

Here are 10 sample questions for testing the Singer E-commerce Customer Support Chatbot, covering various key features:

1. **Product Information:** "What are the specifications of the Sisil Inverter Refrigerator SL-INV-285H?"
2. **Product Information (Category):** "Can you tell me about the different types of washing machines you offer?"
3. **Order Tracking:** "What is the status of my order with Order ID 12345?"
4. **Warranty Management:** "How can I check the warranty for my recently purchased Panasonic 43-inch 4K Smart Google TV?"
5. **Spare Parts Lookup:** "Do you have a replacement remote control for the Singer Air Conditioner - Smart WIFI Inverter?"
6. **Store Information:** "Where is the nearest Singer showroom in Kandy, and what are its operating hours?"
7. **Returns & Exchanges:** "I want to return a Singer Hand Mixer. What is your return policy and process?"
8. **Promotions & Offers:** "Are there any current promotions or discounts on kitchen appliances?"
9. **General Inquiry (Product Availability):** "Is the ASUS Vivobook 15 laptop currently in stock?"
10. **General Inquiry (Contact Support):** "I need to speak to a human agent about a technical issue with my refrigerator. How can I contact customer support?"