

# Indian Railways – E-Ticket Cancellation & Refund Rules

## General Rules

- **Where to cancel:** E-tickets can only be cancelled online at [IRCTC website](#). Not allowed at counters.
  - **Deadline:** Cancellation allowed **only until chart preparation** of the train.
    - For trains starting **before 12 noon**, charts are usually prepared **previous night**.
  - **Refunds:** Credited back to the original payment account.
  - **Partial cancellation:** Allowed, but a fresh e-reservation slip must be printed.
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## Cancellation Before Chart Preparation

- **More than 48 hrs before departure:**
    - AC First/Executive Class: ₹240
    - AC 2 Tier/First Class: ₹200
    - AC 3 Tier/Chair Car/AC 3 Economy: ₹180
    - Sleeper: ₹120
    - Second Class: ₹60
  - **Within 48 hrs and up to 12 hrs before departure:**
    - 25% of fare (minimum = flat charges above).
  - **Within 12 hrs and up to 4 hrs before departure (or chart prep, whichever earlier):**
    - 50% of fare (minimum = flat charges above).
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## After Chart Preparation

- **Normal users:**
  - E-tickets cannot be cancelled after chart prep.
  - Must file **TDR (Ticket Deposit Receipt)** online.

- Refund rules:
  - Confirmed ticket: No refund if TDR not filed **up to 4 hrs before departure**.
  - RAC tickets: No refund if TDR not filed **up to 30 mins before departure**.
  - Mixed tickets (party/family with confirmed + RAC/WL): Full refund (minus clerkage) allowed if cancelled/TDR filed for all passengers up to 30 mins before departure.

- **Agents:**

- Cannot cancel after chart prep.
  - Must email details (PNR, Txn ID, train info, passenger list, reason) to IRCTC → IRCTC files TDR → refund credited back to agent's account.
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## Tatkal Tickets

- **Confirmed Tatkal tickets:** No refund on cancellation.
  - **Waitlisted/contingent Tatkal:** Charges deducted as per normal rules.
  - **Partial cancellation:** Allowed.
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## Trains Cancelled by Railways

- If train is cancelled (breach, flood, accident, etc.):
    - **Full refund** allowed if cancelled online within **3 days of scheduled departure**.
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