

*Seasoned IT product Enthusiast with 12+ years of experience. Have led product teams and built high performance teams from scratch. Worked extensively on product management, business analysis and agile. A firm believer of data driven approach which leads to great design for customer acceptance.*

## WORK EXPERIENCE

### Shell - Rotterdam, Bengaluru

#### Product Specialist/Product Owner

**JAN 2020 - PRESENT**

- Delivered all key integrations to all 4 product teams by co-founding the **data team** and contributed \$30 million to bottomline.
- Designed and developed product **vision, mission statement and roadmap** and influenced shell architecture team to use new technology stack like Azure and Mulesoft in the new data platform
- Acted as a **“change agent”** in formulating a robust product strategy for **short term and long term by articulating the concept of a data team within the program** and helped in implementing the similar set up in other shell programs.
- Implemented scrum framework in the team with **KPIs and OKRs to deliver 40% reusable component** with every integration to expedite the delivery of integration in every sprint
- Organized a hackathon with the core and support team to brainstorm on **“integration dashboard”** and **prepared a working prototype** as an outcome. It has generated a good visibility of ongoing challenges faced by the end users on integration status.
- Improved the change and release process by reducing 70% turnaround time & \$1 million benefit (approx)
- Honored with **“Special Recognition Award”** for my contribution to the bottomline and successfully executing the agile team.

#### Business Analyst/Product Specialist

**FEB 2017 - DEC 2019**

- Contributed in preparing a successful translation of a not yet well-defined **strategic concept into a solid working prototype**.
- **Consulted on technical assistance, quality assurance and domain expertise** by articulating business requirements, contributing in solution & data design for product discovery.
- Contributed to service design and discovery workshop with chief product owner and business focal in identifying value propositions for further building the hypothesis.
- Redesigned the **To-Be process by analyzing existing processes** and started documented all business logic for future reference.
- As an **enthusiastic educator of Agile**, conducted sessions like Internal Agile Training, PO 101, Lego Scrum workshop .
- Partnered with key stakeholders like beta users, SMEs, sponsors, IT leadership and architectures to establish a strong network
- Honored twice with **“VP CIO Award”** for contribution to BA Community in slashing the **11% CCBA/CBAP certification cost** and **contributed to BA toolkit for BAs and aspirant BAs**.

### Infosys Technologies - Bengaluru, Dusseldorf, Mysore

#### Consultant

**MAY 2012 - JAN 2017**

- Modeled business processes and creates a deeper understanding of the business landscape.
- Focused & Delivery Oriented by contribution in numerous projects worth of more than \$300 Million.
- Contributed in articulating product vision into user stories, created personas and acceptance criteria for further development.

## CERTIFICATIONS

- Professional Scrum Product Owner II (PSPO 2) by scrum.org (12/2020)
- Digital Product Management Specialization by Coursera (in association with University of Virginia) (11/2020)
- Professional Scrum Product Owner (PSPO1) by scrum.org (01/2019)
- Certification of Capability in Business Analysis™ (CCBA®) by IIBA (10/2017)
- Certified Scrum Master (CSM) by scrum alliance (03/2017)

## EDUCATION

#### Pandit Deendayal Petroleum University, Gandhinagar, India

**MAY 2012***MBA in Energy & Infrastructure (Operations)*

#### Sardar Patel University, V V Nagar, India

**JUL 2007***Bachelor of Engineering in Industrial/Production*

## SKILLS

- **Functional & Process Skills** Teamwork, Negotiations, Decision Making, Agile Project Management, Product Ownership, Stakeholder Management, Data Integration, Strategy, Lean Product Management
- **Tools & Technologies** Postman, Azure, JIRA, Confluence, Figma, Visio