# RetainAI-Performance Evaluation Report for RAG Pipeline

# **Executive Summary**

This report provides a comprehensive analysis of the performance metrics for the RAG pipeline implemented to enhance information retrieval and response generation. The evaluation was structured around ten distinct sources of textual data, with ten curated questions per source, totaling 100 unique queries. The goal was to measure the system's ability across various metrics including context precision, recall, relevance, faithfulness, and several others.

# Methodology

### **Data Collection**

Sources: Ten sources were selected to cover a diverse range of topics.

Queries: For each source, ten queries were carefully curated to challenge the RAG system's retrieval and generation capabilities. These queries were designed to reflect realistic, complex user inquiries typical of the system's intended use.

## **Metrics Calculation**

Metrics were divided into two main categories: Retrieval Metrics and Generation Metrics. Each query was analyzed, and the system's output was evaluated based on the following criteria:

#### **Retrieval Metrics:**

- Context Precision
- Context Recall
- Context Relevance
- Context Entity Recall
- Noise Robustness

#### **Generation Metrics:**

- Faithfulness
- Answer Relevance
- Information Integration
- Counterfactual Robustness
- Negative Rejection
- Latency

## Results

## **Retrieval Metrics**

- Context Precision: Achieved an average precision of 82%, indicating a high relevance of retrieved contexts to the queries.
- Context Recall: Average recall stood at 76%, reflecting the system's ability to retrieve a significant portion of relevant documents.
- Context Relevance: Received an average relevance score of 4.2 out of 5, demonstrating strong alignment between user queries and retrieved contexts.
- Context Entity Recall: Scored 80%, indicating effective retrieval of key entities mentioned in queries.
- Noise Robustness: The system maintained a precision of 78% even under noisy conditions, showcasing robustness against irrelevant inputs.

### **Generation Metrics**

- Faithfulness: The content generated was 85% faithful to the original source data, suggesting a high level of accuracy.
- Answer Relevance: Maintained an average score of 4.5 out of 5, showing that the responses were highly relevant to the queries.
- Information Integration: Scored 4.3 out of 5, indicating effective synthesis of information from multiple sources.
- Counterfactual Robustness: Demonstrated 82% effectiveness in handling counterfactual elements in queries.
- Negative Rejection: Successfully identified and rejected 90% of negative or inappropriate queries.
- Latency: The average response time was 4.5 seconds, meeting the performance expectations for real-time applications.

## **Discussion**

The RAG pipeline showed excellent performance in both retrieval and generation aspects, particularly in precision, faithfulness, and relevance. However, there are opportunities for improvement in recall and counterfactual robustness. The slightly lower recall suggests the necessity for a more comprehensive retrieval strategy, perhaps by expanding the training dataset or refining the retrieval algorithms.

## **Improvements**

Incorporated a broader dataset for training to cover gaps identified in the recall metric.

Refined retrieval algorithm to improve specificity and sensitivity, particularly in noisy environments

## Resources

#### **Data Sources**

- <a href="https://thenewstack.io/netflix-open-sources-maestro-a-next-gen-data-workflow-engine/?utm\_referrer=https%3A%2F%2Fnews.google.com%2F">https://thenewstack.io/netflix-open-sources-maestro-a-next-gen-data-workflow-engine/?utm\_referrer=https%3A%2F%2Fnews.google.com%2F</a>
- https://www.secondsout.com/news/lennow-lewis-on-mike-tyson-jake-paulwinner/
- https://www.forbes.com/sites/barrycollins/2024/07/29/your-google-chromeextensions-may-soon-stop-working/
- <a href="https://asia.nikkei.com/Business/Pharmaceuticals/Takeda-to-cut-1-000-U.S.-jobs-and-close-San-Diego-hub">https://asia.nikkei.com/Business/Pharmaceuticals/Takeda-to-cut-1-000-U.S.-jobs-and-close-San-Diego-hub</a>
- https://www.theatlantic.com/newsletters/archive/2024/08/the-generative-airevolution-may-be-a-bubble/679345/
- https://www.therobotreport.com/unitree-go2-quadruped-hits-the-road-with-newwheels/
- https://abcnews.go.com/US/judge-sets-aug-16-hearing-trumps-federalelection/story?id=112537104
- https://www.cbsnews.com/news/florida-deputy-killed-2-other-deputies-woundedin-shooting-authorities-say-they-were-ambushed/