

UX/UI Designer

About Us:

ThriveDX Labs is one of the world's fastest-growing global leaders in technological education.

We provide EdTech to thousands of active users from all over the world.

Our flagship product, TDX Arena, allows students throughout the world to study, play, and practice their knowledge and skill in the fields of cybersecurity, computer programming, data science, and much more. Through TDX Arena, students can ultimately design their own future career path!

The Team:

The team holds 4 product managers working on a variety of systems and applications. You will join the team as a single UX/UI designer.

In this role, you will be responsible for user experience and visual design concepts across digital product features. As part of our dream team, you will receive everything you need to thrive, from super friendly and creative co-workers to a strong focus on your development.

Responsibilities

- Create an intuitive and cohesive look & feel for our flagship product 'TDX Arena' platform, and support ongoing company design requirements.
- Take complex requirements and create interfaces and visuals that are simple to use and elegantly designed for various devices and resolutions.
- Prepare graphic material and style guides, based on responsive design concepts.
- Conceptualize, present, and execute your ideas from A to Z.

- Work collaboratively with the product managers on the design and implementation of new features.
- Guide the R&D team in UI implementation and perform a visual review of the results.
- Create proper research documentation, and base design decisions in line with UX best practices, while staying up to date with current research and industry trends.
- Produce UX sketches and high-fidelity wireframes.

About You

- 4+ years of professional UX and design experience.
- Ability to understand complex user flows and simplify them.
- Exceptional expertise in Adobe CC & XD tools (including Figma)
- Highly creative and have strong attention to detail.
- Great communication skills with both tech and non-tech people.
- Team player with the ability to thrive in a fast-paced growing company.
- Fluent in English, both written and verbal.
- Can-do approach.
- Advantage:
 - Experience with HTML CSS at the design level.
 - Graphic design qualification at a degree level or equivalent.

Interview Phase

1.Portfolio

2.CV- Stav

3. Home assignment

4. Tech Interview- 1 Hour- Bonnie

Time zone- Israel

Greenhouse- ux_ui_designer_2fb75fb74us@lily.greenhouse.io

Senior WordPress PHP Developer

Job Description:

We are seeking a highly skilled and experienced Senior WordPress PHP Developer to join our team. The successful candidate will be responsible for developing, enhancing, and maintaining WordPress websites and plugins, using the latest standards of PHP, HTML, CSS, and JavaScript.

Key Responsibilities:

1. Develop and maintain WordPress websites and custom WordPress themes and plugins.
2. Design and implement new features and functionalities.
3. Optimize websites for speed and scalability.
4. Write clean, maintainable, and scalable code, ensuring WordPress coding standards.
5. Work closely with the design team to transform designs into functional websites.
6. Troubleshoot and resolve issues, problems, and errors encountered across our web properties, internal applications, and systems as reported or experienced.
7. Test solutions across multiple browsers and platforms in a local testing environment.
8. Collaborate with the marketing team, developers, and other stakeholders for project requirements and deliverables.

Qualifications:

1. Proven work experience as a WordPress Developer.
2. Strong knowledge of PHP, HTML5, CSS3, JavaScript/jQuery.
3. Proficient in MySQL and creating database schemas that represent and support business processes.
4. Profound knowledge of the WordPress platform, including custom post types, taxonomies, hooks, actions, and filters.
5. Experience working with popular page builders.
6. Understanding of RESTful Web Services.
7. Familiarity with version control tools such as Git.
8. Excellent problem-solving skills, with the ability to work independently as well as in a team.
9. Strong understanding of responsive design and development practices.
10. Ability to handle multiple projects concurrently.
11. Excellent written and verbal communication skills.

Preferred Skills:

1. Experience with React.js or Vue.js is a plus.

2. Experience with performance optimization on WordPress platforms.
3. Familiarity with modern development tools and practices, such as Agile, Scrum.

Interview Phase

1. Link to GitHub
2. Tech Interview- 30 Min Dor +Liav
3. Home assignment (Optionally)

Time zone- Israel

Greenhouse- senior_wordpress_php_developer_97f6e5414us@lily.greenhouse.io

Technical Support Engineer

Why ThriveDX Labs?

ThriveDX Labs, a subsidiary of ThriveDX Group LTD, is a world-renowned leader in cyber services, digital knowledge transfer, and technological solutions.

We are a young, fast-paced company that is innovative and forward-looking. Our flagship product is a state-of-the-art educational platform that works with cutting-edge technologies to provide the perfect learning environment for B2B & B2C ecosystems worldwide.

What are we looking?

A talented, problem solver, technical support engineer to join our technical support team and assist our users with our products.

What You'll Be Doing?

- Diagnose and troubleshoot software issues, while working closely with our R&D, product and operational teams.
- Answering users tickets, for both technical and administrative issues.
- Assist our users with system operation and configuration issues.
- Provide feedback within the organization, about urgent issues that come up from our users tickets.

Requirements

- At least 1 year of experience working in a technical position.
- Excellent English.
- Service oriented approach.
- Ability to self-manage your time, while working according to known priorities.
- Ability to successfully troubleshoot software issues with both technical and non-technical teams.
- Knowledge in networking.

Advantages

- Familiarity with Atlassian eco-system.
- Familiarity with Qlik.
- Familiarity with Salesforce.
- Familiarity with AWS cloud technology.
- Familiarity with Kibana.

Employment Type

Full-time position.

Interview Phase

1. Tech interview-45 Min Dvir + Inna Grin

Time zone- USA

Greenhouse- technical_support_engineer_c84a96034us@lily.greenhouse.io

Telephony Engineer

ThriveDX (formally HackerU) is a Global leader - on the cutting edge of digital skills training and transformation. For more than a decade, we have trained thousands of industry experts as well as governments, military, intelligence, law enforcement agencies and top tier enterprises.

Originally founded within Israel's vibrant high-tech ecosystem, ThriveDX brings a depth of experience and knowledge to partner with continuing education programs, preparing learners and helping them gain employment in a rapidly growing digital workforce.

From top universities like University of Miami, University of Michigan, New York University and California State University - we provide a turnkey solution that propels students into meaningful careers. Through these partnerships ThriveDX is working to uplift learners of all socio-economic backgrounds to close the global digital skills gap one student at a time.

The ThriveDX USA IT Team is seeking a Telephony Engineer that will work with vendors and internal employees to manage Five9 implementation and support other SaaS applications. This position will require collaboration with Information Services and various departments to identify business requirements and develop inbound and outbound campaigns, build and maintain IVR, and create and assign skills.

This position will also implement and manage other technical solutions ensuring security and quality standards are achieved. Providing Level one and two ticket support and administration of computer hardware, operating systems, and performing other job-related duties as required.

You will be working in a fast paced, dynamic environment and will be expected to prioritize and work multiple projects and tasks simultaneously. You must be self driven and able to identify tasks that need to be completed and completed tasks and projects with minimal supervision.

Qualifications

- Experience with Five9 administration or understanding of telephony applications including, IVR and CTi.
- Ability to read and create call flow diagrams.
- Ability to create and assign Campaigns and Skills
- 1+ years IT experience with client, server, or network service delivery or equivalent certification or Degree.

- Experience with networking concepts such as DNS, DHCP, SSL, OSI Model, and TCP/IP clear understanding of QOS.
- 2+ Years of experience in a professional environment
- 1+ years creating runbooks, self-help guides, or training material
- Experience troubleshooting in a multi-user high availability 24x7 environment
- Experience documenting work to enable offloading to our HelpDesk
- Experience developing and maintain technical documentation

Preferred Qualifications

- Five9 certifications
- Experience creating or updating powershell scripts

Core Values

Different is Good - At ThriveDX, we are a diverse, global family of lifelong learners, innovators, and education advocates.

Community is Everything - Passion, enthusiasm, and support is interwoven into the fabric of our growing community of lifelong learners.

We Courageously Make Change- We're not afraid to ask the big questions and then work to create the solutions.

We deliver on our Promises - We hold ourselves accountable for all that we do, for every partner we serve and every learner we support.

Excellence is the only Option- Because we are passionate about education, technology, and advancement for our global community, we expect nothing but the very best from ourselves, our products, and the experiences we provide.

Your Success is our Success

If you are an exceptional team player who is ready to break down walls and forge into uncharted territories, if you want to lead a team of ambitious, passionate and like-minded individuals, then this role and this company is for you!

If you are a Self-starter with a “deploy on day one” mindset who has the confidence and ability to bring substantial value to the organization on an immediate and continued basis, you are the perfect match for us.

We are a group, a family, dedicated to changing-lives with a “Work hard – Play hard” attitude, who value individual contributions towards the collective goal and we cannot wait to meet the next member of our team! (and YES, we mean you)

Interview Phase

- First Round Interview:
 - Structure: Zoom Interview
 - Length: 30 minutes
 - Interviewers: [Cora Bacha](#)

- Second Round Interview:
 - Structure: Zoom Interview
 - Length: 45 minutes
 - Interviewers: [Daniel Smith](#) And [Alex Steinlauf](#) or [Mauricio Morales](#)

- Third Round Interview:
 - Structure: Zoom Interview
 - Length: 30 minutes
 - Interviewers: [Oshri Shaul](#)

Time zone- USA

Senior QA Engineer

About the Role:

We are seeking an experienced Senior QA Engineer to join our dynamic and forward-thinking team. This position will play a key role in ensuring the quality of our data-driven solutions. The ideal candidate will have a strong background in data testing, experience with Qlik, working knowledge of various database systems, and familiarity with Jira and Scrum methodologies. This role requires a detail-oriented individual with a commitment to quality, excellent problem-solving skills, and the ability to work in a fast-paced, agile environment.

Responsibilities:

Develop, maintain, and implement quality assurance testing protocols for data and software applications.

Work closely with developers and product managers to understand product requirements and design appropriate tests.

Use Qlik to help visualize and understand data flow, and to identify and resolve data issues.

Conduct thorough database testing to ensure data integrity, reliability, and accuracy across various database systems.

Collaborate with cross-functional teams in an Agile/Scrum environment, actively participating in sprint planning, stand-ups, and retrospective meetings.

Manage defect tracking in Jira, report issues to development teams, and ensure resolution and validation.

Requirements:

Minimum 5 years of experience in quality assurance and testing, with a focus on data testing.

Strong experience with Qlik and other data visualization tools.

Solid knowledge of various types of database systems, including but not limited to SQL, NoSQL, relational, and distributed databases.

Proficiency in using Jira for defect tracking and issue resolution.

Experience working in a Scrum/Agile development environment.

Excellent problem-solving skills with strong attention to detail.

Exceptional communication skills, with the ability to articulate complex technical concepts to non-technical stakeholders.

Prior experience mentoring or leading junior team members is a plus.

(java/python- Advantage)

Interview Phase

Tech interview-1 Hour Igor + shay

Time zone- Israel

Greenhouse-senior_qa_engineer_7e4825ba4us@lily.greenhouse.io

SF Senior Administrator

Why ThriveDX Labs?

ThriveDX is a Global leader - on the cutting edge of digital skills training and transformation. We have trained thousands of industry experts, governments, military, intelligence, law enforcement agencies, and top-tier enterprises for over a decade.

Originally founded in Israel, ThriveDX brings a depth of experience and knowledge to partner with continuing education programs, preparing learners and helping them gain employment in a rapidly growing digital workforce. From top universities like the University of Miami, the University of Michigan, New York University, and California State University, we provide a turnkey solution that propels students into meaningful careers. Through these partnerships, ThriveDX is working to uplift learners of all socioeconomic backgrounds to close the global digital skills gap one student at a time.

Key Duties & Responsibilities

- Handle all basic administrative functions, including build flows, configurations, user account maintenance, reports, dashboards, and other routine tasks.
- Coordinate the evaluation, scope, and completion of new implementation requests.
- Work with and assist other teams and departments as necessary
- Complete regular internal system audits and preparations for upgrades
- Manage Salesforce data feeds, imports, and other integrations
- Assist in training new users, and grow the Salesforce skill set across the organization
- Effectively act as the liaison between our users, vendors, and the internal IT team
- Work independently with members of the user community to define and document implementation requirements

Skills Required

- Demonstrated ability to meet deadlines, handle and prioritize simultaneous requests
- Ability to assess the impact of new requirements on Salesforce and all upstream and downstream applications, systems, and processes
- Minimum four years of experience as a Salesforce Administrator
- Strong understanding of Salesforce best practices, with the ability to build custom apps and objects, formula fields, processes, custom views, and other content of intermediate complexity

Advantages

- Salesforce Admin (ADM-201), Salesforce Advanced Admin (ADM-211), Platform App Builder (DEV-402), Pardot Specialist (PDT-101)certified, Service Cloud Consultant, Platform Developer I (DEV-401)
- APEX knowledge or experience - Big Advantage
- Five9 or contact center setup experience
- Strong data management abilities
- Experience working with Jira/Agile methodology

Interview Phase

Tech interview-1 Hour Ronen

Time zone- **Israel**

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