

<b>Application Development Revision 0 Tasks</b>	<b>Deadline</b>
Frontend App Setup for Video/Audio Integration	Oct 15, 2024
Video Capture & Storage Module Development (Database & Server Set Up)	Oct 25, 2024
Data Security and Encryption Integration	Oct 28, 2024
Basic Machine Learning Integration	Nov 5, 2024
Video Testing in Controlled Setting for POC	Nov 5, 2024
Proof of Concept Demo	Nov 11-22, 2024
Application Frontend Design	Nov 10, 2024
Audio Capture & Storage Module Development	Nov 20, 2024
Application Frontend Development First Iteration Complete (Application Integration, Login & Authentication System)	Nov 25, 2024
Deep Training of Machine Learning Model	Dec 16, 2024
<b>Application Development Revision 1 Tasks</b>	<b>Deadline</b>
Authentication and Access Check	Jan 15, 2025
Usability Survey	Feb 20, 2025
User Interface Completion/Iteration	Feb 30, 2025
Unit Testing	March, 4, 2025
Code Refinement	April 1, 2025



## **22 Migration to the New Product**

### **22.1 Requirements for Migration to the New Product**

N/A

### **22.2 Data That Has to be Modified or Translated for the New System**

N/A

## **23 Costs**

*Insert your content here.*

## **24 User Documentation and Training**

### **24.1 User Documentation Requirements**

*Insert your content here.*

### **24.2 Training Requirements**

*Insert your content here.*

## **25 Waiting Room**

*Insert your content here.*

## **26 Ideas for Solution**

Implementation for components of Telehealth System

- Video and Audio Integration

getUserMedia API: Enables capturing video and audio directly from user's device (camera & microphone) and can be used on a React application

MediaRecorder API: Works with getUserMedia to record the video and audio streams while the user completes the assessment, and it saves the media as files

React Media Recorder: A React hook-based solution for integrating getUserMedia and MediaRecorder easily in React applications.

- Server

AWS to securely store recorded video and audio files

- User Interface

Figma: Use to design User Interface

Expo: Javascript/React Integration to allow for web-based and mobile-based support over cross-platforms

## Appendix — Reflection

The information in this section will be used to evaluate the team members on the graduate attribute of Lifelong Learning. Please answer the following questions:

1. What knowledge and skills will the team collectively need to acquire to successfully complete this capstone project? Examples of possible knowledge to acquire include domain specific knowledge from the domain of your application, or software engineering knowledge, mechatronics knowledge or computer science knowledge. Skills may be related to technology, or writing, or presentation, or team management, etc. You should look to identify at least one item for each team member.

Parisha Nizam: Knowledge to Acquire: Deepen understanding of software architecture principles, especially related to building scalable web applications and usage of relevant frameworks for a React-based Application. Skill to Develop: Enhance skills in designing RESTful APIs and integrating them with frontend applications to facilitate data flow between components. Understanding how to use EXPO, and additional tools with React.

2. For each of the knowledge areas and skills identified in the previous question, what are at least two approaches to acquiring the knowledge or mastering the skill? Of the identified approaches, which will each team member pursue, and why did they make this choice?