

Project Proposal

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1. Project Introduction

This is a real estate web platform where users can buy, sell, and bid on properties. It offers three types of property sections:

- 1. **General Marketplace** Open listings where buyers and sellers deal at their own risk.
- 2. **Verified Properties** Sellers upload ownership documents. Admin verifies and approves listings. These are safer and tracked.
- 3. **Bidding Section** Properties listed with a starting price and deadline. Buyers place bids. Highest bidder wins after deadline.

The platform includes user roles (**Admin, Seller, Buyer**), guest access, chat system, and admin-controlled verification to reduce scams.

2. Stakeholders

- Admin Manages users, listings, documents, and platform safety.
- Seller Posts properties, uploads documents, and chats with buyers.
- Buyer Searches, filters, bids, and chats with sellers.
- **Guest User** Can view listings but cannot interact or post.
- System Sends notifications, enforces, deadlines and ensures platform rules.

3. Functional Requirements

1. Admin

- **FR1.1:** Admin should be able to register and log in securely.
- **FR1.2:** Admin should be able to manage all user accounts and permissions.
- **FR1.3:** Admin should be able to approve or reject property listings.
- **FR1.4:** Admin should be able to verify ownership documents and assign a "Verified" badge.
- **FR1.5:** Admin should be able to monitor bidding activity and finalize winners after deadlines.
- FR1.6: Admin should be able to track and moderate chats between buyers and sellers.
- **FR1.7:** Admin should be able to view reports, user activity, verification status, and system health.

2. Seller

- **FR2.1:** Seller should be able to register and log in securely.
- FR2.2: Seller should be able to add, edit, and delete property listings.
- FR2.3: Seller should be able to upload images, videos, and ownership documents.
- FR2.4: Seller should be able to post properties for bidding with a starting price and deadline.
- **FR2.5:** Seller should be able to chat securely with buyers.
- **FR2.6:** Seller should be able to receive notifications about bid updates, chat messages, and listing approvals.
- **FR2.7:** Seller should be able to manage property listings, bids, and chats from their dashboard.

3. Buyer

- FR3.1: Buyer should be able to register and log in securely.
- **FR3.2:** Buyer should be able to search and filter listings by location, price, type, and verification status.
- **FR3.3:** Buyer should be able to place bids on properties before the deadline.
- **FR3.4:** Buyer should be able to chat securely with sellers.
- **FR3.5:** Buyer should be able to receive notifications about bid updates, seller messages, and admin approvals.

4. Guest User

- **FR4.1:** Guest user should be able to browse property listings without registration or login.
- FR4.2: Guest user should not be able to place bids, chat, or post listings.

5. System Functional Requirements (SFR)

- **SFR5.1:** The system should be able to send notifications about listing approvals, bid updates, and chat messages.
- **SFR5.2:** The system should be able to automatically track bidding deadlines and close auctions at the end time.
- **SFR5.3:** The system should be able to ensure fair bidding by enforcing time synchronization.
- **SFR5.4:** The system should be able to securely store user data, documents, and chats.
- **SFR5.5:** The system should be able to provide real-time updates for chats and bidding activities.