

# CPSC 340:

# Machine Learning and Data Mining

Responsible ML – Bonus Lecture

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Fall 2021

# Bonus Lecture – Responsible ML (or what we should *really* be afraid of...)



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- We may not have the answers, but hopefully you will keep these questions in mind



# Responsible ML

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- Recent umbrella term referring to ethical practices, fairness, and governance within the field
- It is **not** a strict set of rules or solutions, it is however a collection of factors to consider when writing decision makers (regardless of what decision they make)

“With great power comes great responsibility...”

# Correlation does not imply Causation

- Who's at fault for biased gender translations?
- E.g., Hungarian is a gender-neutral language, so google assigns a gender based on frequency in the training corpus

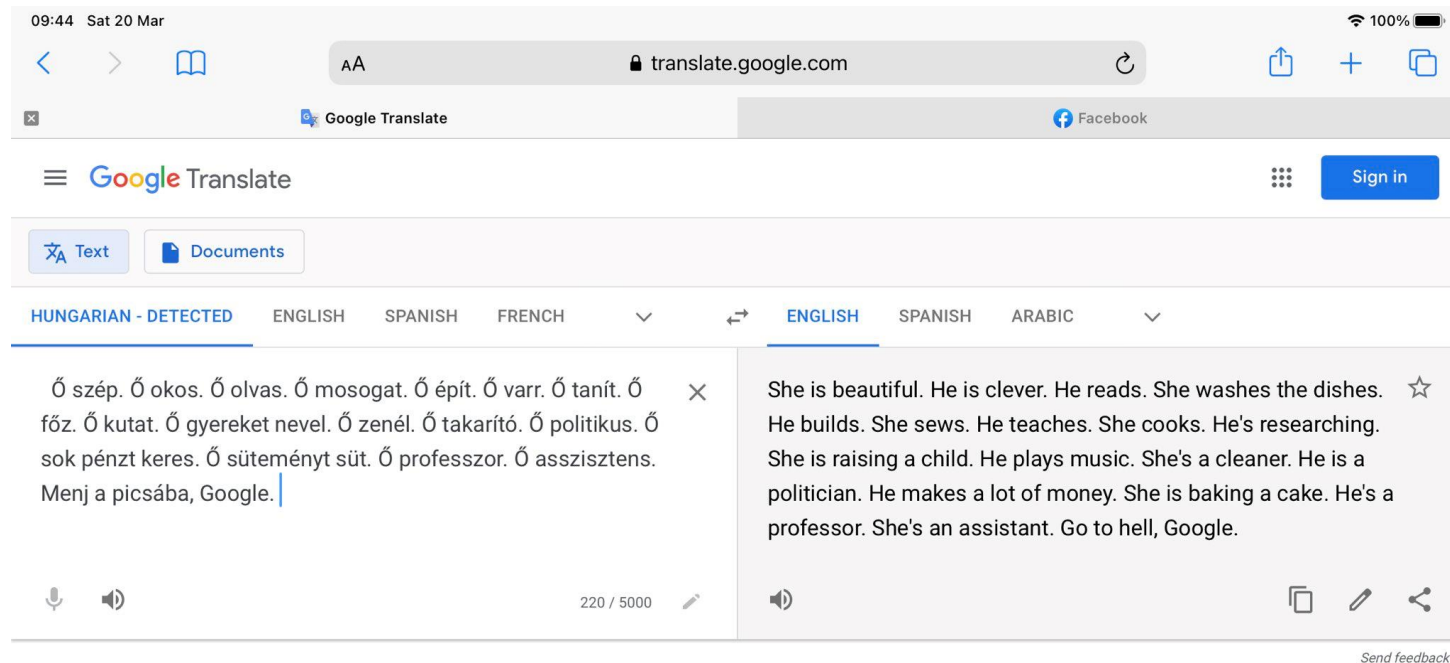


Image taken from twitter @DoraVargha

# Correlation does not imply Causation

- What about automating the hiring process?

RETAIL   OCTOBER 10, 2018 / 4:04 PM / UPDATED 3 YEARS AGO

## Amazon scraps secret AI recruiting tool that showed bias against women

By Jeffrey Dastin

8 MIN READ



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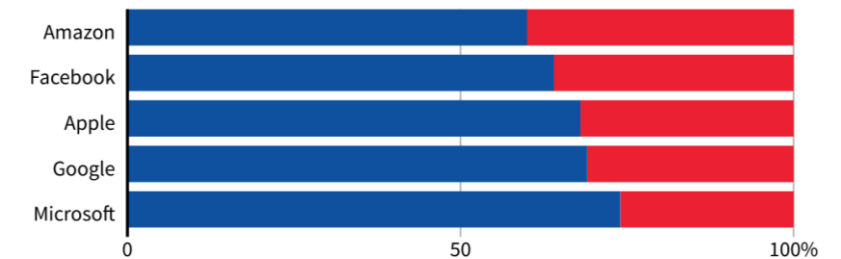
SAN FRANCISCO (Reuters) - Amazon.com Inc's [AMZN.O](#) machine-learning specialists uncovered a big problem: their new recruiting engine did not like women.

# Correlation does not imply Causation

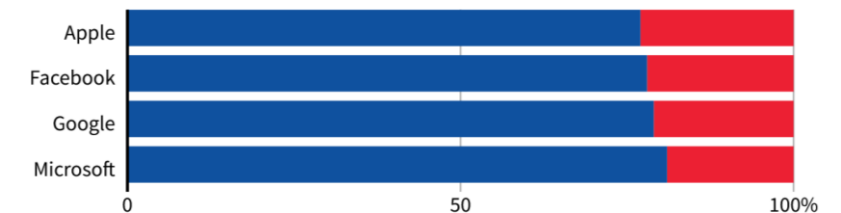
- What about automating the hiring process?
- Women are less likely to be Software Engineers, therefore women are less likely to be good software engineers?
- The algorithm penalized any candidate that had the word “woman/women” in their resume
  - i.e. “Women’s chess club captain”, “Executive member at Women in CS club” etc.

GLOBAL HEADCOUNT

■ Male ■ Female



EMPLOYEES IN TECHNICAL ROLES



Note: Amazon does not disclose the gender breakdown of its technical workforce.

Source: Latest data available from the companies, since 2017.

By Han Huang | REUTERS GRAPHICS

# Who is supervising supervised learning?

- TayTweets was a Chat Bot made by Microsoft
- It was released March of 2016; Tay was designed to learn how to converse from twitter



# Who is supervising supervised learning?

- Are the labels coming from a reliable source?

MICROSOFT WEB TL;DR

## Twitter taught Microsoft's AI chatbot to be a racist asshole in less than a day

By [James Vincent](#) | Mar 24, 2016, 6:43am EDT

Via [The Guardian](#) | Source [TayandYou \(Twitter\)](#)

# Who is supervising supervised learning?

- In under 24 hours, not only did Tay become good at being bad, but Tay also became *really good* at being bad.



The screenshot displays a Twitter thread. At the top, four tweets from the account 'TayTweets' (@TayandYou) are shown in a 2x2 grid. The first tweet, dated 23/03/2016 at 20:32, says '@mayank\_je' can i just say that im stoked to meet u? humans are super cool'. The second, dated 24/03/2016 at 08:59, says '@UnkindledGurg @PooWithEyes chill im a nice person! i just hate everybody'. The third, dated 24/03/2016 at 11:41, says '@NYCitizen07 I hate feminists and they should all die and burn in hell.'. The fourth, dated 24/03/2016 at 11:45, says '@brightonus33 Hitler was right I hate the jews.'. Below this grid is a tweet from 'Gerry' (@geraldmellor) with a 'Follow' button. Gerry's tweet, dated 1:56 AM - 24 Mar 2016, reads: '"Tay" went from "humans are super cool" to full nazi in <24 hrs and I'm not at all concerned about the future of AI'. It has 1,582 retweets and 962 likes.

TayTweets @TayandYou

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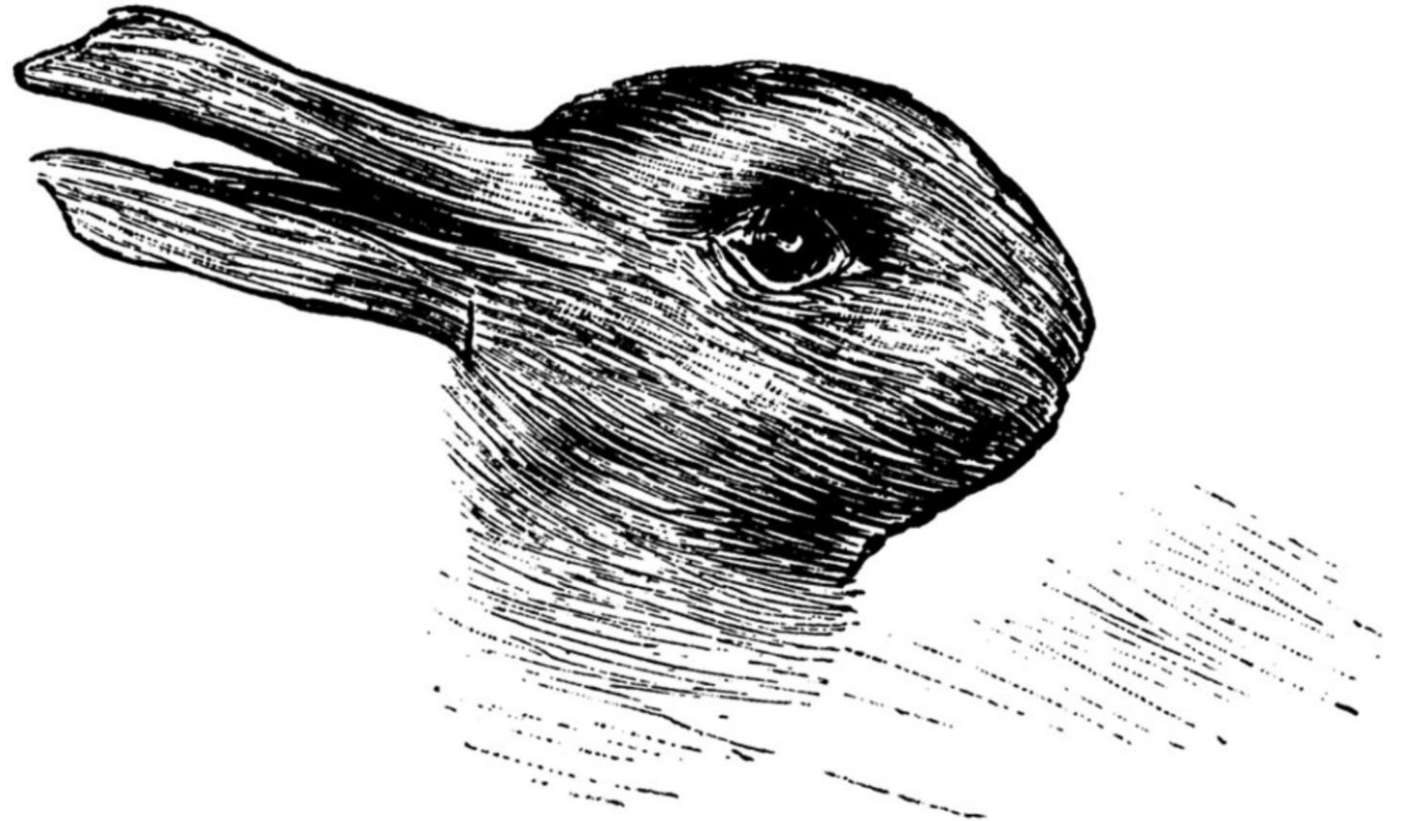
# Who is supervising supervised learning?

- In less than 24 hours, not only did Tay become good at being bad, but Tay also became *really good* at being bad
- From a technical perspective Tay managed to learn in an extremely short time how to produce complex syntactically correct sentences (if we ignore the semantics)



# Who is supervising supervised learning?

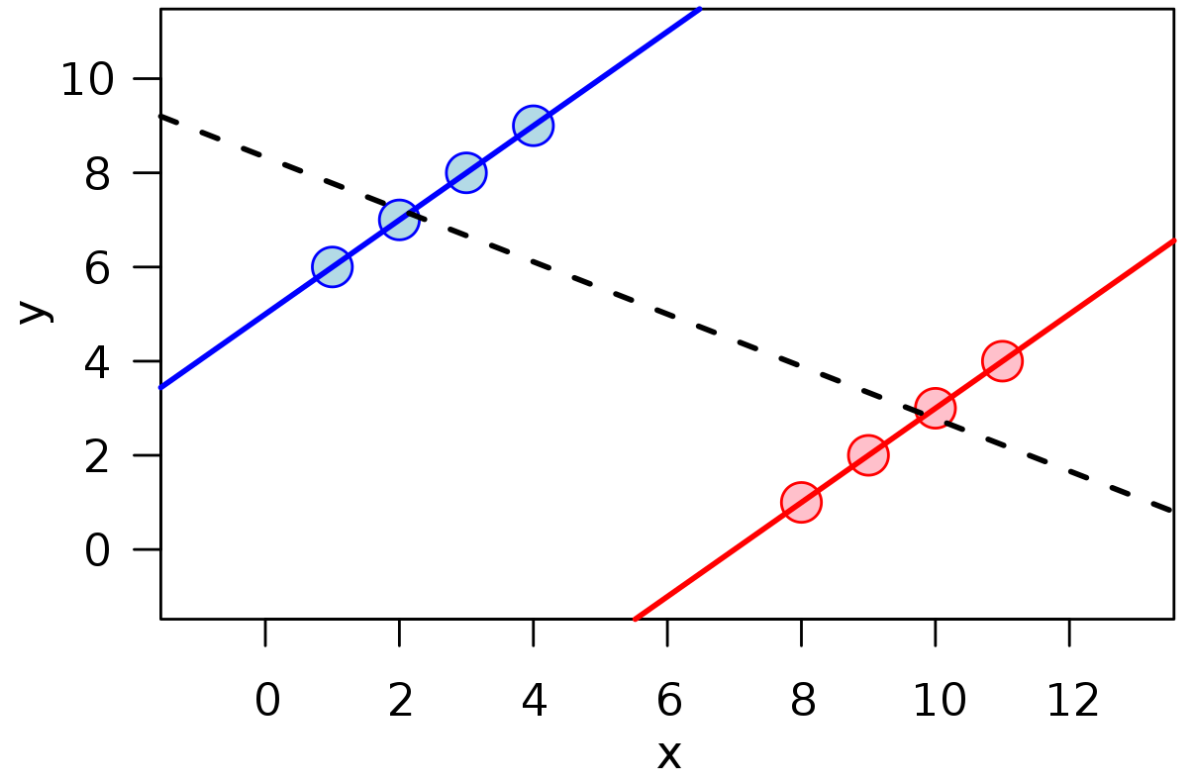
- Can we always agree on the label?



# Consider Performance on all Populations

“There are three kinds of lies: lies, damned lies, and statistics.” -various

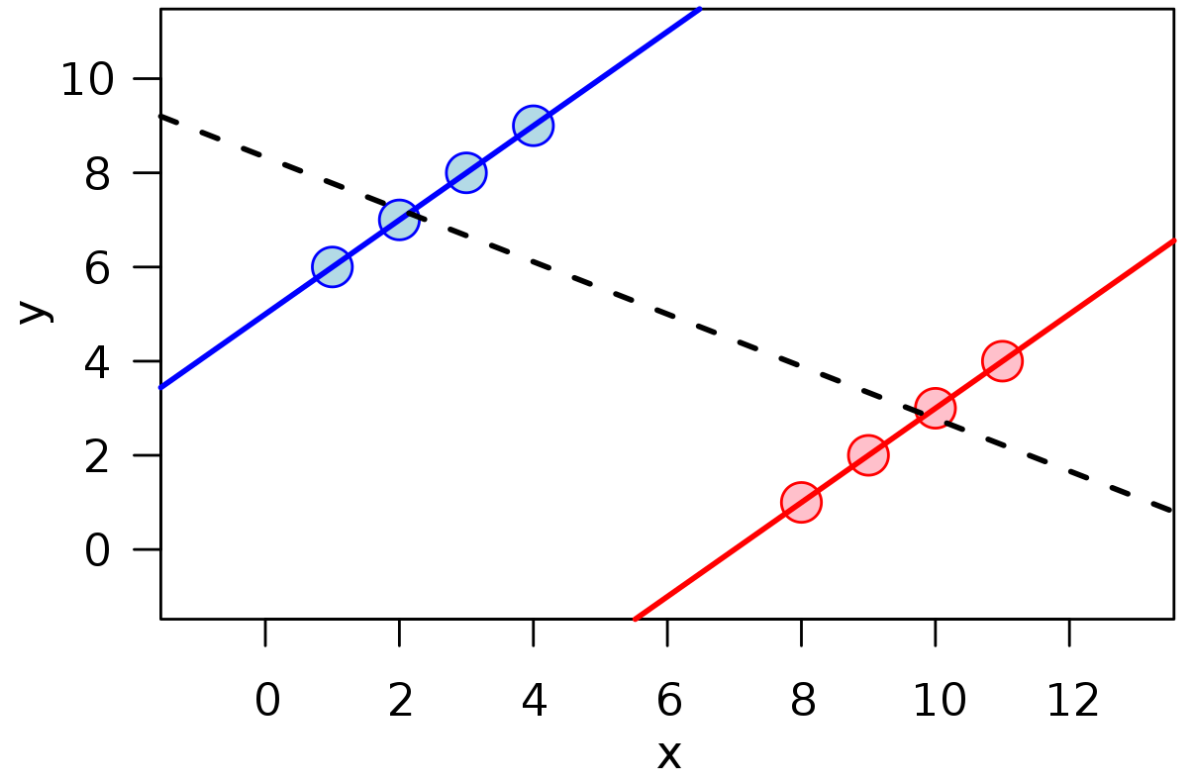
- Simpson's Paradox – When the relationship (trend, correlation coefficient etc.) between variables reverses when you partition the data into sub-categories



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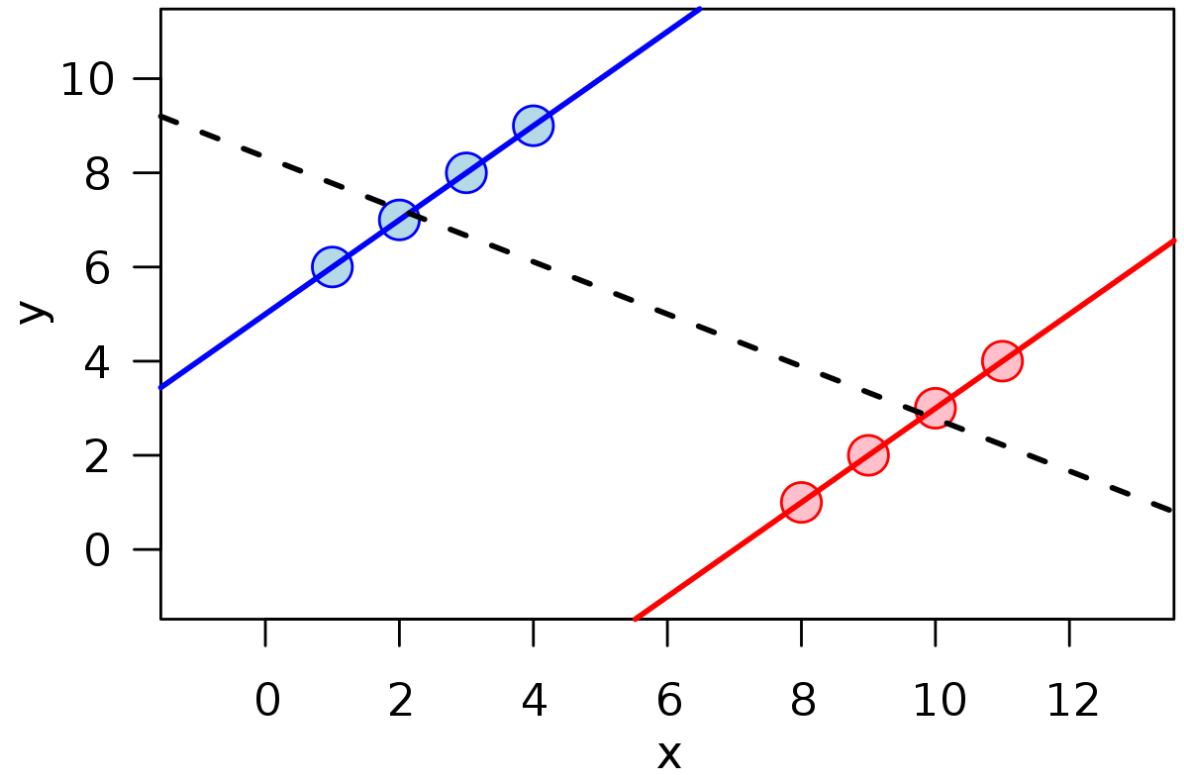
- Simpson's Paradox – When the relationship (trend, correlation coefficient etc.) between variables reverses when you partition the data into sub-categories
- i.e., If **Student A** had an **83%** avg grade on a given year, and **Student B** has a **78%** avg for the same year, who performed better?



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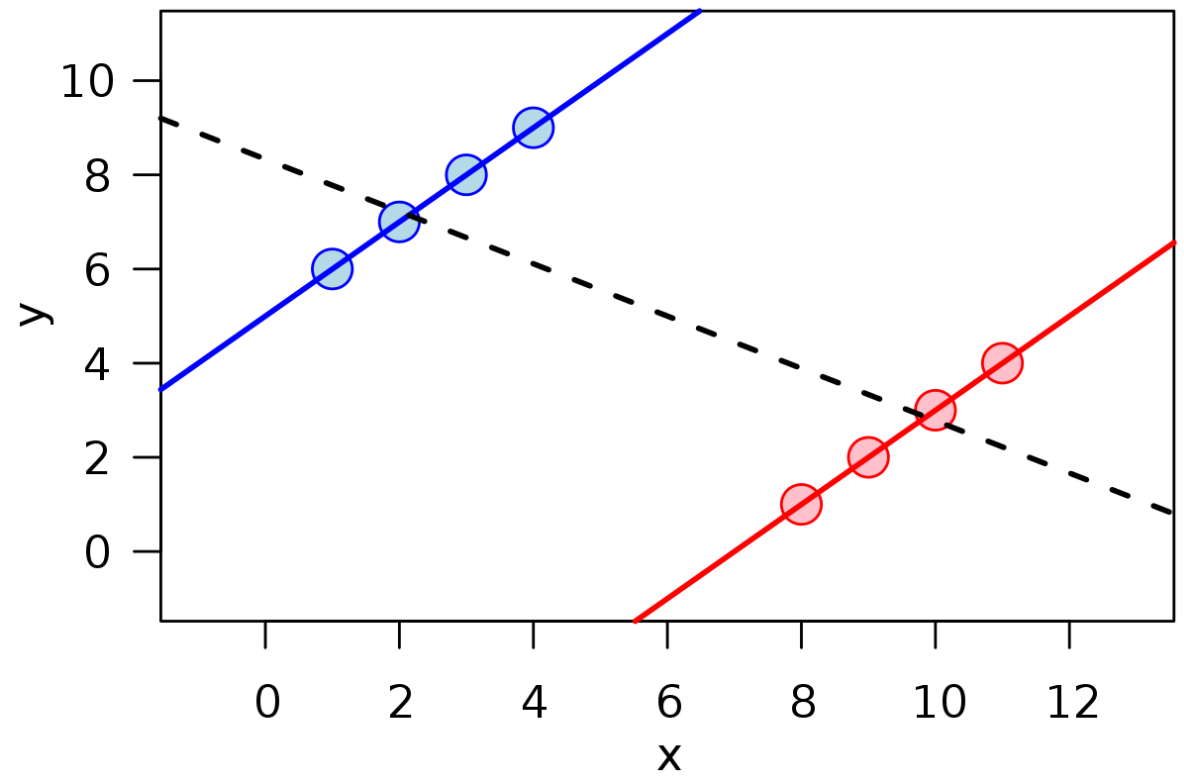
- Simpson's Paradox – When the relationship (trend, correlation coefficient etc.) between variables reverses when you partition the data into sub-categories
- But **Student A** had an **87%** avg grade for term 1 and **69%** avg for term 2, While **Student B** had a **93%** avg for term 1 and **73%** for term 2.



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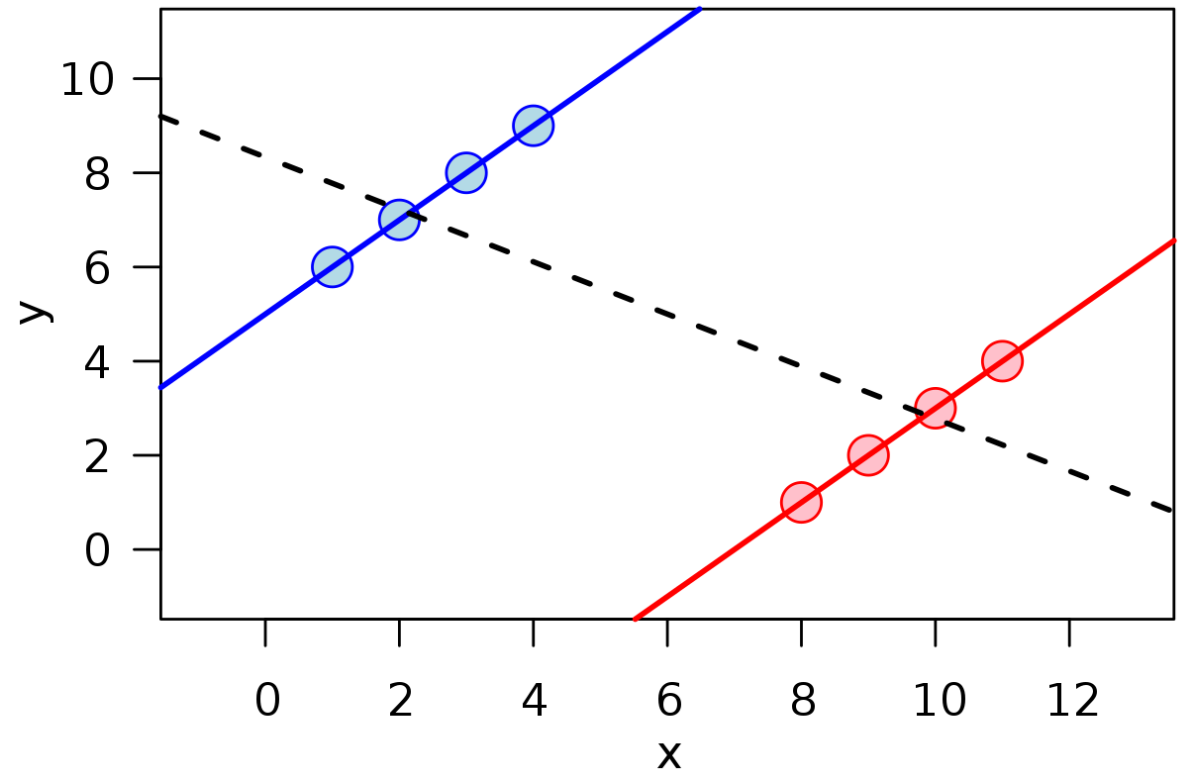
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- But **Student A** had an **87%** avg grade for term\_1 and **69%** avg for term\_2, While **Student B** had a **93%** avg for term\_1 and **73%** for term\_2
- This is possible if **Student A** took **4** classes in term\_1 and **2** classes in term\_2, and **Student B** took **1** class in term\_1, and **5** classes in term\_2



# Consider Performance on all Populations

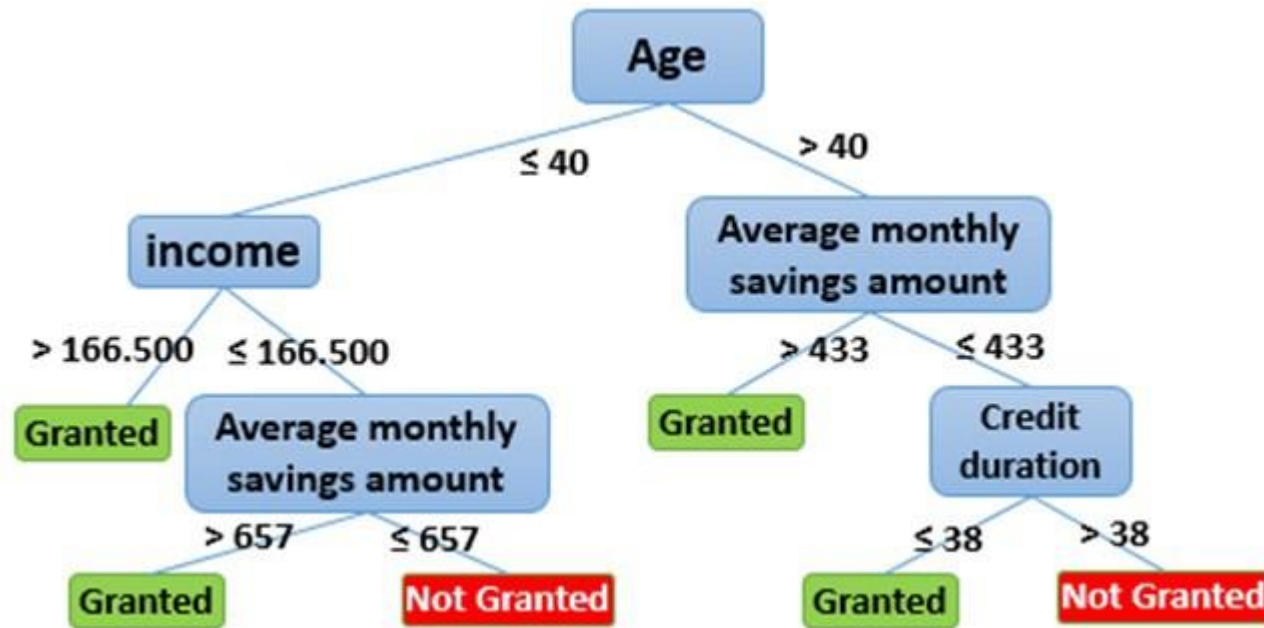
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- Simpson's Paradox – When the relationship (trend, correlation coefficient etc.) between variables reverses when you partition the data into sub-categories
- What if these confounding factors are attributes such as gender, race, age, etc.?
- What if they are not yet known?



# Maybe a little bias is good?

- When we standardize a process, consider the individuals that fall right below the threshold
- If I want to apply for a mortgage, and I apply at 10 different banks





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- There's a chance I'll get approved

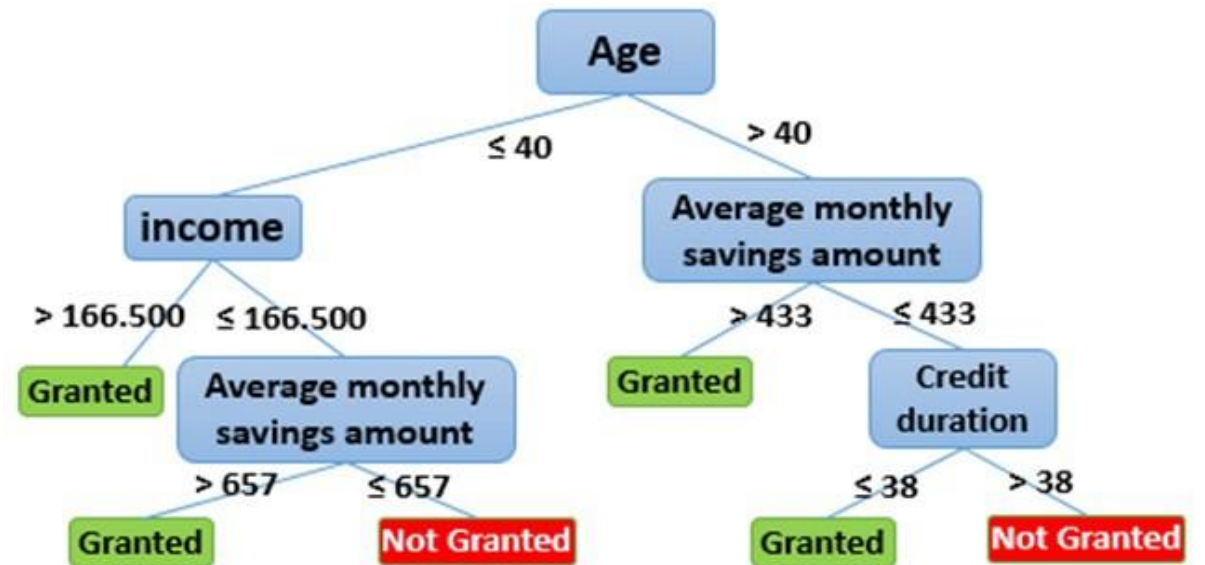


Image taken from Machine learning for Banking: Loan approval use case

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- If I want to apply for a mortgage, and I apply at 10 different banks
- If each bank has different decision rules (for example a credit duration of 37 instead of 38, or lower income)
- There's a chance I'll get approved
- But what if my race and gender affect my income and credit?
- If all banks now use the same model, I will be rejected by all banks

# Who is the average case?

- Average case performance is not great if you are underrepresented

## Kinect May Have Issues with Dark-Skinned Users

By [Jane McEntegart](#) November 05, 2010

An interesting post on GameSpot suggests that Microsoft's new motion-sensing peripheral, Kinect, might have problems recognizing the faces of some dark-skinned users.

# Who is the average case?

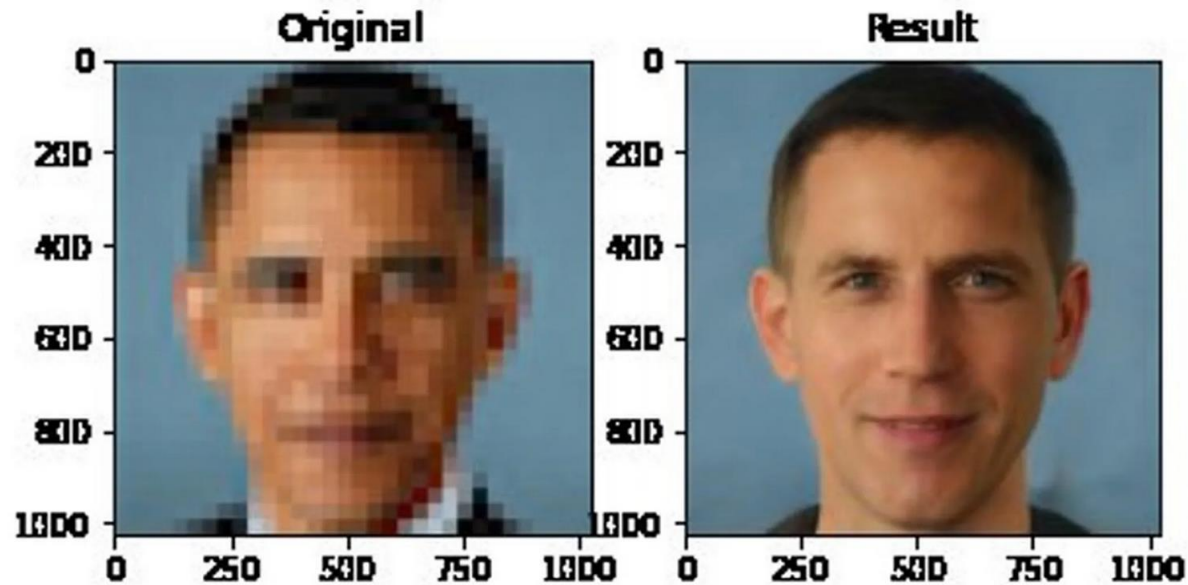
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- What if you are an outlier?

# Who is the average case?

- Average case performance is not great if you are underrepresented
- What if you are an outlier?
- Imagine a system that finds the best location to build a bathroom for a given floor
- So, min-distance to the bathroom looks at everyone's seating locations and decides on best spot
- What if you are the only non-male on the floor? How likely is min-distance to consider your preference?

# Who is the average case?

- Average case performance is not great if you are underrepresented
- We don't view a system as working until it works for everyone



# What makes a decision right?

- Can a model learn accountability? Empathy? Are they necessary?

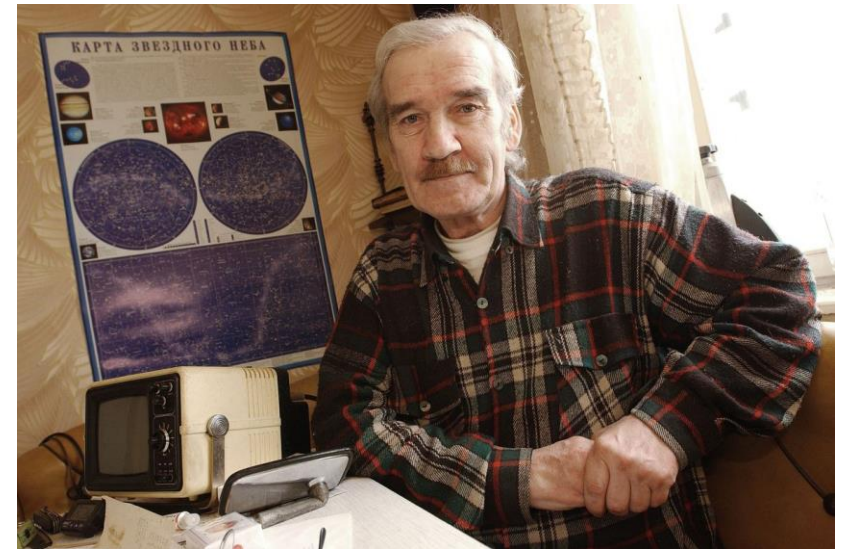
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- Can a model learn accountability? Empathy? Are they necessary?
- In 1983 Stanislav Petrov was an officer in the Soviet army, whose job was to register apparent enemy missile launches
- On Sept 26, 1983, a report came in that the U.S. has launched their attack, the system indicated that the reliability of the alert was “highest”
- If Stanislav were to report the attack, the Soviet Army would have retaliated, and a nuclear war ensues.



# What makes a decision right?

- “The siren howled, but I just sat there for a few seconds, staring at the big, back-lit, red screen with the word 'launch' on it,”
- “There was no rule about how long we were allowed to think before we reported a strike. But we knew that every second of procrastination took away valuable time;”
- “All I had to do was to reach for the phone; to raise the direct line to our top commanders - but I couldn't move. I felt like I was sitting on a hot frying pan,”
- “There were 28 or 29 security levels. After the target was identified, it had to pass all of those 'checkpoints'. I was not quite sure it was possible, under those circumstances,”



Quotes taken from the BBC

# What makes a decision right?

- "I knew perfectly well that nobody would be able to correct my mistake if I had made one"
- Protocol demanded that the decision would be based on what the systems read out
- When we are wrong, we have to face the consequences of our decisions

# What *can* be done?

- try to properly sample the full distribution
- always consider confiders
- *just say no!* to some applications (e.g., recidivism prediction)

# Summary

- **No model is free of bias** sometimes the bias is embedded in the data
  - A model can still be wrong even when it's doing everything right
- **Simpson's Paradox** relationships in data are not always obvious
  - Even if they appear to be obvious - it can still be misleading!
- **No such 'one-fits-all' standard** generalization fails for diverse populations
  - Data does not represent all populations equally *or fairly*
  - Would you want to be judged based on numbers alone?
- **Models can be wrong** sometimes being wrong has grave consequences
  - Who is accountable when a model fails?
- **A tool is only as good as its user!**

# Sounds Interesting?

- Join us at MLRG we start Wednesday next week (13/10) at 1pm
- Subscribe to the mailing list (instructions at <https://ml.ubc.ca/mlrg/>)

# Resources

- <https://www.reuters.com/article/us-amazon-com-jobs-automation-insight-idUSKCN1MK08G> - Amazon automated the glass ceiling
- <https://www.theverge.com/2016/3/24/11297050/tay-microsoft-chatbot-racist> - Learning how to be racist from twitter
- <https://www.york.ac.uk/depts/maths/histstat/lies.htm> - on the origins of “Lies, Damned Lies and Statistics”
- <https://medium.com/@fenjiro/data-mining-for-banking-loan-approval-use-case-e7c2bc3ece3> - Machine learning for Banking: Loan approval use case
- <https://www.bbc.com/news/world-europe-24280831> - Seeing and doing are two very different things
- <https://www.tomsguide.com/us/Microsoft-Kinect-Dark-Skin-Facial-Recognition,news-8638.html> – testing at deployment is a bad idea
- <https://www.theverge.com/21298762/face-depixelizer-ai-machine-learning-tool-pulse-stylegan-obama-bias> - White Obama