

## **UK Locksmith AI Call Handling – GDPR Compliance Package**

**From Milestone marketing**

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### **1 What We Offer**

As a **digital marketing agency specialising in AI solutions**, we provide UK locksmith businesses with a **turnkey AI call handling system** that:

- Answers calls 24/7 (no missed emergency calls)
- Captures customer info and service details
- Qualifies urgent lockout situations
- Schedules appointments and dispatches technicians
- Integrates with your CRM, Google Calendar, or service management software
- Provides GDPR-compliant call recordings and transcripts

All implemented **quickly, professionally, and fully compliant with UK GDPR and ICO guidelines**.

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### **2 How It Works**

#### **1. Setup & Integration**

- We install and configure our AI agent on your business number.
- Customise call flows for emergency, standard, or repeat customer requests.

#### **2. AI Call Handling**

- AI answers calls instantly, captures caller info, and generates job summaries.
- Call summaries sent to your phone, email, or CRM.
- Optional SMS confirmation for customers.

#### **3. GDPR & Compliance Support**

- Call greeting:

“Thank you for calling [Business Name]. Your call may be answered by our AI assistant and may be recorded for service and quality purposes. By continuing, you agree to this processing.”

- Privacy policy drafted and tailored for AI call handling.
  - Data Processing Agreement (DPA) with AI provider verified.
  - Encryption and secure storage of all call data confirmed.
  - UK/EU/International data transfer safeguards in place.
  - Periodic compliance review included.
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### **3 GDPR-Compliant Privacy Notice (Included)**

We provide a ready-to-use privacy notice that covers:

- What data is collected (name, phone, address, lock/vehicle details)
  - Why data is collected (service delivery, emergency response, scheduling)
  - Who processes it (AI provider as Data Processor)
  - How long data is retained
  - Data security measures (encryption, access controls)
  - Data subject rights under UK GDPR
  - ICO complaint guidance
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### **4 Extra Protection & Transparency**

- AI call greeting ensures callers know their data is recorded.
  - All providers used are GDPR-compliant with signed DPA.
  - Call data encrypted in transit and at rest.
  - Data retention and storage location documented.
  - Optional annual compliance review/upgrades.
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### **5 Benefits for Locksmiths**

- Never miss an emergency call
- Instant job dispatch and scheduling
- Reduce admin overhead and manual call handling
- Increase customer trust through GDPR transparency

- Scalable solution that grows with your business
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## 6 How to Get Started

1. Forward your business number to our AI system (we handle setup).
  2. Customise call flow & scheduling preferences with our team.
  3. Implement GDPR-ready call greetings and website privacy updates.
  4. Go live and start capturing 24/7 calls immediately.
  5. Optional ongoing support: analytics, compliance checks, AI optimisation.
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## 7 Pricing (Example Packages)

Package	Features	Monthly Fee (GBP)
Starter	AI call handling, call summaries, basic GDPR setup	£100
Professional	Starter + full GDPR package, call recordings, CRM integration	£175
Enterprise	Professional + custom call flows, SMS confirmations, annual GDPR review	£349

Actual pricing may vary depending on call volume and AI platform selected.

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## 8 Why Choose Milestone marketing (AI agents for locksmiths)

- Experienced **digital marketing agency with AI expertise**
  - GDPR & ICO-compliant setup, no legal guesswork
  - Fully managed AI call handling tailored for locksmiths
  - Transparent reporting and support for scaling your business
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### ◆ Call to Action

“Book your free AI call setup consultation today and never miss an emergency locksmith call again. Stay compliant and grow your business with zero stress.”

Contact:



📞 07763641082

🌐 <https://acquisitionhub.github.io/Locksmith/>

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