YOGINI PATEL

COMPUTER ENGINEERING

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**SKILLS**

**AREAS OF INTEREST:** Robotics, Embedded systems, Knowledge-Based AI, Machine Learning, Nanoscale System Design

**LANGUAGES:** C++, C, Python, Java, SQL, HTML5, CSS3

**EMPLOYMENT**

Cashier Fort McMurray

# Real Canadian Superstore Jun. 2020 – Present

# Scanned groceries ensured proper price scanning and provided quality customer service.

# Answered customers' questions and provided information on procedures.

# Counted money in cash drawers at the beginning of shifts to ensure that amounts were correct and that there was adequate change.

# Offered customers carry-out service at the completion of transactions.

# Assisted in self-checkout lanes and customer service desk

Customer Service Fort McMurray

# Marble Slab Creamery Apr. 2020 - Present

* Completed complex orders under pressure, and ensured accuracy
* Responsible for cash register, balancing, and deposits of cash up to $3000
* Ensured safety of workers by keeping floors and work area clean and organized
* Handle unsatisfied customer complaints and provide a best solution for customer satisfaction

# General Labourer Fort McMurray

# LGS Staffing - BELFOR May 2020 - Jun. 2020

* Performed activities including light repairs, demolition and general cleaning as needed
* Communicated job site conditions and concerns that may, or are affecting completion of job to the appropriate person
* Led smaller teams for minor tasks, and was responsible as a First Aider for 15-20 people under construction site

**ENTREPRENEURIAL WORK**

# Builder by Hobby

# Co-Founder/Social Media Manager

* Monitor online presence of company’s brand and engage with users, strengthening customer relationships
* Implement marketing and promotion tactics that led to 42% growth in total social media followers and 27% increase in website traffic from social media posts
* Manage social media planning for execution of marketing strategies and community management

**CLUBS AND VOLUNTEERING**

# Imagination Library

# Board Member

* Monitor online
* posts

# Ada’s Team

# Study Group Leader

* Assisting students in understanding Computer Science algorithms and concepts through mini-study group sessions

**EDUCATION**

University of Alberta Sep. 2017 - Apr. 2021

Bachelor of Computer Engineering in Nanoscale System Design

Notable Courses: Software Engineering, Intelligent Systems Engineering, Nanoscale Phenomena in Electronic Devices, Computer Interfacing