

ANYCOMPANY TELECOM

DEVICE DAMAGE CLAIM FORM

CLAIM INFORMATION

Claim Number	CLM-2024-089472
Claim Date	March 15, 2024
Claim Status:	Pending Review

CUSTOMER INFORMATION

Customer Name: Sarah Mitchell
Account Number: ACT-558-9234-01
Phone Number: (555) 234-8901
Email Address: sarah.mitchell@email.com
Customer Address: 1247 Maple Street, Apt 3B, Seattle, WA 98102

DEVICE INFORMATION

Phone Make	Apple
Phone Model	iPhone 14 Pro
Color	Gold
Storage Capacity (GB)	256
IMEI Number	356728491038562
Serial Number	F9KXQ3PRNC7M
Date of Purchase	October 12, 2023
Place of Purchase:**	AnyCom Telecom Store - Seattle Downtown

INSURANCE COVERAGE

Insurance Plan: Premium Device Protection Plus
Policy Number: INS-2023-447821
Monthly Premium: \$12.99
Deductible Amount: \$199.00
Coverage Start Date:October 12, 2023

INCIDENT DETAILS

Date of Damage: March 14, 2024
Time of Incident: Approximately 2:30 PM
Location of Incident: Home - Kitchen area

Damage Description:

Device accidentally dropped from kitchen counter onto tile floor while preparing lunch. Screen has extensive spider-web cracking radiating from the center, with multiple impact points visible. The display is partially functional but touch responsiveness is intermittent in cracked areas. No water damage. Device still powers on.

Type of Damage: Accidental Drop - Screen Damage
Previous Claims: None
Witness Present: No

SUPPORTING DOCUMENTATION

- ☒ Damage Photo(s) Attached
- ☒ Proof of Purchase
- ☒ Police Report (if applicable): N/A
- ☐ Repair Estimate

CUSTOMER DECLARATION

I hereby certify that the information provided in this claim is true and accurate to the best of my knowledge. I understand that providing false information may result in claim denial and policy cancellation.

Customer Signature: Sarah Mitchell
Date: March 15, 2024

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FOR OFFICE USE ONLY

Claim Received By: _____
Initial Review Date: _____
Fraud Check Status: _____
Approval Status: _____

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