Contact Email: jangwon.park@mail.utoronto.ca

Webpages: https://parkjan4.github.io/, LinkedIn

Education University of Toronto

ersity of Toronto Sept. 2021 – Present

Ph.D., Operations Research

Advisors: Timothy Chan, Vahid Sarhangian

École Polytechnique Fédérale de Lausanne Sept. 2018 – Aug. 2020

MSc., Business Analytics

Advisors: Daniel Kuhn, Evangelos Vrettos

University of Toronto Sept. 2013 – Jun. 2018

BASc., Engineering Science

Research health policy, operations management

Areas stochastic modeling and control, causal inference

Working Causal impact of inter-hospital patient transfers

Papers Carri W. Chan, Jangwon Park, Vahid Sarhangian, et al.

In preparation for *Management Science* 

Dynamic transfer policies for parallel queues [arXiv]

Timothy C. Y. Chan, <u>Jangwon Park</u>, Vahid Sarhangian Submitted for Major Revision. Operations Research, 2025

♦ Runner-up, 2024 CORS Queueing SIG Student Paper Competition

Optimizing inter-hospital patient transfer decisions: a queueing network approach [SSRN]

Timothy C. Y. Chan, <u>Jangwon Park</u>, Frances Pogacar, Vahid Sarhangian, et al. Submitted for Major Revision, <u>M&SOM</u>, 2025

- ♦ Winner, 2024 CORS Healthcare SIG Student Paper Competition
- ♦ Selected for presentation, 2025 MSOM Healthcare SIG

Robust confidence bands for stochastic processes using simulation [arXiv]

Timothy C. Y. Chan, Jangwon Park, Vahid Sarhangian

Submitted for Minor Revision, Operations Research Letters, 2025

Published Papers

Evolution of the surgical procedure gap during and after the COVID-19 pandemic in Ontario, Canada: a cross-sectional and modeling study

Rachel Stephenson, Vahid Sarhangian, <u>Jangwon Park</u>, et al. *British Journal of Surgery*, Vol. 2023, pp. znad289, 2023.

Trends in Short-Term Renewable and Load Forecasting for Applications in Smart Grid

Deepa Kundar, Dongchan Lee, <u>Jangwon Park</u> Smart City 360 (2016), pp. 292-300 Teaching Experience

Mechanical and Industrial Engineering, University of Toronto

Instructor, Analytics in Action (MIE368), Instructor Rating: 4.5/5 Fall 2024 Teaching assistant, Stochastic Simulation (MIE1613) Spring 2023, 2024, 2025 Teaching assistant, Analytics in Action (MIE368) Fall 2022, 2023

Management, University of Toronto Scarborough

Teaching assistant, Advanced Business Data Analytics (OD31) Summer 2022

Statistics Without Borders

Volunteer instructor, machine learning [video lesson]

Professional Experience

Research Intern

Mar. 2020 – Oct. 2020 Swissgrid Ltd., Aarau, Switzerland

Spring 2023

♦ Developed a hybrid optimization algorithm for employee scheduling, solving various instances by an order of magnitude faster than CPLEX, a commercial solver.

Data Analyst May 2016 – Aug. 2017

Celestica International Inc., Toronto, ON, Canada

♦ Automated the monthly financial reporting process using Sisense and SQL, reducing task completion time from 8 to 2 hours per month.

Industry **Projects** 

Automating Order Management Process at Daily Bread Food Bank

Helen Lee, Jangwon Park, Rachel Wong

♦ Reduced staff time from 2 days to 2 hours per week.

A hybrid optimization approach for employee rostering: Use cases at Swissgrid and lessons learned [arXiv print]

Jangwon Park, E. Vrettos

Presentations

"Dynamic Transfer Policies in Parallel Queues"

CORS Annual Conference 2024, London, ON, Canada INFORMS Annual Meeting 2024, Seattle, WA, USA MSOM Conference 2025, London, UK

INFORMS APS Conference 2025, Atlanta, GA, USA

"Optimizing inter-hospital patient transfer decisions"

CORS Annual Conference 2024, London, ON, Canada

MSOM Healthcare SIG 2025, London, UK

"Robust confidence bands for stochastic processes using simulation"

Ph.D. Colloquium, Winter Simulation Conference 2024, Orlando, FL, USA

Research Mentorship Helen Lee (summer project, undergraduate thesis)

May. 2024–Present Arman Zahar (undergraduate research project) Aug. 2025–Present

# Selected

#### Research

Awards

1<sup>st</sup> place, 2024 CORS Healthcare OR SIG Student Paper Competition 2<sup>nd</sup> place, 2024 CORS Queueing & Applied Prob. SIG Student Paper Competition

## **Scholarships**

NSERC Canada Graduate Scholarship (\$115,000)	2023 – 26
Mart Liinve Graduate Scholarship (\$3,800)	2024
Ontario Graduate Scholarship (\$15,000)	2022
6T6 Industrial Engineering 50th Anniversary Award (\$3,000)	2021, 2022
Queen Elizabeth II Graduate Scholarship (\$15,000)	2021
NSERC Undergraduate Student Research Award (\$4,500)	2015
University of Toronto Scholars (\$5,000)	2013

# Service

## Ad-hoc journal referee:

Operations Research

Health Care Management Science

#### Conference session chair:

CORS Annual Conference	2025
INFORMS Annual Meeting	2024
INFORMS Healthcare Conference	2023

# References

## Timothy C. Y. Chan

Associate Vice-President and Vice-Provost, Strategic Initiatives Professor, Mechanical and Industrial Engineering University of Toronto tcy.chan@utoronto.ca

#### Vahid Sarhangian

Associate Professor, Mechanical and Industrial Enginering University of Toronto sarhangian@mie.utoronto.ca

## Philipp Afèche

Professor, Operations Management and Statistics Rotman School of Management, University of Toronto philipp.afeche@rotman.utoronto.ca