

7<sup>th</sup> June 2011

**Al-Noor International Consultants**  
**Kuwait**  
**LET:DMD(EAST):12**

**Subject : Thank Letter to Al – Noor International Consultants Company**

This is letter thank the Al-Noor International Consultants Company for all the work done with KUFPEC which resulted in the successful completion for KUFPEC Head Office certification of the Quality Management System, 9001-2008, OHSAS 18001-2007, ISMS 27001-2005 during the period of 2010-2011.

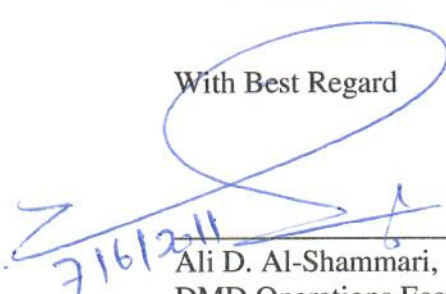
The work done by Al-Noor International Consultants in preparing a Company Wide ISO 9001, and OHSAS Awareness Program, and assistance provided to KUFPEC in developing and establishing our Quality Integrated Management System and formation of our Core Quality Assurance Team is very much appreciated.

The advice as regards the Quality Management System(s) requirements and the Gap Analysis with respect to both QMS and OHSAS was more than sufficient in enabling Kufpec to extinguish the Gaps that were identified to meet compliance. In addition, the advanced Documentation and establishment of the Quality Apex Manual, Department Procedures, Risk Registers, Work Instructions and Guidelines were all most helpful to Kufpec.

As a result of Al Noor's advice and assistance we were able to develop the control procedures, Emergency preparedness and Response Manual, Monitoring and Measurement Plan, as well as the Mandatory Operating Program and support during the Internal Audit and External Audit and the ISMS Information Security Procedures and Manuals.

We are very proud of the work performed with our Team and Al-Noor.  
In conclusion, we wish to, thank you for the support we have received which enabled us to gain Certification thru their 3<sup>rd</sup> Party Certification Body Bureau Veritas.

With Best Regard

  
Ali D. Al-Shammari,  
DMD Operations East

