

Kadam Patel

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EDUCATION

University of Cincinnati

Bachelor of Science

Major: Information Technology; Track: Software Development

Dean's List: 2020, 2021

Relevant Coursework: Computer Programming II; Enterprise App Development; Contemporary Programming, Mobile Device Programming, Web Server Management, Database Management I&II, Web Game Development

Cincinnati, OH

Graduated April 2023

PROFESSIONAL EXPERIENCE

TennArk Hospitality LLC

IT Support Analyst

Cincinnati, OH

February 2024 – Present

- Providing technical support and assistance to staff and guests regarding hardware, software, network issues.
- Conducting market analysis by querying, analyzing data to identify trends, opportunities for pricing optimization.
- Collaborating with management to develop data-driven pricing strategies that maximize revenue & occupancy.
- Managing and maintaining IT infrastructure, including computers, printers, routers.

Cloud 9 Infosystems INC.

Cloud Computing Intern

Downers Grove, IL

July 2023 – January 2024

- Deploy, design, and managing Microsoft solutions (Azure AD, Azure AD DS, AVD, RDS)
- Responsible for configuring and managing Azure AD conditional access via Microsoft Office 365
- Deploy and maintain Virtual Machines, Virtual Desktop, Backups, Action Group, ARM templates
- Configure and maintaining SharePoint and Auditing CMD via Microsoft environment

G-One Agro Products LTD.

Software Developer Intern

Ahmedabad, Gujarat, India

August 2022 – April 2023

- Responsible for adding and testing new changes done with website and keeping the website up and running
- Hands on software automation and software testing at industrial unit through SAP Software and SAP router
- Helped with data integration and increased efficiency of database by 35%
- Managed regular backup and restore strategy with parallelly monitoring company's server room

Great American Insurance Group

Technology Intern

Cincinnati, OH

August 2021 – December 2021

- Assisted in the formulation and definition of system scope and objectives through research & fact-finding to develop/modify moderately complex information systems, participated in Code-Reviews and Sprint Planning
- Designs, codes, tests, debugs, documents and maintained application program mainly in JavaScript
- Unit test code for proper functionality & mainly worked on JavaScript using INSTANDA Website Management
- Completed assigned tasks as directed in a timely manner using good OOP practices and standards

ACADEMIC PROJECTS

- Alertmind, Flutter Application Project, Senior Design Capstone I & II May 2022 – April 2023
- Crypt of Carnage, Web Chatting Application, Web Game Development May 2022 – August 2022
- MyPC and Major Code-Review, Mobile Programming January 2022 – May 2022

ADDITIONAL INFORMATION

- **Programming Languages:** Java, C, C++, C#, Python, JavaScript, Kotlin, .NET, Dart, Swift
- **Databases:** SQL server, MySQL, Google Cloud, AWS, Microsoft Azure, Google Firebase
- **Development Software:** Microsoft Office, Eclipse, IntelliJ, Android Studio, Flutter, PyCharm CE, VSC
- **Systems:** Windows (Client & Server), IOS, CentOS, UNIX/Linux Command
- **Online Courses and Certificates:** Python Course; Google Analytics, EIT Accessibility, Microsoft: AZ-900
- **Networking:** AD DS, VMs, RDS, AVD, hubs, routers, switches, Ethernet, IP, LAN, PowerShell Language
- **Other:** Languages like HTML and CSS, Frameworks like Django, CI/CD, AngularJS and ASP.NET