

Kundan Patil

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Professional Summary

- Experienced **IT Application Support Engineer** with proven expertise in Data Analysis and Reporting.
- Hands-on experience in **RDBMS** applications such as **Oracle SQL Developer** and **MS SQL Server**
- Solid understanding of Data Analysis ,designing and structuring queries, views, indexes, stored procedures and functions required for Data Retrieval requirements.
- Expertise in **Debugging and Root Cause Analysis** of the issues, errors and application breakdowns in a live environment.
- Excellent knowledge in setting up **Monitoring & Alerting** tools for stakeholder communication for any issues during production region.
- Proven experience in supporting RBI-Applications such as **RTGS- NEFT (SFMS)** and **CCIL** - NDS OM, FX SWAP and FX CLEAR.
- Effective communicator and collaborator with internal and external stakeholders.
- Positive attitude with problem solving skills by applying innovative thinking.

Core Tools & Competencies

Oracle SQL Developer 11g	Incident Monitoring & Alerting	Data Analysis
MS SQL Server 2014/16	Issue Debugging & RCA	Data Reporting & Visualization

Experience Profile

- ❖ Working as **Application Support Engineer** at **Clover Infotech Mumbai**, From Feb 2022 - Present

Client - Saraswat Co-Operative Bank - Mumbai

Roles & Responsibilities :

- Accountable for supporting RBI-Applications Such as RTGS- NEFT (SFMS), CCIL,
- Responsible for monitoring Banks transactions via - Begin of Day (BOD), End of Day (EOD) of RTGS, NEFT, and CCIL.
- Analysis of production data using tools like **Oracle SQL Developer** and **SFMS**
- Design complex SQL queries to retrieve insightful data from production DBs
- Provide analytical reports to senior stakeholders by retrieving data from the live environment.
- Validation of new releases in RTGS-NEFT (SFMS) system and Interface Server in UAT Region.
- Continuous issue debugging and root cause analysis with technical and network teams.
- CCIL application Installation (Member Servers / Clients).
- CCIL Member Server Like FX-Clear, FX-Swap, TREPS,CROMS, NDS-OM, NDS-Call (RBI-Applications)
- Handling Upgrade Activity For Member Server and Digital Certification Change Over
- Monitoring and Installation MQ Channels related to all applications.
- Monitoring the RTGS/NEFT outward and Inward flow of Transactions through SFMS
- and through SQL Server

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Development Engineer at Panchal Engineers, Nashik

From Aug 2019 - Jan 2022

Clients : SIEMENS, ABC Compressor, Hyosung, Atlas COPCO, Rieter India etc.

Roles & Responsibilities:

- Perform feasibility check of new product development.
- Design and create process flowcharts and process drawings for products.
- Preparing conceptual sketch of Fixture, Toolings, Special Gauges using tools such as **AutoCad-2018** and 3D Modeling in **Autodesk 360 Fusion**.
- Ensure to follow **GD&T standards** for any engineering drawings undertaken for development.
- Creating the bill of material (**BOM**) as per design specification and assembly procedure of development concept
- Handling the Project activities in (**APQP**) within the committed timeline.
- Keeping documents up to date as per modifications in product processes.
- Produce **PPAP** documentations as per customer requirement.
- Responsible for maintaining Engineering records such as **5M, Control plan, SPC, MSA** and **8D**.
- Weekly status reporting for progress tracking for each stream and monitoring timeline.
- Collaborating and communicating with internal/external stakeholders.

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Tool Tech Toolings India Pvt. Ltd.(Aurangabad)

From Feb 2024 – Dec. 2018

Designation : Trainee Engineer

Roles & Responsibilities:

- Inspecting the parts of SPM and Pneumatics Welding Fixtures
- Worked on ROMER Hexagon ARM – CMM Software
- Acquired conceptual knowledge of 5S, Poka-Yoke, KAIZEN, KANBAN, Six Sigma, JIT and OEE.

Trainings & Certifications

- Completed Certified Training Program in **AutoCAD & PTC Creo** from Global Training Institute Aurangabad.
- Summer Internship Training from Tool-Tech Tooling, Aurangabad.

Academics

- Bachelor of Engineering in Mechanical from Pune University.

Personal Specifics

Date of Birth – 18th Sep 1995

Gender – Male

Languages Known – English, Hindi, Marathi