

Kadam Patel
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EDUCATION

University of Cincinnati

Bachelor of Science

Major: Information Technology; Track: Software Development

GPA: 3.5 | Dean's List (2020–2021)

Relevant Coursework: Software Development, Database Management, Mobile and Web Development, Cloud Technologies

Cincinnati, OH
Graduated April 2023

PROFESSIONAL EXPERIENCE

TennArk Hospitality LLC

IT Support Analyst

Cincinnati, OH
February 2024 – Present

- Resolved over 50+ hardware and network issues monthly, reducing downtime by 20%.
- Conducted market analysis using SQL and Excel, identifying trends that improved revenue by 10%.
- Collaborated with management to implement dynamic pricing strategies, increasing occupancy by 15%.
- Managed IT infrastructure (computers, routers, printers) ensuring 99.9% uptime.

Cloud 9 Infosystems INC.

Cloud Computing Intern

Downers Grove, IL
July 2023 – January 2024

- Designed and deployed Microsoft Azure solutions (Azure AD, AVD, SharePoint) for improved scalability and security.
- Configured Azure AD Conditional Access, improving account security across 300+ users.
- Automated Virtual Machine and Desktop deployment using ARM templates, reducing setup time by 30%.
- Audited Microsoft environments to ensure compliance, addressing 100% of flagged vulnerabilities.

G-One Agro Products LTD.

Software Developer Intern

Ahmedabad, Gujarat, India
August 2022 – April 2023

- Developed and maintained the company's website, enhancing functionality and reducing downtime by 40%.
- Automated industrial workflows using SAP, improving efficiency and reducing errors by 25%.
- Optimized database performance, increasing query efficiency by 35%.
- Monitored server room operations, ensuring 100% reliability of backup and restore processes.

Great American Insurance Group

Technology Intern

Cincinnati, OH
August 2021 – December 2021

- Assisted in defining system requirements, optimizing workflows to improve development efficiency by 15%.
- Designed, coded, tested, and maintained JavaScript applications for INSTANDA website, enhancing UX.
- Participated in Agile Sprint Planning and code reviews, reducing bugs by 20% through peer feedback.
- Wrote and executed unit tests for JavaScript modules, ensuring 95% code coverage.

ACADEMIC PROJECTS

- Alertmind (Senior Design, 2023): Developed a Flutter-based emergency alert system that reduced response times by 20%.
- Crypt of Carnage (2022): Designed and deployed a web-based chat & gaming platform using React and Node.js.
- MyPC (2022): Built a mobile app for device management using Kotlin, improving device tracking by 30%.

ADDITIONAL INFORMATION

- Languages:** Java, Python, C++, JavaScript, Kotlin, Dart, AppScript
- Frameworks:** React, AngularJS, ASP.NET, Flutter
- Cloud Platforms:** Azure, AWS, Google Firebase
- Tools:** Git, IntelliJ, Eclipse, Docker, Maven, CI/CD Pipelines
- Databases:** MySQL, SQL Server, phpMyAdmin
- Networking:** AD DS, RDS, AVD, Virtual Machines, Defender
- Software:** Microsoft Access, Word, Excel, Power Apps, Google Slides, Wix studio, FIGMA