

SECTION 3.0

After being let go from my job at Alida and losing my source of income, I had to move out of my family's home in Alberta. Although I relocated to Ontario for a promising job opportunity, the position fell through, leaving me without stable income. Unfamiliar with the intricacies of the EI system, I inadvertently stopped submitting self-reports due to a misunderstanding of the reporting requirements. While in Ontario, I diligently sought work and adapted to my situation by using library resources to apply for jobs and learn in-demand software skills. However, I faced additional challenges, including a medical diagnosis that affected my ability to understand the EI system, manage my affairs, and submit necessary reports. This diagnosis, combined with my lack of awareness regarding the number of weeks available for the claim and the option to restart the claim after a pause, led to my failure to collect the benefits I was entitled to. I want to emphasize that I acknowledge and accept responsibility for my mistakes in managing my EI claim. I have learned from this experience and assure you that I will not repeat these errors in the future. As a result, I have depleted my savings, leaving me in a difficult financial situation. With ongoing student loan repayments and the need for treatment for my medical condition, I am pleading for a second chance. I hope that the remaining claimable amount can be paid out to alleviate my financial stress and allow me to continue my job search and receive necessary treatment. I would like to mention that I tried to contact the previous agent handling my case. Although I missed their call and did not receive a voicemail, I attempted to leave voicemails for them after confirming with EI customer service that the number was legitimate. Unfortunately, I was unable to connect with them before receiving the decision on my case. I am filing this reconsideration now to provide additional information and context. As a young individual and first-time EI claimant, I have learned from this situation and appreciate your time and consideration in reviewing my case.