

## PROFESSIONAL SUMMARY

Dependable and experienced Customer Service Professional with over 15 years of dedicated cashiering experience in high-volume retail environments. Proven track record of accuracy in cash handling, POS operation, and providing exceptional service to diverse customers. Seeking a permanent part-time opportunity (**Mid-Day Shifts**) where I can utilize my reliability and strong work ethic to support store operations.

## CORE COMPETENCIES

### Point of Sale (POS) Operations

Expert in scanning, bagging, and processing transactions efficiently.

### Customer Service

Friendly demeanor with a focus on greeting customers and resolving basic inquiries.

### Adaptability

Capable of working independently or as part of a supportive team.

### Payment Processing

Accurate handling of Cash, Credit/Debit, EBT, WIC, and Checks.

### Reliability

Long-term employment history with excellent attendance and punctuality records.

## PROFESSIONAL EXPERIENCE

### Cashier | BIG LOTS – Broken Arrow, OK

June 2008 – February 2025

- Served as a reliable front-end cashier for over 16 years, maintaining a high level of accuracy and customer satisfaction.
- Operated the register to itemize and total customer purchases, processing payments via cash, check, and credit card.
- Maintained a balanced cash drawer at the start and end of every shift.
- Assisted with light organization of the front checkout area to ensure a clean shopping environment.

*Reason for Leaving: Store Closure.*

### Cashier | DOLLAR TREE – Broken Arrow, OK

November 2017 – May 2018

- Provided efficient checkout services for customers in a fast-paced retail setting.
- Greeted customers upon entry and answered questions regarding merchandise location.
- Handled cash transactions and processed returns in compliance with store policy.