

# JENYBEN PATEL



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864 Kilbirnie Drive, K2J 6G5,  
Ottawa, Canada

## Education

**2022 - 2023**

Algonquin College, Ottawa

**Interactive Media Design**

**2016 - 2020**

Gujarat Technological  
University

**Bachelor of Computer  
Engineering**

## Strengths

- UX Design
- Web Design
- Creativity
- Communication
- Problem-Solving
- Time Management
- User-Centric Mindset

## Experience

**Tim Horton's 2022 - 2023**

**Shift Supervisor**

As a shift supervisor, I was responsible for guiding and supervising a team of workers during a specified shift, ensuring they followed company protocols and maintained safety standards, with a focus on achieving objectives and making meaningful contributions to the organization's broader accomplishments.

**The Mobile Shop 2022 - Present**

**Mobilist**

- Serve as a Mobilist, assisting customers with their mobile phone needs and ensuring their satisfaction.
- Provide detailed information about available products and services, aiming to meet set sales targets.
- Acquire comprehensive knowledge of services and plans offered by 11 different carriers.
- Process transactions, handle contracts, and manage customer accounts accurately and efficiently.
- Collaborate directly with 11 carriers to promptly resolve any customer-related issues that may arise.

## Reference

**Abhay Sharma - Program  
Coordinator Algonquin  
College**

sharmaa@algonquincollege.com

**Kamo Panosian - Store  
Manager(The Mobile Shop)**

kamo.panosian@themobileshop  
.ca

## Volunteering

**Event Co-ordinator**

Gujarat Technological University

Organized and oversaw activities and cultural initiatives during the 2019  
Xitij - Uth Fest at Gujarat Technological University.

**Team Member - Technical Fest**

S.N.P.I.T & RC

- Contributed as a volunteer for a technical festival, actively participating in event planning and execution.
- Assisted in organizing workshops, seminars, and competitions, enhancing participants' technical knowledge and skills.
- Collaborated with fellow volunteers to set up event venues, manage registrations, and ensure smooth event operations.