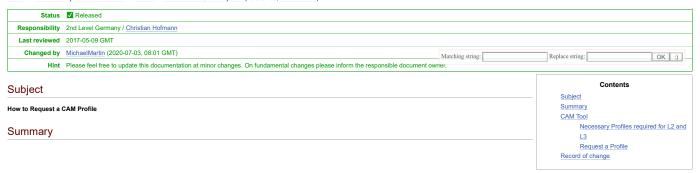
TWiki > ToolsAndHelper/Processes Web > Access > HowToHandleCAMRequests (2020-07-03, MichaelMartin)



CAM Tool

The CAM (Cloud Access Manager) is a tool from SAP. Its help to managing identities and security across multiple cloud systems and applications.

 $The \ CAM \ tool \ can \ be \ found \ here: \underline{https://spc40-emea.byd.sap.corp/sap/bc/webdynpro/a1sspc/cam_wd_central \underline{w}^2 - \underline{https://spc40-emea.byd.sap.corp/sap/bc/wd-central \underline{w}^2 - \underline{https://spc40-emea.byd.sap.corp/sap/bc/wd-central \underline{w}^2 - \underline{https://spc40-emea.byd.sap.corp/sap/bc/wd-central \underline{w}^2 - \underline{https://spc$

Necessary Profiles required for L2 and L3

Profile Name	Description	Sponsor Name	Sponsor ID	Comments
Bosch_C4C_Hosting and Backup team	Restricted access to Bosch C4C systems for hosting and backup teams	Streubel, Kai	1503219	EU Users only
CP_FILE_CDIMAGE_READ	Read Access to \BSSFile3\CDImages Share and Subfolders			
Cloud Infrastructure Management Teams BIT	SaaS server access profile for L2 and L3 colleagues from BIT	Grunkin, Ilya	1529968	
Cloud Infrastructure Management Teams EU	CIM server, network and tool management teams for EU systems	Grunkin, Ilya	1529968	EU Users only
ITI Ticket and Change Processor	IT Infrastructure Ticket and Change Processor	Grunkin, Ilya	1529968	
My Tickets Change Access	SPC Ticket editing only for reporter, requester, processor, or approver	Grunkin, Ilya	1529968	
SAPSF_A-Global_SNOW_Operator	This CAM Profile for giving access to SNOW for HCM Operations	Raman, Rahul	1340380	
SPC CM ByD Infrastructure	ByD Infrastructure Change Approvers	Mohamed Maideen, Jaffer Ali	1068276	

Request a Profile

The first request of your cam profiles should be performed your Mentor or your Teamlead.

Once the Profiles expire, you receive e-mails like screenshot ${\bf CAM_Mail_Request.JPG}$ below at the attachment section.

In such a case you need to click at "Request" and will land at the Request formular from the CAM Tool. See CAM_Request_Formular.JPG at attachment section.

At this point you will see the same information as in the mail before. As next click on Continue and you can enter the users which need the profile. See CAM_Request_Formular_2.JPG at attachment section.

As last you need to fill out the form with the following information:

key	value
Task	Member of itelligence Cloud Managed Service, daily operations access needed for monitoring and maintenance of servers and infrastructure
Sponsor	1529968
Expire	can be leave empty
Approver	Best case is to enter All

Example: Please see attachment CAM_REquest_Formular_3_filled.JPG and keep altered sponsor <u>UserID</u> in mind. As last click oin "Create Access Requests" and you are finished.

Record of change

Revision	Date	Processor	Revision	Date	Processor
r8 (cur prev)	2020-07-03, 08:01 GMT	MichaelMartin	r7 (cur prev)	2020-05-11, 15:23 GMT	JoachimRinck
r6 (cur prev)	2020-05-11, 13:55 GMT	JoachimRinck	r5 (cur prev)	2020-04-08, 09:08 GMT	AndreasFranz
r4 (cur prev)	2019-06-12, 09:06 GMT	ThomasBemme	r3 (cur prev)	2019-05-22, 07:43 GMT	ChristianHofmann
r2 (cur prev)	2019-05-20, 10:35 GMT	ChristianHofmann	r1 (cur prev)	2019-05-17, 08:55 GMT	OsmanAbolahbas

1	Attachment	History	Action	Size	Date	Who	Comment
<u></u>	CAM Mail Request.JPG	r1	manage	70.0 K	2019-05-22 - 07:43	ChristianHofmann	
<u>:</u>	CAM_REquest_Formular_2.JPG	r1	manage	81.4 K	2019-05-22 - 07:43	ChristianHofmann	
<u></u>	CAM REquest Formular 3 filled.JPG	r1	manage	41.0 K	2019-05-22 - 07:43	ChristianHofmann	
=	CAM Request Formular.JPG	r1	manage	123.0 K	2019-05-22 - 07:43	ChristianHofmann	

Topic revision: r8 - 2020-07-03 - MichaelMartin

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