Rushikesh Patil

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Career Objective

To leverage my 6+ years of experience in technical communication to create clear, concise, and user-friendly documentation that enhances product usability and customer satisfaction.

Professional Summary

Experienced Technical Communication Lead with expertise in creating user guides, installation manuals, FAQs, and release notes. Proficient in Agile methodology, DDLC, and DITA. Skilled in adhering to style guides including Microsoft Style Guide and Simplified Technical English. Strong communicator and collaborator with cross-functional teams.

Skills

Technical Writing, Agile Methodology, DDLC, DITA, XML, HTML, Audience Analysis, Peer Review

Tools

Authoring Tools: MadCap Flare, MS Word, Arbortext Editor, FrameMaker, Oxygen XML Editor, and Git

Video Editing Tools: MS Clipchamp, Camtasia

Project Management Tools: Jira, WMT

Education

Bachelor of Science in Aeronautics, HAL-Pravara Aviation Institute, Nashik

Professional Experience

Persistent Systems Ltd.

Engineering Lead | Sept 2021 – Present | Pune, India

- Lead documentation projects for IT applications including deployment guides, user guides and release notes

- Currently leading a generative AI initiative, with prior experience in cloud migration and disaster recovery solutions
- Collaborated with SMEs to ensure technical accuracy
- Provided regular status updates to management
- Reviewed documentation for consistency and quality
- Created demo videos for software application.

Oriental Aviation International Pte Ltd.

Technical Writer | Apr 2018 – Sept 2020 | Singapore

- Created and edited user documentation for aviation software
- Worked with cross-functional teams to gather requirements
- Ensured timely delivery of high-quality documentation

L&T Technology Services

Technical Writer | Oct 2017 – Mar 2018 | Mumbai, India

- Developed user and training guides for JLG machines
- Created kit instruction documents
- Conducted peer reviews

Capgemini Technology Services India Pvt. Ltd.

Associate Technical Writer | Oct 2014 – Oct 2017 | Bangalore, India

- Created and revised technical manuals including WDM, FIM, SSM, AMM, CMM, and ESPM
- Trained new joiners on documentation processes
- Coordinated with cross-functional teams for content development