Building Smarter Lightning Apps

3 Tips for Making Your Apps More Intuitive and Your Users More Productive

What Makes an App Seem Smart?



- → Available where I want it
- → Knows where it is
- → Knows who I am
- → Anticipates the data I need
- → Anticipates the actions I want to take
- → Feels familiar
- → Responds quickly & lets me go fast



What Makes an App Seem Smart?

Some Design Principles



1

Give Admins options to make the app fit their Org and Users

2

Use context
awareness to
anticipate the data
and actions your
Users want

3

Give power-users the tools they need to go fast and save settings



Awesome Admins Know Their Orgs Best



1

Give Admins options to make the app fit their org and users

- Home Page Overview
- Lightning App Builder exposes configuration options and allows Admin to configure the app to the org and the page
- Your app cascades those values from the container component to components nesting inside.



Behave Like Y'all Know Where You Are



2

Use context
awareness to
anticipate the
data and actions
your Users want

- Who is the User and what page are we on?
- Feed recordId and apiObjectName to Apex
- Apex uses dynamic SOQL to return the data most likely to be needed for the User



Put the Power in "Power-User"



3

Give power-users the tools they need to go fast and save settings

- Implement a keydown listener in a Lightning Web Component
- Add "sticky-settings" option for repetitive actions
- Build your Apex for bulk operations and enable group actions in your lwc

