

PROFILE SUMMARY:

I am driven, detail-oriented aspiring Salesforce Developer with strong knowledge in Apex, SOQL, SOSL, and Salesforce Administration. Proficient in developing custom solutions on Salesforce Platform, including Flows, Triggers, Reports/Dashboards, Data Migration, and Experience Cloud.

PROJECTS:

Salesforce Hotel Reservation App

- **Apex, Flows, Validation Rule, Triggers, LWC**
- Developed a Lightning custom Hotel Reservation App to manage hotel room bookings across multiple locations. Objects like Hotels, Rooms, Reservations, Customers, and Payments.
- Implemented Flows, Triggers for automation, including reservation confirmations, customer onboarding, and birthday email alerts.
- Included List view, custom Page layout, quick actions, and Dynamic pages to enhance usability.
- Applied validation rules and formulas to ensure data integrity.

Sentiment Analysis of Restaurant Reviews

- **AI ML , NLTK , RE , Google Colab**
- Built a sentiment analysis model to classify restaurant reviews as positive, negative, or neutral reviews for businesses in understanding customer feedback.
- Utilized **Machine Learning** (Multinomial Naive Bayes) to classify reviews based on word pattern.
- Performed Data Preprocessing (**Regular Expressions, NLTK**) for Text Cleaning.
- Trained models performance on basis of parameters such as (Accuracy, Precision, Recall).

SKILLS:

- **Salesforce CRM:** Apex Programming, Triggers, Prompt Builder, LWC , SOQL, SOSL, Flows , Reports & Dashboards, Validation Rules.
- **Languages:** C#, C++, JavaScript
- **Web Development:** React, JS, HTML, CSS, Bootstrap
- **Database:** MySQL, SQL Server
- **Tools & Platforms:** Git, GitHub, Google Colab, Swagger API, Salesforce Trailhead, Google GenAI Studio, Oracle Cloud
- **Others:** Object-Oriented Programming, Data Migration, Cloud Infrastructure

EXPERIENCE:

Salesforce Intern at Iword Technology- Remote

Duration: [Jan - May 25] - 4 Months

- Assisted in the development and customization of Salesforce apps using Lightning App Builder, Flows, Validation Rules, and Apex Triggers.
- Built custom Lightning Apps for business modules such as Hotel Reservation App, IT Service App, and Audit App.
- Collaborated in a team of 10 interns on real-time project for building website for NGO and implemented MVC architecture using Salesforce tools.

Intern at Edunet IBM - Data Analyst

Duration: [Jun 24 - Nov 24] - 3 Months

- This internship provided me with a foundation in AI principles that equipped me to contribute in Machine Learning and Deep Learning.
- Acquired hands-on experience with IBM SkillsBuild Platform, using tools and environments aligned with industry practices.

EDUCATION:

BTech - Electronics & Telecommunication

Bharati Vidhyapeeth College of Engineering, Pune
2020 - 2024

CGPA - 8.86

XII - PCM - [2019 - 2020]

Percentage: 73.4%

X - 2017- 2018

Percentage: 79.8%

CERTIFICATION / BADGES:

- Salesforce Trailhead Modules (Administrator, Apex Fundamentals, SOQL/SOSL Basics, Flow Builder)
- Oracle Cloud Infrastructure
- Google Generative AI Studio
- Microsoft Learn AI Skills Challenge.