

Gregory Pastor-Hall, Engineering Student

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BACKGROUND

University student seeking internships and work opportunities with school/work balance. Bringing a motivated attitude, knowledge, and developed soft skills. Hoping to find work that inspires change and innovation.

EMPLOYMENT HISTORY

Oct 2020 — Present

Registered Pharmacy Technician (RPhT), CVS Health, CVS/Pharmacy

- Perform high-volume data entry of prescription records in a fast-paced environment, maintaining 100% adherence to safety and privacy standards in the 5th busiest store in the district.
- Optimize workflows, improving my processing/sale times by 15% through proactive problem-solving and system improvements.
- Work with team to improve performance, setting our own standards and reach top customer satisfaction.
- Leverage technical knowhow to troubleshoot pharmacy software, improving team productivity.

Nov 2019 — Jan 2020

Inventory Specialist, Best Buy

- Retrieved and entered online orders, resolved customer inquiries, and enhanced service quality during peak holiday season.

EDUCATION

2021 — Current

BSc (CompE) + Math Minor, Cleveland State University

- **Relevant Coursework:**
Data Structures & Algorithms, C Programming, Systems Programming, Public & Professional Speaking, Discrete Mathematics, Calculus I & II, Differential Equations, Intro to Engineering Design,

CERTIFICATIONS

2023

Google IT Support Professional Certificate

- Google, Issued Jul 2023, Credential ID: FT6JH4KXHTW

FAMILIARITIES & SKILLS

Microsoft Excel (Office Suite)

5+ Years Unbeatable Customer Service

Communication & Leadership kills

Strong Presentation Skills

Technical adaptability

Attention to Detail

Software Programming

4+ Years High Proficiency in Data Entry

HOBBIES & PROJECTS

Hobbies

Music Production & Sound Engineering, Photography, Video Production and Editing, 3D Printing and Modeling, Web and Software Development, DIY and Electronics, I play in a band

Projects

- *gpastorhall.com* - *Personal Portfolio Site*
- *theVault* - *Home Server*
- *haLgory.com* - *Alt. Portfolio Site*
- *./GREGSHOTS/* - *Photos (gpastorhall.com/images)*

EXTRA-CURRICULAR ACTIVITIES

National Society of Leadership And Success, Sigma Alpha Pi (current Member)

Attended numerous leadership training seminars, group training sessions. Former IT Coordinator and secretary @ CSU Chapter.

Door-to-Door Missionary Work (9 years)

Engaged in door-to-door and cart-based preaching to promote faith-based education. Enhanced community understanding and interaction, demonstrating commitment to volunteerism and interpersonal skill development. Met people, built excellent soft skills.

Tutoring

Tutored several high school students in math and other subjects during my sophomore and freshman years of college.