

Parth Tolia

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SUMMARY

Seasoned RPA and Automation Specialist with **10 years** of experience designing and deploying intelligent automation across diverse domains including Audit, Banking, Telecom, Tax, HR, IT, Finance, Insurance, Business Development, and Advisory. Expert in UiPath, Automation Anywhere, and Power Automate with a strong focus on process reengineering, SDLC, and agile delivery. Adept at translating complex business requirements into scalable automation solutions, leading cross-functional teams, and driving digital transformation initiatives that boost efficiency and ROI.

WORK EXPERIENCE

Grant Thornton UAE – Dubai, UAE

08/2022 - PRESENT

Senior Executive

- Spearheaded end-to-end RPA initiatives across departments including Audit, Tax, HR, IT, Business Development, and Advisory using Automation Anywhere A360, Power Automate, and SharePoint Online, significantly enhancing operational efficiency, accuracy, and compliance.
 - Designed and deployed scalable bots in Automation Anywhere A360, including IQ Bot for intelligent document processing and unstructured data extraction, delivering automation of high-volume, rules-based processes.
 - Developed reusable Automation Anywhere packages and leveraged Python scripts to extend automation capabilities, accelerating bot deployment and increasing maintainability.
 - Managed the Control Room operations, coordinated with platform engineers for version upgrades and health monitoring, and configured advanced features like Bot Insights and AARI to improve bot performance tracking and user interaction.
 - Drove the complete automation lifecycle—from opportunity identification and PDD/SDD creation to development, testing, deployment, and hypercare - ensuring timely delivery aligned with business goals.
 - Provided technical leadership and mentoring to junior developers, performed code reviews to ensure compliance with Automation Anywhere coding standards, and fostered a culture of quality and continuous improvement.
 - Collaborated with stakeholders across business units to define automation strategies, assess feasibility, and deliver high-impact RPA solutions that aligned with broader digital transformation objectives.

First Abu Dhabi Bank – Dubai, UAE

01/2022 - 08/2022

Senior RPA Consultant

- Led automation delivery across critical banking processes using UiPath, including Orchestrator APIs, OCR, Excel, Outlook, SharePoint, and cognitive components.

- Created detailed automation documentation including PDD, SDD, and BRD, ensuring traceability and clarity across the SDLC.
- Contributed to the evolution of RPA frameworks, enhancing reusability and maintainability.
- Acted as a key liaison between business stakeholders and technical teams to ensure automation alignment with organizational KPIs.

Etisalat – Dubai, UAE

11/2019 - 01/2022

Senior RPA Developer

- Delivered enterprise-grade automation solutions across Telecom operations using UiPath, improving business continuity and reducing manual effort.
- Managed the installation, upgrade, and maintenance of UiPath ecosystem (Studio, Orchestrator, Process Mining, Insights, and Action Center).
- Directed the operations team and coordinated with vendor partners to deliver high-quality RPA solutions within agile project timelines.

Cognizant Technology Solutions – Pune, India

01/2018 - 10/2019

Associate

- Led RPA implementations for HR and Insurance domains using Agile and DevOps methodologies.
- Collaborated with business analysts to identify automation candidates and prepared robust documentation.
- Provided technical leadership on multiple parallel projects, ensuring adherence to coding standards and delivery timelines.

Infosys LTD.– Pune, India

02/2015 - 01/2018

Senior Systems Engineer

- Automated ELT pipelines and OBIEE report scheduling using ODI and Informatica, significantly reducing manual intervention.
- Integrated RPA with enterprise reporting systems, enhancing data flow and accuracy.

Windowmaker Software – Gujarat, India

04/2014 - 01/2015

Software Developer

- Developed internal tools using C# .NET and Oracle PL/SQL to enhance system performance and database interactions.
- Created stored procedures and triggers that reduced query latency and improved data integrity.

EDUCATION

Dharmsinh Desai University - Gujarat, India

Bachelor of Technology in Computer Engineering, April 2014

SKILLS

- **RPA & Intelligent Automation Tools:** Automation Anywhere A360, UiPath, Power Automate Desktop & Cloud, AI Builder, Document Understanding, Cognitive Services
- **Programming & Scripting:** C#, Python, Java, VBScript, VBA, PL/SQL
- **Automation Technologies & Integrations:** SharePoint Online, Excel Automation, Outlook Integration, PDF Processing, OCR & Cognitive Services, REST/SOAP APIs, Orchestrator APIs
- **Database Technologies:** SQL Server, Oracle, MySQL – Query optimization, stored procedures, functions, packages
- **ETL & Reporting Tools:** Oracle Data Integrator (ODI), Informatica, Power BI – Data transformation, report automation, dashboard creation
- **Software Development & DevOps:** Agile, Scrum, Git, Jira, SVN – SDLC management and source control
- **Documentation:** Process Design Documents (PDD), Solution Design Documents (SDD), Business Requirement Documents (BRD), Technical Design Documents (TDD)
- **Others:** PandaDoc, Excel Macros, Regex, JSON/XML Parsing, Exception Handling & Logging Frameworks

CERTIFICATION

- **UiPath:** UiPath Certified Advanced RPA Developer, Foundation, Orchestrator for Developers, Document Understanding
- **Automation Anywhere:** Advanced RPA Professional (A2019), Master RPA (A360), Bot Developer
- **Microsoft Power Platform:** PL-500, PL-900, Power Automate Developer Badge