



PRASAD SHELAR

Senior ServiceNow Developer

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KEY ACHIEVEMENTS:



2023



2024

Sept 2024

Dear Sir/Ma'am,

I am writing to express my interest in the Senior ServiceNow Developer position at respected Organization. With over 5 years of experience in ITSM, ITOM, ITBM, and ServiceNow integration, I have honed my expertise in delivering innovative solutions for a wide range of industries. My experience leading complex projects, such as ITSM, ITOM, ITBM implementation or Plaid and ACHWorks integrations, as well as Automation, aligns well with the requirements for this role.

In my current role as a Senior Consultant at Deloitte India, I have successfully led key projects, including:

- Design and customization of ServiceNow applications for global clients.
- Service Portal development, enhancing user experience and operational efficiency.
- Client-side and server-side scripting to create efficient workflows and automations.
- Seamless integration of third-party systems via REST/SOAP APIs.

Certifications and Achievements:

- CAD and CSA
- CIS-ITSM
- ITIL v4 Certified

I am excited about the opportunity to bring my expertise in ServiceNow development and integration to your organization and contribute to your ongoing success. I am confident that my technical skills, leadership abilities, and passion for delivering efficient solutions will make me an asset to your team.

Thank you for considering my application. I look forward to the opportunity to further discuss how I can contribute to your team. Please feel free to contact me at given email or phone.

Sincerely,

Prasad Shelar