

3452 N Lawndale Ave Chicago, IL 60618 +630 538 0845 joisdahee@gmail.com

ABOUT

I am a UX Designer with a background in psychology, communication, and an extensive experience in design & empathy. I'm pursuing a career in UX Design because of its interdisciplinary nature: design, tech, and engaging with people.



/joislee.com



/joislee



/joisleeux



/joisleeux

EXPERIENCE

UX/UI Designer

Freelance | 2019 - Present

- Conducted user research through: desk research, interviews, surveys
- Presented findings and design directions to clients/stakeholders
- Spearheaded designs and optimized user flows for complex navigation processes from design thinking to production.
- Revamped organizations' design systems, created concepts, wireframes, and Interactive prototypes.
- Conducted internal user testing that achieved 90% user satisfaction.
- Improved recruiters' user experience by implementing automation features, resulting in an efficiency boost in candidate tracking.
- Tools used: Figma, Adobe XD, Webflow, Illustrator, Photoshop, Notion, Miro, Squarespace.

Event Technician / IT Support

AIT | 2014 - 2018

- Represented AIT as a client facing technician to 200+ events each year; liaison between event planning professionals.
- Operated camera, audio, or lighting equipment for conferences, concerts, and various events - such as the Chicago Symphony Orchestra, and touring artists.

EDUCATION & COURSES

B.A. Communication; Psychology

Wheaton College | Aug 14 - May 2018

UX Design Certificate

Udemy | Aug - Dec 2019

UX Design Theory Certificate

Udemy | January 2020

TOOLS

Figma
Adobe XD
Webflow
Notion
Illustrator

LANGUAGE SKILLS

Born in South Korea. Learned English at 9 in an international school in Malaysia. Learned Madarin and German in college.



HOBBIES

Bouldering UX Blog

Podcast co-host Cooking 10+ cuisines

Graphic Design Drawing