

Use Case Name: Make payment	ID:	Importance Level: High
Primary Actor: Buyer, Event organizer	Use Case Type:	
Stakeholders and Interests: Buyer - wants to buy the ticket Event organizer - wants to create and/or advertise the event on the website		
Brief Description: This use case indicate how the users can manage their payment processes.		
Trigger: Buyer books the ticket, or Event organizer create and/or advertise the event on the website. Type: External		
Relationships: Association: Include: Exclude: Pay by cash, Pay by credit/debit card Generalization:		
Normal Flow of Events: <ol style="list-style-type: none"> 1. The Buyer or the Event organizer logs onto the website 2. The Buyer or the Event organizer search for the event 3. The Buyer books the ticket, or the Event organizer create and/or advertise the event on the website. 4. The system sends payment information to the Buyer or the Event organizer. 5. The Buyer or the Event organizer choose to pay by preferred method. <ul style="list-style-type: none"> If the Buyer or the Event organizer choose to pay by cash The system shows pay-by-cash method info If the Buyer or the Event organizer choose to pay by credit/debit card The system shows pay-by-credit/debit card method info 6. The Buyer or the Event organizer pay by preferred method. 7. The system shows user's payment confirmation. 		
SubFlows:		
Alternate/Exceptional Flows: <ol style="list-style-type: none"> 1. ID or passwords are incorrect or not recognized 2. A payment system is not available or has not been configured – display appropriate error message. 		

Use Case Name: CanceleOrder	ID:	Importance Level: High
Primary Actor: Buyer	Use Case Type: Detail	
Stakeholders and Interests: The Buyer want to cancele ticket		
Brief Description: This use case indicate how the users can manage their cancel ticket processes.		
Trigger: When member customer decides to cancele his/her order Type: External		
Relationships: Association: Include: Update amount of ticket Extend: Generalization:		
Normal Flow of Events: <ol style="list-style-type: none"> 1. Member customer gets order status from the system if his/her order is in cancellable duration or not. 2. Member customer submit cancel request 3. Member customer gets the money back.(Online payment only) 		
SubFlows:		
Alternate/Exceptional Flows: <p>Exceptional 1 If the ticket is not cancellable i.e. it is ready for a pick up already, member customer's request will be denied.</p> <p>Exceptional 2 If the payment type of the order is on-site, the member customer won't get any refund since he/she hasn't paid yet.</p>		