CTIS 345 Figure 2-19 Notes

Actions

1. {In Need} Check if shipment in route - Ensuring that required medications are *actually* in route in order to fulfill patient needs
2. {In Need} Contact neighboring pharmacies to inquire availability - ensures additional options for medications, maintaining availability for customers and increasing speed of availability. (important to know as if they don't have it they will just keep contacting other pharmacies to see who has it.)
3. {Neighboring Pharmacies} Report ability to share inventory - Allows the requesting pharmacy to accurately determine availability of medications for customers.
4. {In Need} Place rush order with vendor - Gives the option for emergency needs of customers for critical medications to be promptly delivered. – If all else fails, the pharmacy will place a rush order to get it as soon as possible if the worst case scenario plays out. [in need]

5. {In Need} Finalize sharing with neighbor - Enables accurate count of available medications within pharmacy system
6. {Neighboring Pharmacies} Arrangement of a transfer of the drugs - ensures the requesting pharmacy can the requested medications for the customer/ recipient.

1. The redoing of the prepare phase for giving the drugs to the recipient [pharmacy]
2. Final is giving and having the recipient receive the drugs. {in need}