

Sterling Integrator & Sterling File Gateway 6.1

Property Files - Detailed Study Material

Introduction

IBM Sterling B2B Integrator (SI) and Sterling File Gateway (SFG) version 6.1 are enterprise-grade B2B integration platforms that rely heavily on property files for configuration and customization. Property files control every aspect of the system—from database connections and server ports to performance tuning and security settings. Understanding these property files is essential for administrators, implementers, and support personnel working with Sterling products.

This study material provides comprehensive coverage of property file types, structure, management strategies, and detailed examination of critical property files in Sterling Integrator and Sterling File Gateway 6.1 environments.

Property File Architecture

Property File Types

Sterling B2B Integrator uses several types of property files, each serving a specific purpose in the configuration lifecycle:

File Type	Description
*.properties	Operational files used during runtime. These are the active configuration files referenced by the application during normal operations.
*.properties_ext	Extension files for application-specific customization. Provide additional configuration beyond base properties files.
*.properties.in	Initialization files used during installation. Set initial values for *.properties files. Serve as templates.
.properties_ext.in	Initialization files for extension files. Set initial values for .properties_ext files during installation.
customer_overrides.properties	Master override file that maintains changes across reinstallations, patches, and upgrades. Overrides both .in files and runtime properties.
sandbox.cfg	Parameter file containing name-value pairs merged with .in files during property file generation.

Table 1: Property File Types in Sterling B2B Integrator

File Location

All property files are located in a standard directory structure:

- **UNIX/Linux:** install_dir/properties
- **Windows:** install_dir\properties
- **Installation templates:** install_dir/install/properties (for .in files)

Property File Hierarchy

Understanding the hierarchy and precedence of property files is crucial for effective configuration management:

1. **Installation Phase:** *.properties.in files → generate → *.properties files
2. **Runtime Phase:** Application reads *.properties files
3. **Override Phase:** customer_overrides.properties values supersede all other sources
4. **Parameter Substitution:** sandbox.cfg parameters are merged into .in files when setupfiles is executed

Critical Configuration File: sandbox.cfg

Purpose and Function

The sandbox.cfg file is a critical configuration file containing name-value parameters that are merged with initialization (.in) files to create final runtime properties files[8]. This file acts as a centralized parameter store for installation-specific values.

Parameter Syntax

Parameters in .in files that pull values from sandbox.cfg are identified with the & and ; delimiter characters:

Example in [jdbc.properties.in](#):
oraclePool.user=&ORA_USER;

Corresponding entry in sandbox.cfg:
ORA_USER=oracle

Resulting value in jdbc.properties:
oraclePool.user=oracle

Key sandbox.cfg Parameters

Parameter	Description
INSTALL_DIR	Installation directory path for Sterling B2B Integrator
DB_VENDOR	Database vendor (Oracle, DB2, MSSQL, MySQL)
ORA_USER, DB2_USER, etc.	Database username for specific database type
ORA_PASSWORD, DB2_PASSWORD	Database password (encrypted or plain text)
ORA_HOST, DB2_HOST	Database server hostname or IP address
ORA_PORT, DB2_PORT	Database listener port
ORA_SID, DB2_DATABASE	Database instance name or database name
PORT1	Base port for installation (starting port in port range)
PORT2	SSL port
LIST_PORT	Base port for installation (same as PORT1)
JMS_PORT	JMS messaging port
JMX_PORT	JMX monitoring port for JConsole connectivity
RMI_PORT	RMI registry port
ADMIN_EMAIL_ADDRESS	Administrator email for system alerts
SI_ADMIN_SMTP_HOST	SMTP server for sending administrative alerts
JVM_LOC	Java Development Kit (JDK) installation location
IS_CLUSTER	Indicates cluster configuration (YES/NO)
PARTITION_NAME	Cluster partition identifier
LOCAL_JNDI_PORT	JNDI service port for clustering

Table 2: Important sandbox.cfg Parameters

Modifying sandbox.cfg

When changing sandbox.cfg parameters:

1. Stop Sterling B2B Integrator
2. Edit sandbox.cfg file in install_dir/properties directory
3. Run setupfiles script to regenerate property files:

- UNIX/Linux: ./setupfiles.sh
 - Windows: setupfiles.cmd
4. Restart Sterling B2B Integrator

Important Note: Most sandbox.cfg parameters are not used at runtime. Changes require running setupfiles to propagate values into operational property files.

Master Override File: **customer_overrides.properties**

Purpose and Importance

The customer_overrides.properties file is the most important file for maintaining custom configurations across system lifecycle events. This file ensures that customizations survive:

- System upgrades and patches
- Reinstallations
- Execution of setupfiles script
- Version migrations

Override Syntax

Each override entry in customer_overrides.properties follows this format:

PROPERTY_FILE_NAME_PREFIX.PROPERTY_NAME=PROPERTY_VALUE

Where:

- **PROPERTY_FILE_NAME_PREFIX:** Name used in servers.properties to reference the property file
- **PROPERTY_NAME:** Exact property name from the target property file
- **PROPERTY_VALUE:** New value to assign

Finding Property File Prefixes

To determine the correct PROPERTY_FILE_NAME_PREFIX, examine the servers.properties file:

Example from servers.properties:
jdbcService=jdbc.properties

Therefore, the prefix for jdbc.properties is: jdbcService

Examples of customer_overrides.properties Entries

Database Connection Pool Configuration:

jdbcService.oraclePool.max=100
jdbcService.oraclePool.min=10
jdbcService.oraclePool.timeout=300

HTTP Server Port Configuration:

httpServerAdapter.B2B_HTTP_PORT=8080

Performance Tuning Parameters:

```
noappService.persistence_level=PERSISTENCE_NONE  
noappService.SchedulingPolicyName=FAST
```

Security and Authentication:

```
securityService.LDAP_ENABLED=true  
securityService.LDAP_URL=ldap://ldapserver.company.com:389
```

Files That Cannot Be Overridden

Certain property files do not support customer_overrides.properties:

- archivethread.properties
- security.properties (some properties)
- tuning.properties
- ui.properties

For these files, edit the corresponding .properties.in file and run setupfiles.

Best Practices for customer_overrides.properties

1. **Document all changes:** Add comments explaining why each override exists
2. **Version control:** Keep customer_overrides.properties in version control system
3. **Backup before changes:** Always backup before modifying
4. **Test in lower environments:** Validate overrides in dev/test before production
5. **Avoid whitespace:** Be careful with leading/trailing spaces—they are respected by the application
6. **Use for SFG too:** Sterling File Gateway configurations should also use this file

Critical Property Files in Sterling Integrator

jdbc.properties

Controls database connectivity and connection pool management.

Key Properties:

Property	Description
oraclePool.user	Database username for Oracle connections
oraclePool.password	Database password (encrypted)
oraclePool.url	JDBC connection URL
oraclePool.driver	JDBC driver class name
oraclePool.min	Minimum number of connections in pool
oraclePool.max	Maximum number of connections in pool

oraclePool.timeout	Connection timeout in seconds
oraclePool.increment	Number of connections to add when pool exhausted
oraclePool.validate	SQL query to validate connections

Table 3: jdbc.properties Key Configuration

Example Configuration:

```
oraclePool.user=SIDB_USER
oraclePool.url=jdbc:oracle:thin:@dbserver:1521:SIPROD
oraclePool.driver=oracle.jdbc.driver.OracleDriver
oraclePool.min=10
oraclePool.max=100
oraclePool.timeout=300
oraclePool.increment=5
oraclePool.validate=SELECT 1 FROM DUAL
```

Override Example:

In customer_overrides.properties

```
jdbcService.oraclePool.max=150
jdbcService.oraclePool.min=20
```

noapp.properties and noapp.properties_*_ext

Controls core application server-independent (ASI) runtime behavior and performance tuning.

Key Properties:

Property	Description
persistence_level	Controls database persistence for workflow processing. Values: PERSISTENCE_FULL, PERSISTENCE_NONE
SchedulingPolicyName	Workload scheduling algorithm. Values: FAST, THOROUGH, BALANCED
NumWorkflowExecutionThreads	Number of threads for workflow execution
MaxSystemResources	Maximum system resource objects in memory
MaxInMemoryRouteQueue	Queue size for routing operations

Table 4: noapp.properties Performance Settings

Performance Tuning Recommendations:

For high-throughput production environments

```
persistence_level=PERSISTENCE_NONE
SchedulingPolicyName=FAST
```

```
NumWorkflowExecutionThreads=50
MaxSystemResources=5000
```

Important Note: The persistence_level property is set in noapp.properties_gis_ext.in file.

servers.properties

Defines property file prefixes and mappings used throughout the system.

Format:

prefix=filename.properties

Examples:

```
jdbcService=jdbc.properties
opsService=ops.properties
securityService=security.properties
httpServerAdapter=httpserveradapter.properties
```

This file is essential for understanding which prefix to use in customer_overrides.properties.

ops.properties

Contains operational configuration settings for business processes and adapters.

Key Properties:

- **operational_server_flag:** Indicates if server is operational
- **scheduling_queue_size:** Size of internal scheduling queues
- **enable_transaction_logging:** Controls detailed transaction logging
- **max_retry_count:** Maximum retry attempts for failed operations

security.properties

Manages authentication, authorization, and security policies.

Key Properties:

Property	Description
LDAP_ENABLED	Enable/disable LDAP authentication (true/false)
LDAP_URL	LDAP server URL (ldap://server:port)
LDAP_BASE_DN	Base Distinguished Name for LDAP searches
LDAP_USER_DN	User DN pattern for authentication
LDAP_FACTORY	LDAP context factory class (com.sun.jndi.ldap.LdapCtxFactory)
PASSWORD_POLICY	Password complexity requirements
SESSION_TIMEOUT	User session timeout in minutes

Table 5: security.properties Configuration

Note: Some security properties cannot be overridden via customer_overrides.properties. Check file comments for guidance.

authentication_policy.properties

Configures authentication providers and policies.

Configuration Pattern:

```
authentication_<number>.display_name=GIS Authentication
authentication_<number>.jndi_factory=com.sun.jndi.ldap.LdapCtxFactory
authentication_<number>.provider_url=ldap://ldap.company.com:389
authentication_<number>.security_authentication=simple
authentication_<number>.base_dn=ou=users,dc=company,dc=com
```

Multiple Authentication Providers:

You can configure multiple authentication providers (internal database, LDAP, Active Directory) by incrementing the <number> suffix.

Sterling File Gateway Requirement: In SFG environments, override both authentication_policy.properties entries in customer_overrides.properties to ensure consistent authentication.

cluster_control.properties

Manages clustering configuration for high-availability environments.

Key Properties:

Property	Description
partition_name	Unique identifier for cluster partition
local_jndi_url	JNDI provider URL for cluster communication
jms_provider_url	JMS provider URL for messaging
cluster_mode	Enable/disable cluster mode (true/false)
node_id	Unique identifier for cluster node
heartbeat_interval	Interval for cluster health checks (seconds)

Table 6: cluster_control.properties Settings

archivethread.properties

Controls the Purge service functionality for database maintenance.

Key Properties:

- **archive_thread_count:** Number of threads for archiving operations
- **purge_batch_size:** Number of records to purge in single batch
- **retention_days:** Days to retain archived data

- **purge_interval**: Frequency of automatic purge operations

Modification Method: Cannot use customer_overrides.properties. Edit [archivethread.properties.in](#) file directly and run setupfiles.

tuning.properties

Advanced JVM and application tuning parameters.

Key Areas:

- JVM heap size settings
- Garbage collection parameters
- Thread pool configurations
- Memory allocation settings

Modification Method: Edit [tuning.properties.in](#) file as it does not support customer_overrides.properties.

httpserveradapter.properties

Configures HTTP/HTTPS server adapters for inbound communications.

Key Properties:

Property	Description
B2B_HTTP_PORT	HTTP listener port (base port + offset)
B2B_HTTPS_PORT	HTTPS listener port
MAX_CONNECTIONS	Maximum concurrent HTTP connections
SOCKET_TIMEOUT	Socket read timeout (milliseconds)
SSL_ENABLED	Enable SSL/TLS (true/false)
KEYSTORE_PATH	Path to SSL keystore file
KEYSTORE_PASSWORD	Keystore password

Table 7: httpserveradapter.properties Configuration

jms11.properties

Configures JMS 1.1 messaging services and connection pools.

Key Properties:

```
DEFAULT_TIME_TO_LIVE=300000
MAX_POOL_SIZE=50
MIN_POOL_SIZE=5
CONNECTION_FACTORY_JNDI=ConnectionFactory
INITIAL_CONTEXT_FACTORY=org.apache.activemq.jndi.ActiveMQInitialContextFactory
PROVIDER_URL=tcp://localhost:61616
```

JMX Monitoring: Use JMX_PORT from sandbox.cfg to monitor JMS pools via JConsole.

Sterling File Gateway Specific Property Files

Overview

Sterling File Gateway (SFG) runs on top of Sterling B2B Integrator and shares the same property file infrastructure. However, SFG introduces additional configuration requirements specific to file transfer operations.

customer_overrides.properties in SFG Context

Sterling File Gateway requires careful attention to customer_overrides.properties because it affects both SI and SFG layers:

SFG-Specific Overrides:

Routing channel configuration

```
routingService.IGNORE_TEMP_FILES=true  
routingService.TEMP_FILE_PATTERN=.*.tmp$
```

File structure processing

```
fileStructureService.MAX_FILE_SIZE=2147483648  
fileStructureService.TIMEOUT=3600
```

Authentication for SFG users

```
authentication_1.display_name=SFG LDAP Authentication  
authentication_1.jndi_factory=com.sun.jndi.ldap.LdapCtxFactory  
authentication_1.provider_url=ldap://ldapserver:389
```

Routing Configuration Properties

Sterling File Gateway uses routing channels extensively. Configuration is driven by properties controlling:

- Producer and consumer mailbox paths
- File name pattern matching using regular expressions
- File structure layers (ZIP, GZIP, PGP, Text, Unknown)
- Provisioning facts for dynamic routing
- System facts (ProducerName, ConsumerName, ProducerFilename)

Example Regular Expression Configuration:

File name pattern with parenthetic grouping

```
producer.filename.pattern=^(.*?)(\d{4})(\d{2})(\d{2}).dat$  
producer.filename.facts=sanitizedFilename,fileYear,fileMonth,fileDay
```

Routing based on extracted facts

consumer.mailbox.path=/ConsumerName/{fileYear}/\${fileMonth}/Inbox

File Structure Properties

File structures define the layers and formats of files being transferred:

Layer Type	Description
Container Layers	ZIP, GZIP, PGP (can contain nested layers)
Primitive Layers	Text, Unknown (innermost layer, no nesting)

Table 8: SFG File Structure Layer Types

Configuration Principle: Producer file structure must match consumer file structure. If consumer is Unknown, producer can be Text or Unknown.

Ignoring Temporary Files

To prevent routing of temporary files during transfer:

In `customer_overrides.properties`

```
routingService.IGNORE_TEMP_FILES=true  
routingService.TEMP_FILE_EXTENSIONS=.tmp,.temp,.partial
```

Property File Management Procedures

Procedure 1: Modifying Properties Using .in Files

This is the recommended method for properties that support initialization files:

1. Stop Sterling B2B Integrator
2. Navigate to `install_dir/install/properties` directory
3. Edit the appropriate `*.properties.in` file
4. Save changes (trim whitespace carefully)
5. Run `setupfiles` script:
 - UNIX/Linux: `cd install_dir/bin; ./setupfiles.sh`
 - Windows: `cd install_dir\bin; setupfiles.cmd`
6. Verify changes in corresponding `*.properties` file
7. Start Sterling B2B Integrator
8. Test functionality

Cluster Environments: Perform this procedure on each cluster node.

Procedure 2: Using `customer_overrides.properties` (Preferred)

This method ensures changes survive upgrades and reinstallations:

1. Identify the property to override:
 - Locate property in target *.properties file
 - Find PROPERTY_FILE_NAME_PREFIX from servers.properties
2. Stop Sterling B2B Integrator
3. Edit customer_overrides.properties in install_dir/properties
4. Add entry: PROPERTY_FILE_NAME_PREFIX.PROPERTY_NAME=VALUE
5. Save file (verify no whitespace issues)
6. Run setupfiles script
7. Start Sterling B2B Integrator
8. Verify override took effect:
 - Check target *.properties file for new value
 - Monitor logs for errors
 - Test affected functionality

Example Workflow:

Step 1: Identify property

In jdbc.properties: oraclePool.max=100

In servers.properties: jdbcService=jdbc.properties

Step 2: Add to customer_overrides.properties

jdbcService.oraclePool.max=150

Step 3: Run setupfiles

```
cd /opt/IBM/SterlingB2BIntegrator/bin  
./setupfiles.sh
```

Step 4: Verify in jdbc.properties

```
grep "oraclePool.max" ../properties/jdbc.properties
```

Should show: oraclePool.max=150

Procedure 3: Direct Property File Editing (Last Resort)

Only use when the file does NOT support customer_overrides.properties and has no .in file[3]:

1. Stop Sterling B2B Integrator

2. Navigate to install_dir/properties
3. Backup the property file
4. Edit the *.properties file directly
5. Save changes carefully (trim whitespace)
6. Start Sterling B2B Integrator
7. Test changes

Warning: Direct edits may be lost during upgrades or when setupfiles runs. Document all direct edits externally.

Procedure 4: Modifying sandbox.cfg Parameters

For changing installation-specific parameters:

1. Stop Sterling B2B Integrator
2. Backup sandbox.cfg file
3. Edit install_dir/properties/sandbox.cfg
4. Modify parameter values:
 - Example: PORT1=8080 changed to PORT1=9080
5. Save file
6. Run setupfiles script (propagates changes to dependent .properties files)
7. Verify changes in affected property files
8. Start Sterling B2B Integrator
9. Update any hardcoded references in business processes

Whitespace Handling

Critical Warning: Property files respect leading and trailing whitespace, which can cause unexpected behavior.

Best Practices:

- Trim all whitespace before saving
- Use editors that show whitespace characters
- Avoid spaces around = signs: `property=value` not `property = value`
- Test after editing to catch whitespace issues early

Common Property File Scenarios

Scenario 1: Changing Database Connection Pool Size

Requirement: Increase Oracle connection pool from 100 to 200 connections.

Solution:

In customer_overrides.properties

```
jdbcService.oraclePool.max=200  
jdbcService.oraclePool.min=20  
jdbcService.oraclePool.increment=10
```

Run setupfiles and restart.

Scenario 2: Enabling LDAP Authentication

Requirement: Configure LDAP authentication for user management.

Solution:

In customer_overrides.properties

```
securityService.LDAP_ENABLED=true  
securityService.LDAP_URL=ldap://ldap.company.com:389  
securityService.LDAP_BASE_DN=ou=users,dc=company,dc=com
```

In authentication_policy override

```
authentication_1.display_name=Corporate LDAP  
authentication_1.jndi_factory=com.sun.jndi.ldap.LdapCtxFactory  
authentication_1.provider_url=ldap://ldap.company.com:389  
authentication_1.security_authentication=simple
```

Scenario 3: Changing HTTP Port

Requirement: Move HTTP adapter from port 8080 to 9080 due to port conflict.

Solution Option 1 - Via sandbox.cfg:

Edit sandbox.cfg

```
PORt1=9080
```

Run setupfiles - automatically updates all port-dependent properties

Solution Option 2 - Via customer_overrides.properties:

```
httpServerAdapter.B2B_HTTP_PORT=9080
```

Scenario 4: Performance Tuning for High Volume

Requirement: Optimize system for high-volume transaction processing.

Solution:

In customer_overrides.properties

Set persistence to NONE for better performance

```
noappService.persistence_level=PERSISTENCE_NONE
```

Use FAST scheduling

```
noappService.SchedulingPolicyName=FAST
```

Increase workflow threads

```
noappService.NumWorkflowExecutionThreads=75
```

Increase connection pool

```
jdbcService.oraclePool.max=200  
jdbcService.oraclePool.min=50
```

Increase HTTP connections

```
httpServerAdapter.MAX_CONNECTIONS=500
```

Scenario 5: Configuring Cluster Node

Requirement: Add new node to existing Sterling cluster.

Solution:

In sandbox.cfg for new node

```
IS_CLUSTER=YES  
PARTITION_NAME=PROD_CLUSTER  
LOCAL_JNDI_PORT=2809  
NODE_ID=NODE3
```

In customer_overrides.properties

```
clusterControlService.cluster_mode=true  
clusterControlService.node_id=NODE3  
clusterControlService.heartbeat_interval=30
```

Scenario 6: SFG Routing Channel Optimization

Requirement: Configure routing to ignore temporary files and process only completed files.

Solution:

In customer_overrides.properties

```
routingService.IGNORE_TEMP_FILES=true  
routingService.TEMP_FILE_PATTERN=.*.(tmp|temp|partial)$  
routingService.MIN_FILE_AGE=60  
fileStructureService.MAX_FILE_SIZE=5368709120
```

Troubleshooting Property File Issues

Issue 1: Property Changes Not Taking Effect

Symptoms: Modified property in customer_overrides.properties but system still uses old value.

Causes and Solutions:

1. **Forgot to run setupfiles**

- Solution: Run setupfiles.sh/setupfiles.cmd after editing customer_overrides.properties

2. **Incorrect property file prefix**

- Solution: Verify prefix in servers.properties file

3. **Property does not support override**

- Solution: Check if file is in exclusion list (archivethread, tuning, ui, security)
- Alternative: Edit .properties.in file directly

4. **System not restarted**

- Solution: Restart Sterling B2B Integrator after property changes

5. **Whitespace issues**

- Solution: Check for leading/trailing spaces in property value

Issue 2: Database Connection Failures After Property Change

Symptoms: Application fails to start or cannot connect to database after modifying jdbc.properties.

Diagnosis:

- Check install_dir/logs/noapp/system.log for JDBC errors
- Look for connection pool exceptions
- Verify database is accessible

Solutions:

1. Verify JDBC URL syntax is correct
2. Confirm database credentials are accurate
3. Check database listener is running
4. Ensure JDBC driver JAR is in install_dir/lib directory
5. Test connection independently using database client

Issue 3: Performance Degradation After Tuning

Symptoms: System slower after modifying noapp.properties performance settings.

Common Causes:

- persistence_level set to PERSISTENCE_FULL (very slow)

- NumWorkflowExecutionThreads set too high (thread contention)
- Connection pool exhaustion (max too low for load)

Remediation:

Optimal production settings

```
noappService.persistence_level=PERSISTENCE_NONE
noappService.NumWorkflowExecutionThreads=50
jdbcService.oraclePool.max=150
```

Issue 4: Port Conflicts

Symptoms: Server fails to start with "Address already in use" error.

Solution:

1. Identify conflicting port in error message
2. Check which process is using the port:
 - UNIX/Linux: netstat -an | grep PORT_NUMBER
 - Windows: netstat -ano | findstr PORT_NUMBER
3. Modify PORT1 in sandbox.cfg or override specific port in customer_overrides.properties
4. Run setupfiles
5. Restart application

Issue 5: Cluster Synchronization Problems

Symptoms: Cluster nodes out of sync, workload not distributing evenly.

Check:

- Verify cluster_control.properties on all nodes
- Confirm LOCAL_JNDI_PORT is unique per node
- Validate JMS connectivity between nodes
- Check firewall rules for cluster ports

Resolution:

Verify on each node

```
grep "node_id" properties/cluster_control.properties
grep "partition_name" properties/cluster_control.properties
```

Ensure consistency

All nodes should have same PARTITION_NAME

Each node should have unique NODE_ID

Advanced Topics

Custom Property Files

You can create custom property files for application-specific configurations[10].

Steps:

1. Create property file in custom location:
 - Example: install_dir/custom/myapp.properties
2. Define mapping in servers.properties:
 - myAppService=custom/myapp.properties
3. Access properties in business processes using sci-get-property() function
4. Override properties via customer_overrides.properties:
 - myAppService.myProperty=myValue

Property Encryption

Sensitive properties (passwords, keys) should be encrypted.

Encryption Methods:

1. Use Sterling encryption utilities:
 - encrypt_string.sh/encrypt_string.cmd
2. Store encrypted value in property file:
 - oraclePool.password=ENCRYPTED:aes256:base64encodedvalue
3. System automatically decrypts at runtime

Property File Validation

Validation Script (custom development):

```
#!/bin/bash
```

validate_properties.sh

```
PROPS_DIR=/opt/IBM/SterlingB2BIntegrator/properties
```

```
echo "Validating property files..."
```

Check critical files exist

```
for file in jdbc.properties noapp.properties ops.properties; do  
if [ ! -f "$PROPS_DIR/file" ]; then
```

```
echo "ERROR: $file not found"
exit 1
fi
done
```

Check for common issues

```
grep -n "[^=]" "$PROPS_DIR/.properties"
if [ $? -eq 0 ]; then
echo "WARNING: Properties with leading whitespace found"
fi

echo "Validation complete"
```

Property File Backup Strategy

Best Practices:

1. Backup before ANY changes:
 - cp customer_overrides.properties
customer_overrides.properties.bak_YYYYMMDD
2. Version control integration:
 - Maintain customer_overrides.properties in Git/SVN
 - Track all changes with commit messages
3. Environment-specific versions:
 - customer_overrides.properties.DEV
 - customer_overrides.properties.QA
 - customer_overrides.properties.PROD
4. Automated backup in cron job:
 - Daily backup of properties directory
 - Retain 30 days of backups

Migration and Upgrade Considerations

Pre-Upgrade:

1. Backup entire properties directory
2. Document all customizations in customer_overrides.properties
3. Export sandbox.cfg parameters
4. Test customer_overrides.properties in upgrade test environment

Post-Upgrade:

1. Review new .properties.in files for new parameters
2. Merge new parameters into customer_overrides.properties if customization needed
3. Run setupfiles to apply all overrides

4. Validate all functionality
5. Update documentation with new properties

Property File Documentation Template

For enterprise environments, maintain documentation for each customized property:

Field	Example
Property Name	jdbcService.oraclePool.max
Property File	jdbc.properties
Current Value	200
Default Value	100
Change Date	2025-01-15
Changed By	John Smith
Reason	Increase capacity for high volume processing
Related Ticket	JIRA-12345
Environment	PROD
Tested In	DEV, QA

Table 9: Property Change Documentation Template

Summary and Best Practices

Key Takeaways

1. **Always use customer_overrides.properties** for customizations to survive upgrades
2. **Run setupfiles** after modifying .in files or customer_overrides.properties
3. **Backup before changes** - property file errors can prevent system startup
4. **Test in lower environments** before production changes
5. **Document all customizations** with reasons and dates
6. **Be careful with whitespace** - it matters in property files
7. **Version control** customer_overrides.properties and sandbox.cfg
8. **Understand file hierarchy** - know which file overrides which

Production Environment Checklist

Before making property changes in production:

- Change tested successfully in QA environment
- Change window scheduled and approved
- Backup of properties directory completed
- Rollback plan documented and tested
- Monitoring alerts configured for affected functionality
- Support team notified of change
- Post-change validation steps documented
- Configuration management database (CMDB) updated

Quick Reference Command Summary

Task	Command
Run setupfiles (Unix)	cd /opt/IBM/SterlingB2BIntegrator/bin; ./setupfiles.sh
Run setupfiles (Windows)	cd C:\IBM\SI\bin; setupfiles.cmd
Backup properties	tar -czf props_backup.tar.gz properties/
View property file	cat properties/jdbc.properties
Search for property	grep "property_name" properties/*.properties
Check for whitespace	cat -A properties/file.properties
Validate syntax	./validate_properties.sh

Table 10: Common Property File Management Commands

Conclusion

Property files are the foundation of Sterling B2B Integrator and Sterling File Gateway configuration management. Mastering property file concepts—understanding file types, hierarchy, override mechanisms, and management procedures—is essential for successful administration of Sterling platforms. The `customer_overrides.properties` file is your most powerful tool for maintaining sustainable, upgrade-safe configurations. Combined with proper backup, documentation, and testing procedures, property file management becomes a reliable and efficient process.

By following the best practices and procedures outlined in this study material, administrators can confidently manage Sterling Integrator and Sterling File Gateway configurations across development, testing, and production environments while maintaining system stability and performance.