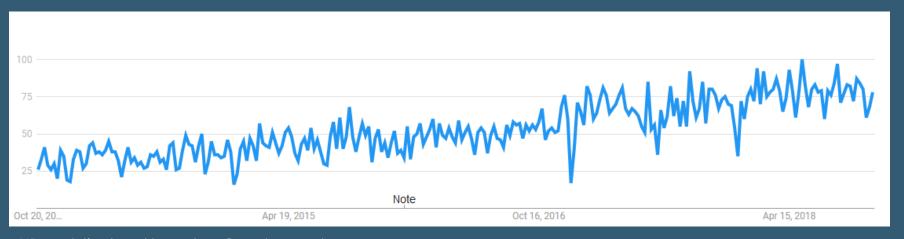
## HR Analytics

Parvaneh Shafiei DATA BEERS MILAN 17 oct,2018



## HR Analytics or People Analytics

- Use analytics & machine learning in daily processes of HR
- O Help them to be better decision makers utilizing data
- Improve employee experience
- It is not just reporting!



## Why it is important?

- To serve business rapidly changes, HR can support the business in decisions by data
- Advanced analytics make HR to be more aligned with organization objectives and support employees to meet these goals
- Utilizing data can help predict the future trends & needs

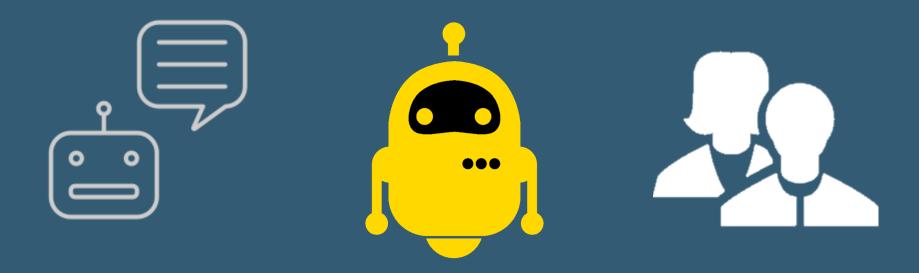


"We need to find a more permanent solution to our employee rentention issues."



HR is having a centric role in organization, however they need to shift their functional role to be more data centric

## New workforces? Who is responsible?



## Data sources

- Employees data
  - O Training, salary, bonus, performance, feedback, planning,...
- External data
- Emails
- Calendar data
- Survey
- Even badge reader information!

## Various use-cases

#### Recruitment

- Finding the top talent?
- Who is the best person for the job?
- User external data for talent acquisition

#### Retention

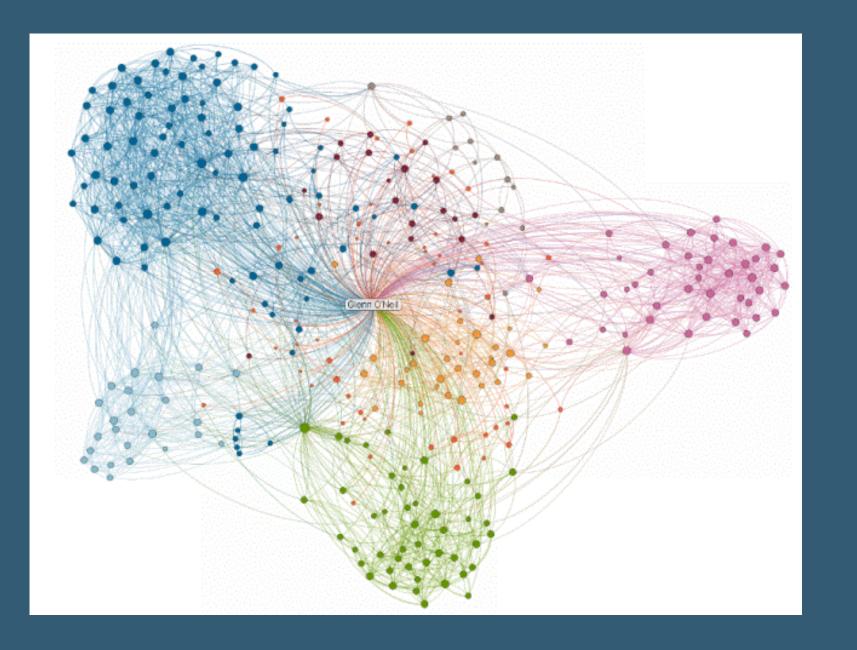
- Who is at the risk of leaving?
- What are the root causes of leavers?

## **Employees engagement**

- Which people stay a lot at home?
- Sentiment analysis of the employees contents
- Predict burn out of employees

## Performance management

- Who is the best/ worst performers?
  What are their characteristics?
- How are the relationships within groups?
- Workforce analytics



Organizational network analysis is one of the best tools to visualize connections within groups & individuals

## Challenges of HR analytics

- Enough & trustable data
- Data privacy
- Data skills literacy
- Finding the right priority for investment
  - Finding the right problem to solve



# Should not forget the 'H' in HR