

Seasoned IT product Enthusiast with 12+ years of experience. Have led product teams and built high performance teams from scratch. Worked extensively on product management, business analysis and agile. A firm believer of data driven approach which leads to great design for customer acceptance.

WORK EXPERIENCE

Shell - Rotterdam, Bengaluru

Product Specialist/Product Owner

JAN 2020 - PRESENT

- Led the **data product team** and executed for system integration and defined the strategy for coming 5 years.
- Designed product vision and mission statement to align with shell business and IT strategy.
- Framed a robust product strategy for short term and long term by forming a **high performance agile team**.
- Contributed in service design and discovery workshop with chief product owner and business focal in identifying value propositions for further building the hypothesis.
- Delivered **\$30 Million** to the customer centric program till now and estimated delivery potential value of \$20 million in Q1 2021.
- Managed the critical interfaces like end users, SMEs, sponsors, IT leadership, architecture team and support team.

Business Analyst/Product Specialist

FEB 2017 - DEC 2019

- Contributed in preparing a successful translation of a not yet well-defined strategic concept into a solid working prototype.
- Provided Technical Assistance, Assurance and Expertise in articulating business requirements, contributing in solution & data design for product discovery.
- Prepared AS-IS or Existing Business Process landscape and started documenting all business logic for future reference.
- Applying Scrum Guide in Project on ongoing basis and enthusiastic educator of Agile.
- Sharing Scrum knowledge in various forums like Internal Agile Training, PO 101, Lego Scrum workshop.

Infosys Technologies - Bengaluru, Dusseldorf, Mysore

Consultant

MAY 2012 - JAN 2017

- Assist Business Product Owner with managing stakeholders and setting scope, KPIs and roadmap of product.
- Models business processes and creates a deeper understanding of the business landscape.
- Focused & Delivery Oriented by contribution in numerous projects worth of more than \$300 Million.
- Contributed in articulating product vision into user stories, created personas and acceptance criteria for further development.

ACHIEVEMENTS

- Special Recognition Award for Contribution to Business Analysis Community (03/2020)
- Shell VP CIO Award for contribution in preparing BA Toolkit for Business Analysis Community (03/2019)
- Shell VP CIO Award for coordinating windows upgradation Project (02/2018)
- Shell VP CIO Award for contribution to the Project (12/2018)

CERTIFICATIONS

- Professional Scrum Product Owner II (PSPO 2) by scrum.org (12/2020)
- Digital Product Management Specialization by Coursera (in association with University of Virginia) (11/2020)
- Professional Scrum Product Owner (PSPO1) by scrum.org (01/2019)
- Certification of Capability in Business Analysis™ (CCBA®) by IIBA (10/2017)
- Certified Scrum Master (CSM) by scrum alliance (03/2017)

EDUCATION

Pandit Deendayal Petroleum University, Gandhinagar, India

MAY 2012*MBA in Energy & Infrastructure (Operations)*

Sardar Patel University, V V Nagar, India

JUL 2007*Bachelor of Engineering in Industrial/Production*

SKILLS

- **Non-Technical Skills** Teamwork, Negotiations, Decision Making, Agile Project Management, Product Ownership, Stakeholder Management, Data Integration, Strategy, Lean Product Management
- **Tools & Technologies** Postman, Azure, JIRA, Confluence, Figma, Visio