

JUGAL PATIL

Senior QA Engineer

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SUMMARY

Experienced Senior QA Engineer with total 8 years in functional testing and 5 years specializing in automation, performance, and accessibility testing. Proven expertise in designing and executing comprehensive test strategies to ensure high-quality software. Adept at leading QA initiatives, optimizing testing processes, and collaborating with cross-functional teams.

SKILLS & TOOLS

SKILLS

UI Automation	API Automation	Performance Testing	Functional Testing	Accessibility Testing	Unit Testing
Contract Testing	Component Testing	Database Testing	API Testing	Mobile Testing	AGILE
Team Management					

TOOLS & TECH

<u>Selenium</u>	<u>Rest Assured</u>	<u>Java</u>	<u>Cucumber</u>	<u>TestNG</u>	<u>Jmeter</u>	<u>SQL</u>	<u>API</u>	<u>PactFlow</u>
<u>AWS</u>	<u>Docker</u>	<u>Jenkins</u>	<u>Unix</u>	<u>GIT</u>	<u>GitHub</u>	<u>Bitbucket</u>		
WCAG 2.0	NVDA	JAWS	Axe	CCA				

EXPERIENCE

Senior QA Engineer

JPMorgan Chase & Co.
01/2022 - 10/2024 Pune, MH

- Roles and Responsibilities:
- Enhanced the REST Assured framework with Java to improve API automation processes.
 - Designed and implemented a Behavior-Driven Development (BDD) framework using Cucumber and Java, facilitating clear and efficient collaboration between technical and non-technical team members.
 - Led and mentored a team of 4 in testing e-commerce applications for the Truist client, fostering skill development and ensuring high-quality deliverables.
 - Conducted thorough code reviews of automation scripts developed by peers, ensuring adherence to best practices and code quality standards.
 - Authored unit, contract, and component tests to enhance the robustness and reliability of the application.
 - Developed and executed performance scripts for the in-house Rewards Shield project using JMeter, optimizing application performance and identifying bottlenecks.
 - Conducted Proof of Concept (POC) for contract and component testing to evaluate and implement effective testing strategies.

QA Engineer

JPMorgan Chase & Co.
08/2019 - 12/2021 Pune, MH

- Roles and Responsibilities:
- Increased testing efficiency by {25%} through optimizing the framework with Geb and Spock BDD in Groovy and Java.
 - Increased user satisfaction by {15%} by conducting comprehensive accessibility testing for e-commerce application compliance.
 - Independently performed testing on e-commerce applications for Wells Fargo and a pilot product, delivering high-quality results and identifying critical issues.

Test Analyst

vTest Software Testing Services
10/2018 - 08/2019 Pune, MH

- Roles and Responsibilities:
- Executed comprehensive functional testing to ensure the accuracy and reliability of software applications.
 - Developed and executed performance scripts using JMeter to assess and enhance application performance.
 - Conducted thorough testing of mobile applications to ensure functionality, usability, and performance across various devices and platforms.

EXPERIENCE

Operations Specialist

Profectum Market Soutlions Pvt. Ltd

07/2017 - 10/2018 Pune, MH

Roles and Responsibilities:

- Performed User Acceptance Testing (UAT) for all code deployed on AWS, ensuring that new features met client requirements and business needs.
- Conducted rigorous testing of mobile applications and their associated APIs to verify functionality, performance, and integration.
- Coordinated with development and infrastructure (AWS) teams to manage and support production deployments, ensuring smooth and successful releases.
- Provided production support for all application and database issues, troubleshooting and resolving problems to maintain system stability and performance.

Software Test Engineer

Austere Systems Private Limited

09/2016 - 06/2017 Pune, MH

Roles and Responsibilities:

- Improved user satisfaction by {15%} by testing {5} e-commerce applications across web and mobile platforms.
- Executed detailed testing of education system applications.
- Validating functionality, usability, and integration to meet educational and user requirements.

EDUCATION & CERTIFICATION

PG Diploma in Project Management

MIT World Peace University

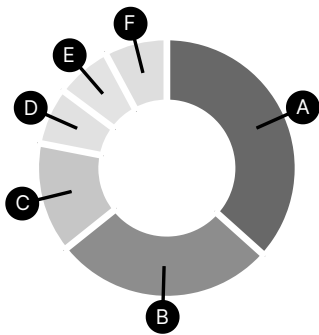
2017 Pune, MH

B.E. Computer Engineering

MET's IOE, University of Pune

2015 Nashik, MH

MY TIME



- A Automation Script Development & Maintenance
- B Functional & Non-Functional Testing
- C Code Review
- D Team Support
- E Client Support
- F Training

CERTIFICATION

AWS Practitioner

Amazon Web Service