



COVID-19 and ACOs

In response to receiving a number of questions related to the COVID-19 pandemic, NAACOS has developed this fact sheet reviewing information on how ACOs may be affected by the spread of this virus.

How might ACOs be affected by the COVID-19 pandemic?

ACOs may see strains on the health system as patients present with COVID-19, particularly those ACOs located in areas with rapid community spread of the disease. This could result in patients avoiding routine care, making it harder to manage the patient's current health problems, as well as increased spending in utilization and care for those patients presenting with COVID-19.

Will the emergency funding bill passed by Congress assist ACOs financially?

President Trump signed an [emergency appropriations package](#) that provides \$7.76 billion to federal, state, and local agencies to combat the coronavirus. This authorizes the Secretary of Health and Human Services (HHS) to waive certain Medicare telehealth restrictions during the coronavirus public health emergency. On March 17, CMS granted providers additional telehealth flexibility. This CMS [fact sheet](#) and frequently asked questions [document](#) provide more information for ACOs and providers. CMS granted additional telehealth flexibilities in a March 30 Interim Final Rule, summarized [here](#).

How will CMS help MSSP ACOs strained by the COVID-19 pandemic?

Currently, the Medicare Shared Savings Program (MSSP) has an extreme and uncontrollable circumstances policy in place that aims to provide support to ACOs affected by natural disasters and other uncontrollable circumstances. Under this policy, CMS will mitigate the amount of shared losses an ACO must pay back to CMS should it be affected by an extreme and uncontrollable circumstance by an amount determined by multiplying: (1) the percentage of the total months in the performance year affected by an extreme and uncontrollable circumstance and (2) the percentage of the ACO's assigned beneficiaries who reside in an area affected by an extreme and uncontrollable circumstance. In a March 30 [Interim Final Rule](#), CMS invoked the MSSP extreme and uncontrollable circumstances policy for the COVID-19 public health emergency. In this regulation, CMS specifies that CMS notes that 100 percent of assigned beneficiaries for all MSSP ACOs will be determined to reside in an affected area and the number of affected months will begin with March and continue through the end of the current public health emergency.

Note that current policy does not make adjustments to the benchmark or expenditures for higher than typical spending associated with such events. ACOs should not shoulder the costs of a global pandemic. NAACOS will continue to express concerns to CMS and also ask Congress to hold ACOs harmless from any losses incurred in the 2020 performance year. We are also asking that CMS not require ACOs to advance to new risk levels in 2021. We urge members to [share](#) this sentiment with your members of Congress to assist us in our advocacy efforts. Your voice matters! NAACOS will also submit a comment letter to CMS, and we encourage ACOs to also send comments in response to this interim final rule by the June 1, 2020.

deadline. Comments may be submitted via [regulations.gov](https://www.regulations.gov) and must be submitted no later than 5:00 p.m. EDT.

If an ACO is unable to report quality due to the extreme and uncontrollable circumstance, the ACO's quality score will be set to the mean quality performance score for all MSSP ACOs for the applicable performance year. However, if the ACO is able to completely and accurately report all quality measures, CMS will use the higher of the ACO's quality performance score or the mean quality performance score for all MSSP ACOs. In the March 30 Interim Final Rule, CMS notes they may consider making further changes to this policy for 2020 in future rulemaking. NAACOS is advocating for CMS to suspend all quality assessments in 2020 due to the impact of the COVID-19 pandemic

How will the Center for Medicare and Medicaid Innovation (CMMI) help Next Generation Model ACOs strained by the COVID-19 pandemic?

The Next Generation Model (NGACO) participation agreement states the following:

CMS may at CMS's sole discretion, retroactively modify the projected trend used in calculating the Performance Year Benchmark if CMS determines that exogenous factors, such as a natural disaster, epidemiological event, legislative change and/or other similarly unforeseen circumstance during the Performance Year, renders the projected trend invalid for assessing the expected level of spending between the Base Year and Performance Year in the population of NGACO reference beneficiaries.

NAACOS is advocating for CMMI to make such adjustments given the widespread impact of COVID-19, an epidemiological event.

What will happen if my ACO is unable to report quality or MIPS data by the deadline due to shifting priorities and staff on quarantine/isolation?

As a result of NAACOS advocacy, CMS [announced](#) ACOs now have until April 30, 2020 to report 2019 quality data. Previously, ACOs were required to submit this data by March 31, 2020. Additionally, CMS has extended the Merit-Based Incentive Payment System (MIPS) reporting deadline to April 30 and those that do not submit *any* MIPS data by this time will qualify for the automatic extreme and uncontrollable circumstances policy and will receive a neutral payment adjustment for the 2021 MIPS payment year. This announcement comes after NAACOS and nine other healthcare organizations submitted a NAACOS-led [letter](#) to CMS requesting a delay of the upcoming deadline for 2019 reporting. NAACOS also asked for relief around participation in and data reporting options for 2020, and in this new announcement CMS noted they are evaluating options for providing relief around participation and data submission for 2020. NAACOS will keep members updated of any further changes as we continue our advocacy efforts to provide ACOs with relief from regulatory requirements due to COVID-19.

Additionally, the MSSP extreme and uncontrollable circumstances policy does have a provision that will assist ACOs who are unable to report quality in a qualifying event. In these cases, the ACO's quality score will be set to the mean quality performance score for all MSSP ACOs for the applicable performance year. However, if the ACO is able to completely and accurately report all quality measures, CMS will use the higher of the ACO's quality performance score or the mean quality performance score for all MSSP ACOs.

Will CMS/CMMI extend the 2021 MSSP/Direct Contracting application deadlines?

At this time CMS has not reported deadline extensions for ACOs applying for the MSSP. As a result of NAACOS advocacy, CMMI has extended the Direct Contracting Model application deadline to May 29. NAACOS is advocating for both CMS and CMMI to extend these deadlines given the widespread impact of COVID-19. ACOs will need this additional time so that resources are not diverted at this critical time.

Has CMS expanded the use of the SNF 3-day payment rule waiver as a result of COVID-19?

As part of the emergency declaration issued on March 13, CMS is waiving Medicare's requirement that patients have a 3-day inpatient hospitalization prior to admission to a skilled nursing facility (SNF). This effectively makes the SNF 3-day waiver available to all Medicare providers and not just to ACOs who have applied for the waiver. Additionally, CMS is allowing SNF coverage for beneficiaries who have exhausted their SNF benefits, meaning these patients don't have to wait for a new benefit year.

How has CMS expanded the use of telehealth waiver as a result of COVID-19?

CMS issued a list of [frequently asked questions](#), outlining what services are covered, what providers are eligible for the expanded telehealth opportunities and how to bill for these services. Importantly, telehealth can be provided to both new and established patients, following additional changes from Congress. CMS also states telehealth can be performed on all patients, not just those with COVID-19. In a separate notice, the HHS Inspector General said it will allow healthcare providers [to reduce or waive](#) beneficiary cost-sharing for telehealth visits paid for by Federal health care programs. The OIG has also released a [fact sheet](#) providing more information on this change.

CMS also updated its [fact sheet](#) on various ways to use technology to treat patients, including through the use of "Virtual Check-Ins," which are short patient-initiated communications with a healthcare practitioner, and "E-visits," which are non-face-to-face patient-initiated communications through an online patient portal. Finally, as a result of the March 30 Interim Final Rule, CMS added about 80 additional telehealth-eligible services, including emergency department visits, initial nursing facility and discharge visits, and home visits. CMS will reimburse CPT codes 98966-98968 and 99441-99443, which pay for prolonged, audio-only communication between the practitioner and the patient. Clinicians will be paid for telehealth services at a "non-facility rate," which yields a higher reimbursement for clinicians. CMS instructs clinicians who bill for Medicare telehealth services to report the point-of-service (POS) code that would have been reported had the service been furnished in-person. Additionally, CMS finalized on an interim basis the use of the CPT telehealth modifier, modifier 95, which should be applied to claim lines that describe services furnished via telehealth.

NAACOS has developed this [telehealth resource](#) to help ACOs better understand telehealth and will continue to update it as additional changes in Medicare policy are made. We are working with CMS to address topics that need help with, including being able to document hierarchical condition category risk scores in non-face-to-face visits, understand how to deliver annual wellness visits through telehealth, and clarify how telehealth visits will impact beneficiary assignment for ACOs.

Who can I contact to share more information on how COVID-19 is affecting my ACO?

To share more information regarding how COVID-19 is affecting your ACO, please email us at advocacy@naacos.com.

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