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| **PARUL SHARMA**  Highly trained in executing full life-cycle development projects; ramping up projects within time, budget & quality parameters, as per project management & best practice guidelines, targeting assignments in ***Data Science, Machine Learning and Deep Learning*** with an organization of high repute  **Location Preference: *None*** | | |
| ***7018314335***  ***sparul247@gmail.com*** | | |
| knowledge24x24icons Profile Summary   * **Professional** experience of **nearly 2 years in *Retail Billing Solutions* as *Support Head.*** * Rich experience in all phases of the **product development life-cycle** (requirements, design, development, testing, production, documentation, support) utilizing multiple development methodologies. * Coordinate with **marketing, sales & R&D teams** and freeze the customizations in existing products and plans for new product development and finally conducts the testing * Quarterly audits the Factory to check product quality & reliability. * Makes support plan for new region development and policies for customer support.   knowledge24x24icons Summary of skillset for Data Scientist   * Trained in architecting applications with **Artificial Intelligence, Machine Learning, Deep Learning, Recurrent Neural Network, Python, Flask** * Skilled in libraries such as **Sklearn, Numpy, Pandas, Matplotlib, Seaborn, PowerBI for Data Visualization, Keras, Tensorflow, Pytorch, HTML, CSS, Bootstrap, SQL and NoSQL.** * Skilled to deploy **Machine Learning and Deep Learning Models in clouds Like Azure, AWS, Google Cloud Platform, Heroku and Pivotal**   **Github Link:** [*https://github.com/parulsharma247*](https://github.com/parulsharma247) *(for ML and DL projects)* | | |
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| core24x24icons Core Competencies   |  |  | | --- | --- | | **Data Science** |  | | **Machine Learning** |  | | **Convolutional Neural Networks** |  | | **Regions with CNN** |  | | **Computer Vision & Image Processing** |  | | **Data Analytics** |  | | **Training & Development** |  | | **Deep Learning** |  | |  | career24x24icons Career Timeline  **May’14 – Oct’16**  **Support Head, Wep Solutions Pvt Limited,**  **Bengaluru** |
| Work Experience   * **Wep Solutions Ltd, Bangalore** (Earlier Wipro-e-Peripherals) * Work Timeline **-** May-2014 to Oct-2016 * Experience - 2 Year 5 Months (3 months of training period) * Team Size - 12  |  |  | | --- | --- | | **Designation/Work Profile** | **Team Size** | | Product Specialist | 2 | | Regional Product Specialist | 5 | | Warehouse Manager | 1 | | Team Leader - Call Center | 1 | | Repair Center Executives | 3 | | **Total** | **12** |  * Department – Retail Business Unit * Designation – Support Head-Retail Billing Printers   **Key Performance Areas:**   * Work with different business units to develop support plans to achieve company’s revenue goal and customer satisfaction goals. * Analyze competitive marketplace and industry trends to develop support strategies for customer satisfaction * Provides quarterly corporate training to the **Support Team, Sales/Account Managers, authorized Dealers and Service providers** regarding new developments in the existing products/new products.   **Key Results:**   * Increased the TAT for customer complaints within 3 days from 50% to 75% within 1 year. * Initiated and implemented more than 15 ***Process and Policy changes.*** * Rewarded with **Employee of the Year** award in 2015.   edu24x24icons Education   * **B.Tech. (Electronics & Communication Engineering)** from Baddi University of Engineering, Baddi, Himachal Pradesh in 2014 with 6.14 CGPA   knowledge24x24icons TechnicalSkills  **Programming Languages**:   * Python * Machine Learning: Statistics, Supervised, Unsupervised and Clustering Algorithms * Machine Learning Libraries: Sklearn, PyCaret, Pandas, Numpy, Matplotlib, Seaborn and Plotly * Deep Learning: CNN and RCNN algorithms with Tensorflow, Keras and PyTorch * Databases: SQL and NoSQL (MongoDB) * Frontend: HTML, CSS and Bootstrap4 * Backend: Flask and ExpressJS (NodeJS) * JavaScript and jQuery * Currently Learning: RNN and NLP for Deep Learning, PySpark for Big Data (Currently Learning)   **Platforms and Misc.:**   * Anaconda GUI and Anaconda Prompt * Jupyter Notebook * PyCharm * Visual Studio 2017 * Windows XP/W7/W8/W10 * Mac OS   Certifications   * **Python** from Udemy * **Data Science and Machine Learning** from Udemy * **Statistics for Data Science** from iNeuron * **Power BI** Masters from iNeuron * **Tableau** Master from iNeuron * **Data Science Architecture** from iNeuron * **Deep Learning with Computer Vision and NLP** from iNeuron (currently pursuing and will be completed by Sep-2020)   Personal Details   |  |  | | --- | --- | | **Date of Birth** | 16/Apr/1992 | | **Languages Known** | Hindi, English | | **Address** | Parul Sharma s/o Mr. Dinesh Sharma, V.P.O Batal, The Arki, Dist. Solan, Himachal Pradesh -173208 | | | |