

Tejas Patel

Data Engineer

A passionate developer with strong technical skillset and diverse work experience, I love building and testing robust and scalable applications that solve day-to-day problems

tirthpatel199915@gmail.com

+14164179520

Mississauga, Canada

WORK EXPERIENCE

Technical Support Consultant - Remote Rogers Communications

03/2021 - Present

Mississauga, Ontario

Achievements/Tasks

- Connect with customers over the phone to troubleshoot their technical issues through careful and logical processes
- Maximize call efficiency, achieve high first-call resolution rates, and exceed customer expectations by skillfully managing inbound and outbound calls.
- Educate customers on their existing products and suggest value-added services
- Solve customer problems and take accountability for technical issues by actively listening and asking the right questions
- Receive ongoing training and certifications for new Rogers products and services

Junior Full-Stack Developer Emote AI Inc.

12/2019 - 02/2021

Mississauga, Ontario

Achievements/Tasks

- Involved in phases of software development life cycle including requirement gathering, designing the application, implementing the design, testing and maintenance support with Data Scientist Team
- Worked on **AWS RDS and S3 Bucket** in order to save files and perform task using **Machine Learning**
- Generated Dashboard Report using Power BI for Mental and Social Media Department from multiple data sources using blending and sheared them to Decision Maker for Strategic Planning
- Technology: **JavaScript, React, React Native, Node JS, Java Spring Boot, MongoDB, AWS**

EDUCATION

FinTech

University Of Toronto

Mississauga, Ontario

Computer System Technology - Systems Analyst

Sheridan College - Davis Campus

Brampton, Ontario

SKILLS

Java

Python

JavaScript

APIs

HTML/CSS

AWS

React

SQL

MongoDB

PostgreSQL

GCP

Ganache

Smart Contract

Truffle

Remix

MetaMask

PERSONAL PROJECTS

Toronto Housing Market Analysis

- Technology: **Machine learning, Jupyter Notebook, Python**
- Created Project in group of 4 members
- GitHub- https://github.com/patel954/Toronto_housing_market_analysis

Joint Saving Account

- Technology: **Solidity, Remix**
- First project of creating smart contract
- GitHub- https://github.com/patel954/Joint_Saving_Account

Kasei Coin

- Technology: **Solidity, Remix, MetaMask**
- Create my first Cryptocurrency named Kasei Coin and fungible token using ERC-20
- GitHub - https://github.com/patel954/Martian_Token_Crowdsale

INTERESTS

Like to play multiplayer video games to de-stress myself from the work and study load.

A good player in playing 8 Ball Pool and Snooker