

Use Case Name: Cancle ticket	ID:	Importance Level: High
Primary Actor: Buyer	Use Case Type: Detail	
Stakeholders and Interests: The Buyer want to cancle ticket		
Brief Description: This use case indicate how the users can manage their cancel ticket processes.		
Trigger: When member customer decides to cancle his/her order Type: External		
Relationships: Association: Include: Update amount of ticket Extend: Generalization:		
Normal Flow of Events: <div><div>1.</div><div>Member customer gets order status from the system if his/her order is in cancellable duration or not.</div></div> <div><div>2.</div><div>Member customer submit cancel request</div></div> <div><div>3.</div><div>Member customer gets the money back.(Online payment only)</div></div>		
SubFlows:		
Alternate/Exceptional Flows: <div><div>Exceptional 1</div><div>If the ticket is not cancellable i.e. it is ready for a pick up already, member customer's request will be denied.</div></div> <div><div>Exceptional 2</div><div>If the payment type of the order is on-site, the member customer won't get any refund since he/she hasn't paid yet.</div></div>		