

# Router Installation Troubleshooting – Visual Guide

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Technical Support Reference Document:

Images below show examples of correct router placement, poor placement, and placement that will create service interference

## CORRECT PLACEMENT

1. Router placed on a dedicated space on a shelf



2. Router placed on a dedicated space on entertainment console, with no additional devices



3. Router mounted on a wall, not obstructed by cables, concrete or additional equipment



4. Router placed on a dedicated shelf with no other items or equipment

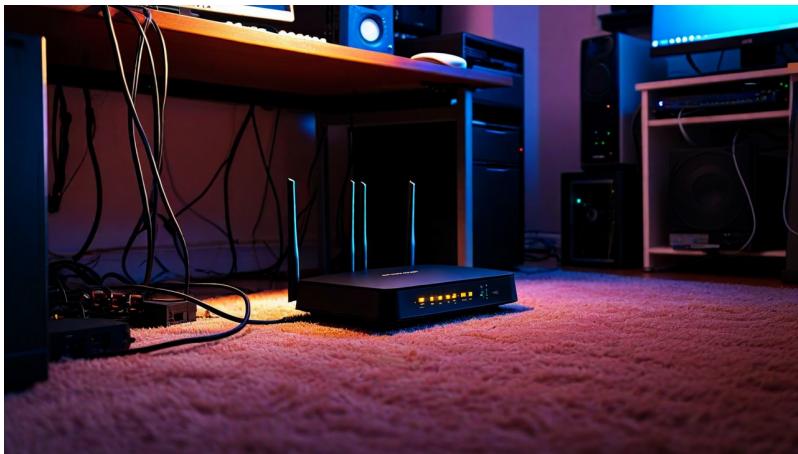


## POOR PLACEMENT

1. Router in a messy environment, surrounded by metal objects



2. Router placed on carpet surrounded by power strips and other electronic equipment



## INTERFERENCE

1. Router surrounded by multiple electronic devices



2. Router placed beside a microwave and metal furniture or home appliances



3. Router placed in windowless basement with pipes and concrete walls

