

Priya Rajesh Nair

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Objective

Seeking a role where I can broaden my knowledge of call center operations and call management systems to improve workflows and increase customer satisfaction.

Experience

- Currently working as Senior Customer Service Advisor after being promoted from July 2022 in Aditya Birla Sun life Mutual Fund under payroll of Concentrix Services India Private Limited
- Joined as Customer Service Advisor in Aditya Birla Sun life Mutual Fund under payroll of Concentrix Services India Private Limited from May 2021.
- Internship in finance department at Aditya Birla Insulators from May 2019 to June 2019.

Education

B Com | 2015-2019 | NAVRACHNA UNIVERSITY

Specialization: Finance

CGPI: 5.78

12th | 2015 | GUJARAT SECONDARY and HIGHER SECONDARY BOARD

Percentage: 58.40%

10th | 2013 | GUJARAT SECONDARY and HIGHER SECONDARY BOARD

Percentage: 48.39%

Skills & Abilities

- Time management
- Positive thinking.
- Team work.
- Problem Solving.
- Quick Learner
- Basic computer Skill, Microsoft office, and many others.

Strengths

- Work with positive attitude for contributing to healthy functioning of the organization.
- Self-confidence and great patience.
- Willingness to learn
- Adaptive to changing environment

Languages

- English
- Hindi
- Gujarati

Personal Details

Name: Priya Rajesh Nair

Address: 10 Alpana Society, Godhra Road, Halol.

I Declare that information is true to the best of my knowledge and belief

Priya Nair