PRINCE ADAMA ARYEE

Ghana | https://www.linkedin.com/in/prince-adama-aryee/ | 0247121554 | paryee2000@gmail.com

OBJECTIVES

To secure a position, utilizing my strong understanding of IT technologies, problem-solving skills, and passion for continuous learning. I aim to contribute to the development and maintenance of IT infrastructure, ensuring optimal performance, scalability, and security. By leveraging my knowledge of cloud platforms, such as AWS, I strive to support the team in delivering efficient and reliable cloud-based solutions to meet organizational goals.

WORK EXPERIENCE

DocuPro Ltd   **Accra Digital Center**
Networking / IT Support Engineer   18/03/2021 – Current

- Responding to and resolving end-user issues related to network connectivity, hardware, software, and other IT systems. This may involve troubleshooting problems, providing guidance, and escalating complex issues to higher-level support teams when necessary.
- Implementing and maintaining network security measures to protect against unauthorized access, data breaches, and other security threats. This includes configuring firewalls, monitoring network traffic for suspicious activities, and applying security patches and updates.
- Managing user accounts, permissions, and access rights for network resources. This involves creating and managing user profiles, ensuring proper access controls are in place, and implementing security protocols to safeguard sensitive information.

National Identification Authority (N. I. A.)   **Accra**
Mobile Registration Workstation Operator (MRWO)   18/04/2018 – 20/09/2020

- Set up and configured the mobile registration workstation, which typically includes a laptop or tablet computer, registration software, fingerprint scanners or other biometric devices, and necessary peripherals.
- Assisting individuals in completing registration forms or inputting their information into the registration software. This may involve collecting personal details, capturing biometric data, and ensuring the accuracy and completeness of the registration process.
- Providing technical assistance and troubleshooting to individuals using the mobile registration workstation. This includes addressing any software or hardware issues that arise during the registration process and working to resolve them in a timely.

Complementary Education Agency (C. E. A.)   **Head Quarters - Accra**
Assistant IT/ MIS Officer   1/10/2013 – Current

- Providing technical assistance and support to end-users regarding computer systems, software applications, hardware devices, and network connectivity.
- Investigated and resolved complex IT issues impacting 200+ users, leveraging advanced diagnostic tools and collaborating with cross-functional teams, resulting in a 40% reduction in average issue resolution time.

- Resolved 150+ hardware, software, and network issues through direct troubleshooting and timely escalation, ensuring minimal downtime and improved user productivity by 30%.
- Assisting in the maintenance and management of computer systems, including performing routine updates, patches, and backups to ensure system security and reliability.

EDUCATION

PERIOD	QUALIFICATION	INSTITUTION
2024	Virtual Assistant Certificate	ALX
2024	IBM Full Stack Software Developer Prof. Certificate	Coursera
2024	AI Career Essentials	ALX
2023	Google Cybersecurity	Coursera
2023	Cloud Engineering (AWS)	Azubi Africa
2023	CCNA	Alison
2009	Microsoft Certified Systems Engineer (M. C. S. E.)	IPMC
2009	Microsoft Certified Professional (M. C. P.)	Microsoft
2007	Bsc. Math. & Comp. Science	UCC

SKILLS & INTERESTS

- Professional experience leveraging LLMs, such as ChatGPT, Gemini, Claude, Julius AI.
- Proficient in HTML, CSS and JavaScript for structuring web content.
- Knowledge in building server-side applications using Node.js
- Knowledge of Express.js for creating RESTful APIs and web applications.
- Strong knowledge of Python programming language.
- Experience in developing web applications using Django framework.

- Proficiency in working with relational databases like MySQL.
- Proficiency in using Git and GitHub for version control.
- Ability to implement a Domain Controller of Microsoft Windows Server 2022.

- Knowledge to implement Microsoft Windows Server 2022 and 2022 Active Directory.
- Conversant with creating and maintaining user's accounts.
- Strong knowledge and experience in setting up, securing, and managing public cloud infrastructure (AWS)
- Solid understanding and proven practical experience with AWS IAM design
- Ability to configure network devices such as routers, switches, firewalls, and access points
- Conversant with network monitoring tool such as Wireshark
- Conversant with Linux operating system
- A critical thinker with strong research and analytics skills
- Able to work under tight timelines and deliver on complex problems
- Ability to keep up with fast-paced environment within Agile process
- Willingness to learn new technologies and frameworks.