

Disability Support Company Comparison Checklist

Created by TDAC | 2025

This checklist is designed to help you compare disability support companies and agencies when choosing the right fit for a young person. You can print it out and use it during conversations with potential providers.

1. Support Worker Fit and Approach

Question	Provider A	Provider B
Are participants matched with workers based on personality, age and shared interests?	<input type="checkbox"/>	<input type="checkbox"/>
Are support workers relatable to teens or young adults?	<input type="checkbox"/>	<input type="checkbox"/>
Are workers consistently trained and supervised?	<input type="checkbox"/>	<input type="checkbox"/>
Can the same worker be requested and retained long-term?	<input type="checkbox"/>	<input type="checkbox"/>

2. Program Style and Activities

Question	Provider A	Provider B
Does the provider offer outdoor or adventure-based activities?	<input type="checkbox"/>	<input type="checkbox"/>
Are activities focused on social connection, fun and confidence-building?	<input type="checkbox"/>	<input type="checkbox"/>
Is there support for creative, interest-based experiences?	<input type="checkbox"/>	<input type="checkbox"/>
Are participants involved in planning or choosing their activities?	<input type="checkbox"/>	<input type="checkbox"/>

3. Communication and Transparency

Question	Provider A	Provider B
Are worker qualifications and availability clearly explained?	<input type="checkbox"/>	<input type="checkbox"/>
Are pricing and service agreements upfront and easy to understand?	<input type="checkbox"/>	<input type="checkbox"/>
Do families receive regular updates or reports on progress?	<input type="checkbox"/>	<input type="checkbox"/>
Is feedback welcomed and acted upon?	<input type="checkbox"/>	<input type="checkbox"/>

4. Alignment with NDIS Goals

Question	Provider A	Provider B
Are activities linked to NDIS goals (e.g., social, health, daily living)?	<input type="checkbox"/>	<input type="checkbox"/>
Does the provider help track outcomes or prepare for reviews?	<input type="checkbox"/>	<input type="checkbox"/>
Are supports flexible and tailored—not just standardised sessions?	<input type="checkbox"/>	<input type="checkbox"/>

5. General Impressions

What stood out most about each option?

Provider A:

Provider B:

Next steps:

- ☐ I feel confident moving forward with this provider
- ☐ I want to ask more questions or book a trial
- ☐ I'm considering TDAC and want to know more

To learn more about how TDAC could work for you or your family, email us at hello@tdacvic.com