



Parker Timmins <parkertimmins@gmail.com>

Fwd: Charter Spectrum Account - Kimberly Armstrong - 4424 Gaines Ranch Loop, Apt.#1130. Austin, TX 78735- 6500

1 message

Kimberly Armstrong <kimberlyarmstrong5@gmail.com>
To: Parker Holland Timmins <parkertimmins@gmail.com>

Fri, Jun 12, 2020 at 12:32 PM

----- Forwarded message -----

From: **Smith, C'Vonne** <CVonne.Smith@charter.com>

Date: Mon, Jun 8, 2020 at 11:15 PM

Subject: Charter Spectrum Account - Kimberly Armstrong - 4424 Gaines Ranch Loop, Apt.#1130. Austin, TX 78735- 6500

To: KIMBERLYARMSTRONG5@GMAIL.COM <KIMBERLYARMSTRONG5@gmail.com>

Cc: Goins, Michael L <Michael.Goins@charter.com>

Re: Kimberly Armstrong

4424 Gaines Ranch Loop, Apt.#1130

Austin, TX 78735- 6500

To Whom it May Concern,

This in regards to your recent inquiry requesting a letter for the service issues/outage experienced 4/24/20 at the above address. We confirmed services were properly restored by 6/8/20.

You may manage/change all future appointments by downloading the "My Spectrum" App or logging into the Spectrum.Net page at your convenience. If there are any other questions regarding this service matter, please feel free to contact us at the number below.

Regards,

C'Vonne Smith



C'Vonne Smith//Customer Care Manager

Internet//Phone

Bridgeton, MO 63044

Charter Spectrum

(314) 755 - 1697

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Kimberly Armstrong

kimberlyarmstrong5@gmail.com