

# CURRICULUM VITAE

## Mayank Thakorbhai Patel

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### OBJECTIVE:

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Intent to build a career with leading organizations of hi-tech environment with committed and dedicated people, which will help me to explore myself fully and realize my potential and also willing to work in challenging and creative environment.

### EDUCATION QUALIFICATION:

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DEGREE	BOARD/UNIVERSITY	YEAR OF PASSING	PERCENTAGE
M.C.A	Gujarat Technological University	JUNE-2014	7.27 (CGPA)
B.C.A	Sardar Patel University	APRIL-2010	57%
H.S.C(Science)	GSEB Board	MARCH-2007	50.60%
S.S.C	GSEB Board	MARCH-2005	61.14%

### Highlights of Expertise:

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- Troubleshooting
- Vendor Evaluation
- Key Account Management
- Research & Development
- Leadership
- Time management
- End-User Support

## Useful Technical Experience or Understanding:

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- Strong Windows XP, 7, 8, 10 skills.
- VMWare, VSphere Client, Citrix Presentation Server, AWS.
- RHEL(Ubuntu, Backtrack, Centos) skills.
- Firewalls(Sophos, Sonicwall), Switches & Routers.
- Windows Server experience.
- Active directory, group policy understanding.
- TCP/IP network familiarity, DNS, DHCP, VPN.
- CCNA(Switching & Routing).
- Network Monitor tool(Cacti).

## Work Experience:

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### ➤ **CHEMFILT-V.U.NAGAR,ANAND** **IT ADMINISTRATOR** (November 2014-May 2016)

#### **Responsibilities:**

- Installing, supporting and maintaining VMWARE based server hardware and software infrastructure.
- Enterprise Desktop Support & Domain management.
- Maintenance of physical rack servers.
- Managing and Maintaining the Servers, PC's, Routers, Firewall and Switches.
- Configuring, Managing and Maintaining Networking Equipment's.
- Configuring and troubleshooting desktops, laptops and servers.
- Problem analysis, use of judgment and ability to solve problems efficiently.
- Backup Management, Reporting and Recovery.

### ➤ **Deeps Technology-Ahmedabad** **IT Support Engineer** (May 2016-November 2016)

#### **Responsibilities:**

- Make & Send Support tickets to appropriate departments utilizing ticket tracking system.
- Provided functional and technical support for 200+ users, troubleshooting and diagnosing hardware and software problems, including desktop, laptop, LAN, and remote systems.
- Installation and configuration of network Printers and Scanner.
- Installed operating systems, software, antivirus and patches.
- Monitor AWS server, Citrix Presentation Server & services, and Network graph.

➤ **Precise Engineers- V.U.NAGAR,ANAND**  
**System Administrator** (April 2017-Present)

**Responsibilities:**

- Managing Windows server infrastructure.
- Configuring and monitoring the health of Active Directory and Server.
- Troubleshooting the server all problems like, Authentication, Permission and Replication Group policies.
- Installation and trouble-shooting for client OS like MS Windows XP, MS Windows 7 , MS Windows 8 & MS Windows 10.
- Responsible for Microsoft Windows support and network connectivity for 35+ users.
- Cyberoam CR25ia & CR15iNG Configuring & Troubleshooting.
- Internet access troubleshooting manages and troubleshoots Cyberoam firewall, configure and update Internet access policy and Cyberoam firewall setting as per requirement.
- Network monitoring and bandwidth usage monitoring on Cyberoam firewall.
- Manage Zimbra Mail Server.

## PERSONAL DETAILS:

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- **Father Name:-** Thakorbhai Mohanbhai Patel.
- **Date of Birth:-** 10<sup>th</sup> March 1990
- **Gender :-** Male
- **Language Known :-** English, Hindi, Gujarati
- **Marital Status :-** Unmarried
- **Strengths:-** Positive Attitude, Self-Confidence, Honesty and Integrity
- **Hobbies: -** Listen Music, Watching Movies, Playing Cricket
- **Passport Number: -** J0321426
- **Permanent Address:-** A-18, Shreeji Society,  
Near Arunoday Society,  
V.V.Nagar. 388 120  
Anand, Gujarat (India).

## DECLARATION:

I solemnly hereby declare that the above information is true to the best of my knowledge.

Place: - V.V.NAGAR

Date: -

**(Mayank.T.Patel)**