SKILLS

AREAS OF INTEREST: Robotics, Embedded systems, Knowledge-Based Al, Machine Learning, Nanoscale System Design

LANGUAGES: C++, C, Python, Java, SQL, HTML5, CSS3

EMPLOYMENT

Cashier Fort McMurray Jun. 2020 - Present

Real Canadian Superstore

- Scanned groceries, ensured proper price scanning and provided quality customer service.
- Answered customers' questions and provided information on procedures.
- Counted money in cash drawers at the beginning of shifts to ensure that amounts were correct and that there was adequate change.
- Offered customers carry-out service at the completion of transactions.
- Assisted in self-checkout lanes and customer service desk

Customer Service Fort McMurray Marble Slab Creamery Apr. 2020 - Present

Completed complex orders under pressure, and ensured accuracy

- Responsible for cash register, balancing, and deposits of cash up to \$3000
- Ensured safety of workers by keeping floors and work area clean and organized

Handle unsatisfied customer complaints and provide a best solution for customer satisfaction

General Labourer LGS Staffing - BELFOR

Fort McMurray May 2020 - Jun. 2020

- Performed activities including light repairs, demolition and general cleaning as needed
- Communicated job site conditions and concerns that may, or are affecting completion of job to the appropriate person
- Led smaller teams for minor tasks, and was responsible as a First Aider for 15-20 people under construction site

ENTREPRENEURIAL WORK

Builder by Hobby

Co-Founder/Social Media Manager

- Monitor online presence of company's brand and engage with users, strengthening customer relationships
- Implement marketing and promotion tactics that led to 42% growth in total social media followers and 27% increase in website traffic from social media posts
- Manage social media planning for execution of marketing strategies and community management

OTHER

Class 5 driver's license with clean driver's abstract WHMIS Certificate - 2019 Standard First Aid with CPR C & AED - 2018 Multilingual; fluent in English, Gujarati, and Hindi Willing to travel and relocate as needed

EDUCATION

University of Alberta

Bachelor of Computer Engineering in Nanoscale System Design

Sep. 2017 - Apr. 2021