



JONG PARK

Versatile worker for all technology related

Beaverton, OR 97007

jongjpark.jobs@gmail.com

808-346-4924

A Recent Graduate of Oregon State University with B.S. in Computer Science. Countless years of Customer Service. A nerd with a personality.

WORK EXPERIENCE

Sushi Chef

Shigezo Izakaya - Portland, OR

June 2018 to September 2018

Creating items in the menu with customization catered to customer's tastes. Engaging with customers who sat in front of the sushi bar for customer service and quality management.

Sushi Chef

Sugoi Sushi - Corvallis, OR

October 2017 to June 2018

Preparing menu items and/or customer's special request items quickly and efficiently while ensuring that there are at least 70% of the belt is filled with edible dishes.

Assistant to Operations Manager / Lead Cashier / Jean Expert

American Eagle Outfitters - Tigard, OR

August 2013 to December 2015

- As a Jean Expert, gave critique and recommendation to customers on their outfit search. The attention to detail and excellent customer service led me to an employee of the month.
- As a Lead Cashier, trained new employees with POS register systems, authorized employee-transactions, returns, and no-item sale transactions. Also was tasked with administering the monthly Lost Prevention Test and Safety Guideline to employees.
- As an Assistant to the Operations Manager, configured all new technologies, troubleshoot all electronics when needed, and ensured all employees had a proper working headsets for clear line of communications.
- All while having a constant communication between coworkers, customers and management to ensure exemplary customer service.

Tutor and Mentor

Kauai Community College - Lihue, HI

August 2008 to March 2011

Peer Tutor for:

- PHIL 100: Introductory Course in Logical Reasoning
- Math: All levels of math up to pre-calculus.

In-Class Tutor for:

- ICS 100: Introduction to Information & Computer Science
- ICS 111: Introduction to Computer Programming / Java
- Phil 100: Introduction to Logic
- PHY 251,252: College Physics
- PHY 271,272: College Physics with Calculus

Normally, each tutors are tasked with a single students at a time, I was given a special exception to tutor up to 4 students at 3 different level of math. I was recommended by teachers and was given a pay-raise the same year.

Tutor

Kumon Math and Reading Center - Eleele, HI

August 2006 to March 2011

- Chaperoning kids under 18 until picked up by a family member or a responsible party.
- Administrating exams, guiding young mind to learn how to learn and promote growth of their skill set.
- Responsible for opening and closing the center.

EDUCATION

Bachelor's in Computer Science

Oregon State University - Corvallis, OR

August 2019

Associate in Liberal Arts

Kauai Community College - Lihue, HI

June 2011

SKILLS

Git (5 years), Korean (10+ years), LaTeX (4 years), Haskell (1 year), Prolog (Less than 1 year), Scripting (6 years), Android (1 year), SQLite (Less than 1 year), Python (5 years), Customer Service (10+ years), Cash Handling (10+ years), Docker (Less than 1 year), Web Development (2 years), Machine Learning (Less than 1 year), Project Management (Less than 1 year), Bash, Linux, Devops, AWS, Java

LINKS

<http://github.com/parkj6>

ASSESSMENTS

Basic Computer Skills: PC — Expert

October 2019

Performing basic computer operations, navigating a Windows OS, and troubleshooting common computer problems.

Full results: https://share.indeedassessments.com/share_to_profile/a3e7d3d4e260a3744aea6065a320a462eed53dc074545cb7

Technical Support — Expert

October 2019

Performing software, hardware, and network operations.

Full results: https://share.indeedassessments.com/share_to_profile/0fe6d20d1f8c67b98195bcb3ae74be03eed53dc074545cb7

Data Analysis — Expert

October 2019

Interpreting and producing graphs, identifying trends, and drawing justifiable conclusions from data.

Full results: https://share.indeedassessments.com/share_to_profile/09b09aa0481ea0000c9588dd1899ca6deed53dc074545cb7

Logic & Critical Thinking — Expert

October 2019

Using logic to solve problems.

Full results: https://share.indeedassessments.com/share_to_profile/ed8b26a77c65057bf51e1ed097dbc28ceed53dc074545cb7

Intermediate Word Processing with Microsoft Word — Expert

October 2019

Intermediate Word techniques, including the use of formatting, Track Changes, and Comments.

Full results: https://share.indeedassessments.com/share_to_profile/c082fd817959195ed8c4e7eff5c2897beed53dc074545cb7

Spreadsheets with Microsoft Excel — Highly Proficient

October 2019

Excel knowledge including common tools, PivotTables, conditional & nested formulas, and custom visuals.

Full results: https://share.indeedassessments.com/share_to_profile/508af6178191847c7f39c929cecf109eed53dc074545cb7

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.