

CAREER SUMMARY

- | ▪ Product Owner | ▪ Product Manager | ▪ Product Specialist |
|--|--------------------------|-----------------------------|
| <ul style="list-style-type: none">• Versatile & Transformative IT product enthusiast with 12+ years of experience within various platform like SaaS and PaaS.• Harvest customer needs through interview, data insights to develop & evangelize the roadmap and vision.• Implemented Agile mindset for building value props to influence business with portfolio value streams.• An enterprising leader who excels in delivering right tools, resources, and support at right time.• Composed analytical person with adept ability to juggle multiple assignments simultaneously while formulating and implementing advanced business solution to meet diversity of needs. | | |

Area of Expertise

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|-----------------------------|-------------------------------|--|
| ▪ Agile Product Development | ▪ User Research & Discovery | ▪ Voice of Customer |
| ▪ Stakeholder Management | ▪ Product Vision & Roadmap | ▪ Problem Solving & Analytical Ability |
| ▪ User Experience (UX) | ▪ Data Driven Decision Making | ▪ Marketing Strategy & Research |

WORK EXPERIENCE

Shell - Rotterdam, Bengaluru

Product Specialist/Product Owner- Customer Centric Program

JAN 2020 - PRESENT

- Created strong backbone by co-founding the **data team** to deliver all key integrations which enabled the primary transport supply chain management program in **\$30 million revenue generation** to the core business during pandemic.
- Conducting **qualitative & quantitative use research** with 20+ users from different domain by ideation workshop, interviews, and survey to translate into user stories.
- Designed and developed **product vision and roadmap** and influenced architecture team to use new technology stack.
- Organized a hackathon within team to brainstorm **"integration dashboard"** for giving confidence on data integrity to the end users.
- Strategizing user adoption by leading **testing with high-fidelity prototypes & MVP** resulting 11% usage growth in next iterations.
- Consistent outstanding performed and honored with **"Special Recognition Award"** for my contribution to the value in successfully executing the agile team.

Business Analyst/Product Specialist

FEB 2017 - DEC 2019

- Directed the collocated product team in preparing a successful translation of a not yet well-defined **strategic concept into a solid working prototype** by active user research, ideation workshop and interview.
- **Consulted on technical assistance, quality assurance and domain expertise** by articulating business requirements, contributing to solution & data design for product discovery.
- Honored twice with **"VP CIO Award"** for contribution to BA Community in slashing the **11% CCBA/CBAP certification cost** and **contributed to BA toolkit for BAs and aspirant BAs**.
- **Launched internal tech-talk program** to evangelize new technologies and build daily attendance to an average of 100+ people.

Infosys Technologies - Bengaluru, Dusseldorf, Mysore

Consultant & Senior Associate Consultant

MAY 2012 - JAN 2017

- Conducted workshop with Product Owner and Business SMEs in **understanding product vision and preparing product strategy** for articulating the vision into feature, user stories and acceptance criteria for development.
- Established and rolled out better development practices for team to **improve productivity and product quality, including reliability guidelines**, timeline estimates, agile development, no-meeting Fridays, and bug training.
- **Led the change by bringing Agile Mindset** into practice by educating business stakeholders by writing user stories format, preparing backlog, structuring/ordering backlog items and following scrum ceremonies.

CERTIFICATIONS

- Professional Scrum Product Owner II (PSPO 2) by scrum.org (12/2020)
- Digital Product Management Specialization by Coursera (in association with University of Virginia) (11/2020)
- Professional Scrum Product Owner (PSPO1) by scrum.org (01/2019)
- Certification of Capability in Business Analysis™ (CCBA®) by IIBA (10/2017)
- Certified Scrum Master (CSM) by scrum alliance (03/2017)

EDUCATION

Indian Institute of Management (IIM) Indore, India

Expected DEC 2021

PG in Product Management

Pandit Deendayal Petroleum University, Gandhinagar, India

MAY 2012

MBA in Energy & Infrastructure (Operations)

Sardar Patel University, V V Nagar, India

JUL 2007

Bachelor of Engineering in Industrial/Production