

Suresh Parmar

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Professional Summary

Salesforce Developer with 2+ years of experience in designing and implementing scalable solutions on the Salesforce platform. Proficient in Apex, Lightning Web Components (LWC), REST APIs, and automation workflows, delivering high-performance applications. Adept at collaborating with cross-functional teams, enhancing user experience, and optimizing business processes through innovative Salesforce solutions.

Technical Skills

- **Salesforce Development:** Apex Classes, Triggers, LWC, Aura Components, Visualforce Pages
- **Integrations:** REST/SOAP APIs, Platform Events, GraphQL
- **Automation:** Flows, Process Builder, Scheduled & Batch Apex
- **Tools:** Data Loader, Workbench, VS Code, Force.com IDE
- **Database & Query:** SOQL, SOSL
- **UI Design:** Salesforce Lightning Design System (SLDS), Bootstrap, jQuery
- **Programming Languages:** JavaScript, PHP, Node.js, apex

Work Experience

Salesforce Developer

Kriit Technologies Pvt. Ltd., Surat

January 2023 – Present

- Designed and developed custom LWC solutions to enhance system functionality for diverse projects.
- Implemented SOAP and REST-based integrations, enhancing data synchronization and reliability.
- Developed and customized Salesforce Visualforce pages to deliver tailored solutions for business needs.
- Designed and managed public sites with secure, user-friendly interfaces to ensure optimal user experience.

- Collaborated with cross-functional teams to deliver Salesforce solutions aligned with client objectives.
- Developed and executed batch apex and scheduled apex to automate data processing tasks.

Key Projects:

Duo Tax – Outlook Integration Project

- **Full Email Functionality:** Send, reply, reply all, forward and draft emails, and manage conversations within Salesforce.
- **LWC-Based UI:** Entirely built using Lightning Web Components for a seamless experience.
- **Edit Mode:** Allows users to modify emails before sending, similar to Outlook.
- **AI-Powered Email Drafting:** Integrated ChatGPT to generate email content automatically.
- **REST API Integration:** Enables real-time synchronization between Salesforce and Outlook.
- **Apex & Triggers:** Backend automation for email processing and efficient data handling.

Recruitment Management System

- Designed a web-based application on the Salesforce platform to streamline hiring.
- **Features:** Automated workflows, resume screening, interview tracking, and onboarding.
- **Impact:** Enhanced efficiency in talent acquisition, reducing hiring time and manual effort.

Restaurant Management System

- Built a Salesforce-powered application to manage restaurant operations.
- **Features:** Reservation system, order tracking, inventory, staff scheduling, and real-time dashboards.
- **Impact:** Improved efficiency, reduced manual work, and enhanced customer experience.

Online Painting Selling & Buying System

- Developed a full-stack web application for an online marketplace.
- **Tech Stack:** Node.js (backend), React.js (frontend), MongoDB (database).
- **Impact:** Enabled artists to showcase and sell paintings efficiently with a secure transaction system.

Online Ticket Booking System

- Developed a ticket booking platform using LWC and Apex.
- **Features:** Seat selection, real-time availability updates, and secure payment integration.
- **Impact:** Provided a seamless booking experience while reducing manual effort for event organizers.

EDUCATION

Master of Computer Applications (MCA)

Acharya Motibhai Patel Institute of Computer Studies, Ganpat University (2021 – 2023)

Bachelor of Computer Applications (BCA)

Smt. B.K Mehta IT Center, BCA College (2018 – 2021)

CERTIFICATIONS

- Salesforce Platform Developer I (Achieved)
- Salesforce AI Associate (Achieved)
- Salesforce AI Specialist (Achieved)

AREAS OF EXPERTISE

- **Custom Development:** Force.com Platform, Lightning Web Components, Aura, Apex Triggers, Batch Apex, Visualforce.
- **API Integrations:** REST/SOAP-based integrations with third-party applications (e.g., RazorPay, Weather APIs).
- **Automation:** Flows, Workflows, Processes, External Services.
- **Data Migration:** Expertise in Informatica, Ant Migration, Data Loader for seamless data transfer.
- **UI Design:** Building intuitive interfaces using Salesforce Lightning Design System (SLDS) and Bootstrap.