



PARUL SHARMA

Highly trained in executing full life-cycle development projects; ramping up projects within time, budget & quality parameters, as per project management & best practice guidelines, targeting assignments in **Data Science, Machine Learning and Deep Learning** with an organization of high repute

Location Preference: None



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Profile Summary

- Professional experience of **nearly 2 years in Retail Billing Solutions as Support Head.**
- Rich experience in all phases of the **product development life-cycle** (requirements, design, development, testing, production, documentation, support) utilizing multiple development methodologies.
- Coordinate with **marketing, sales & R&D teams** and freeze the customizations in existing products and plans for new product development and finally conducts the testing
- Quarterly audits the Factory to check product quality & reliability.
- Makes support plan for new region development and policies for customer support.



Summary of skillset for Data Scientist

- Trained in architecting applications with **Artificial Intelligence, Machine Learning, Deep Learning, Recurrent Neural Network, Python, Flask**
- Skilled in libraries such as **Sklearn, Numpy, Pandas, Matplotlib, Seaborn, PowerBI for Data Visualization, Keras, Tensorflow, Pytorch, HTML, CSS, Bootstrap, SQL and NoSQL.**
- Skilled to deploy **Machine Learning and Deep Learning Models in clouds Like Azure, AWS, Google Cloud Platform, Heroku and Pivotal**

Github Link: <https://github.com/parulsharma247> (for ML and DL projects)

Portfolio Website: <https://parulsharma247.github.io/resume/>

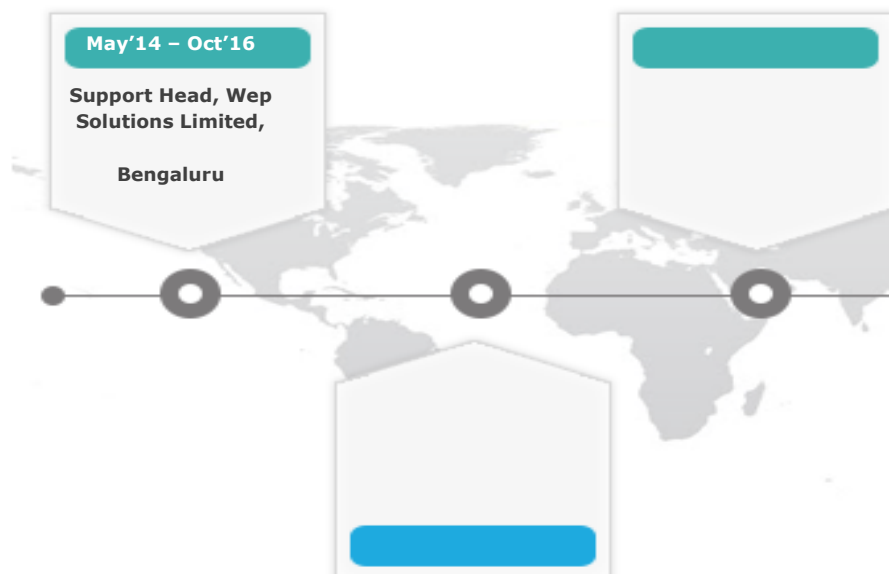


Core Competencies

Data Science	★★★★★
Machine Learning	★★★★★
Convolutional Neural Networks	★★★★★
Regions with CNN	★★★★★
Computer Vision & Image Processing	★★★★★
Data Analytics	★★★★★
Training & Development	★★★★★
Deep Learning	★★★★★



Career Timeline





Work Experience

- 🕒 **Wep Solutions Ltd, Bangalore** (Earlier Wipro-e-Peripherals)
- 🕒 Work Timeline - May-2014 to Oct-2016
- 🕒 Experience - 2 Year 5 Months (3 months of training period)
- 🕒 Team Size - 12

Designation/Work Profile	Team Size
Product Specialist	2
Regional Product Specialist	5
Warehouse Manager	1
Team Leader - Call Center	1
Repair Center Executives	3
Total	12

- 🕒 Department – Retail Business Unit
- 🕒 Designation – Support Head-Retail Billing Printers

Key Performance Areas:

- 🕒 Work with different business units to develop support plans to achieve company's revenue goal and customer satisfaction goals.
- 🕒 Analyze competitive marketplace and industry trends to develop support strategies for customer satisfaction
- 🕒 Provides quarterly corporate training to the **Support Team, Sales/Account Managers, authorized Dealers and Service providers** regarding new developments in the existing products/new products.

Key Results:

- 🕒 Increased the TAT for customer complaints within 3 days from 50% to 75% within 1 year.
- 🕒 Initiated and implemented more than 15 **Process and Policy changes**.
- 🕒 Rewarded with **Employee of the Year** award in 2015.



Education

- 🕒 **B.Tech. (Electronics & Communication Engineering)** from Baddi University of Engineering, Baddi, Himachal Pradesh in 2014



Technical Skills

Programming Languages:

- 🕒 Python, C++, C
- 🕒 Machine Learning: Statistics, Supervised, Unsupervised and Clustering Algorithms
- 🕒 Machine Learning Libraries: Sklearn, PyCaret, Pandas, Numpy, Matplotlib, Seaborn and Plotly
- 🕒 Deep Learning: CNN and RCNN algorithms with Tensorflow, Keras and OpenCV
- 🕒 Databases: SQL and NoSQL (MongoDB)
- 🕒 Frontend: HTML, CSS and Bootstrap4
- 🕒 Backend: Flask and ExpressJS (NodeJS)
- 🕒 JavaScript and jQuery (basic knowledge)
- 🕒 Currently Learning: RNN and NLP for Deep Learning, Hadoop Ecosystem for Big Data (Currently Learning)

Platforms and Misc.:

- 🕒 Anaconda GUI and Anaconda Prompt
- 🕒 Jupyter Notebook
- 🕒 PyCharm
- 🕒 Visual Studio 2017
- 🕒 Windows XP/W7/W8/W10
- 🕒 Linux shell



Certifications

- ▶ **Data Science and Machine Learning** from Udemy
- ▶ **Statistics for Data Science** from iNeuron
- ▶ **Power BI** Masters from iNeuron
- ▶ **Tableau** Master from iNeuron
- ▶ **Data Science Architecture** from iNeuron
- ▶ **Deep Learning with Computer Vision and NLP** from iNeuron (currently pursuing and will be completed by Sep-2020)

Personal Details

Date of Birth	16/Apr/1992
Languages Known	Hindi, English
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