



CONTACT

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EDUCATION

2013 - 2021

FEU INSTITUTE OF TECHNOLOGY

- Bachelor of Science in Electronics and Communications Engineering

TECHNICAL SKILLS

- Languages: C#, JavaScript, PowerShell
- Cloud & DevOps: Azure DevOps, AWS Console, Terraform, Ansible
- Web & App Dev: ASP.NET, Visual Studio 2022
- Database: Microsoft SQL Server, pgAdmin, DynamoDB
- Tools & Platforms: ServiceNow, Postman, PAM CyberArk, MS Office
- Automation & Scripting: Ansible Playbooks, PowerShell scripts, Azure Pipelines
- CI/CD: Git, Azure DevOps Pipelines, Agile Scrum Framework

CERTIFICATIONS

- Microsoft Certified: Azure Fundamentals (AZ-900)

JOHN PATRICK ROXAS

SOFTWARE ENGINEER | FULL STACK DEVELOPER | APPLICATION SUPPORT SPECIALIST

SUMMARY

Results-driven Full Stack Engineer with 3+ years of experience developing, securing, and supporting enterprise applications. Skilled in C#, ASP.NET, Azure DevOps, PowerShell, and AWS with a strong focus on automation and system reliability. Seeking to contribute to dynamic software teams where I can apply my full stack and DevOps expertise to deliver scalable, secure, and user-friendly solutions.

PROFESSIONAL EXPERIENCE

Accenture Inc.

2021 - PRESENT

- Took the lead in enhancing and supporting enterprise self-service applications as a Full Stack Engineer, maintaining and upgrading both the UI and API components to ensure smooth operations, user satisfaction, and system reliability.
- Developed and supported the Self-Service Control Panel (SSCP) and Self-Service Failover platforms, allowing application teams to manage infrastructure tasks without IT intervention, reducing ITGs and increasing deployment speed.
- Enhanced and secured SSCP features such as cloud instance controls, IIS management, file browsing, event log monitoring, snapshot management, and Windows service controls.
- For the UI: Implemented security features such as logout functionality, session timeouts, and remediated vulnerabilities to align with compliance standards.
- For the API: Secured backend services by performing vulnerability remediation, password rotations, and improving access control using CyberArk PAM.
- Built CI/CD pipelines using Azure DevOps, automating deployments and infrastructure provisioning using Terraform.
- Automated database and system tasks with PowerShell scripts and Ansible playbooks, improving operational efficiency.
- Utilized tools like Postman for API testing and ServiceNow for managing change and incident requests.
- Led sprint retrospectives and demos, fostering collaboration, transparency, and continuous improvement under the Agile Scrum methodology.
- Migrated legacy components to .NET 6, implementing MSAL for secure authentication across services.
- Oversaw server operations via the control panel, ensuring optimal system performance and availability.
- Continuously engaged in upskilling and aligning solutions with modern security and cloud practices.
- Developed and managed reusable infrastructure modules with Terraform, supporting multiple environments and promoting consistency.
- Collaborated with cross-functional teams to troubleshoot production issues, identify root causes, and implement permanent solutions.
- Conducted peer code reviews and participated in knowledge-sharing sessions to improve team coding standards and project outcomes.