

# Resume

Contact No.:8128344018 EMAIL ID:artiparmar9893@gmail.com

Full Name :- Artiben Ranchhodbhai Parmar

## Career Objective

To make a successful career in professional field that utilizes and enhances my talent and capabilities.

## Working Experience

Company : Karvy (KDMSL) (Vadodara).  
Designation : Customer Support Officer (Gujarat Prepaid\_Airtel)  
Since : 16 Nov 2013 to 09 Jan 2017 (3 Years and 4 months)

Company : Tam Media Research Pvt Ltd  
Designation : Process Analyst  
Since : 04 Apr 2017 to 27 Aug 2018 (1 Year and 4 months)

Current Job Profile : Kocher Tech  
Designation : Customer Support Officer (APB Mail and MPL chat process)  
Since : 24 Nov 2019 to 15 Jun 2021

Current Job Profile : Tech Mahindra  
Designation : Customer Support Officer (GST voice process)  
Since : 04 Aug 2021 to 03 Feb 2022

## Applications knowledge:

- MINSAT, PACS, UD, HLR
- SMAP , EPACT , CRM

## Educational Summary

- B.B.A under SMU Complete Since 2014. (C Grade)
- Higher secondary (12<sup>th</sup>) from H.S.E. Board of secondary education Complete In Gayatri School. ( 60 %)
- High school (10<sup>th</sup>) from G.S.E. Board Complete in Swaminarayan School. ( 50%)

### **Personal Profile**

**Date of birth** - 9<sup>th</sup> Aug 1993  
**Father's Name** - Mr. Ranchhodbhai Parmar  
**Mother's Name** - Mrs. Madhuben Parmar  
**Present Address** - B-70 Yoginagar Township, Gotri Road, Vadodara.  
**Languages known** - English, Hindi, & Gujarati

(Arti Parmar)