Patricia Vu

ux designer | patriciavu.com

OBJECTIVE

Recent college graduate seeking UX design role to build agile user-centerd products to improve solutions for everyday problems

SKILLS

user centered design responsive web design design thinking needfinding usability testing collaborative detail-oriented customer service html/css Sketch InVision Figma Balsamig

CONNECT

email |

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linkedin |

linkedin.com/in/patricia-vu

phone |

323 849 8490

location |

san diego, ca &

los angeles, ca

EDUCATION

University of California, San Diego

B.S. Cognitive Science: Human-Computer Interaction
Sept 2014 - Jun 2018

WORK EXPERIENCE

Yomp | UX and Marketing Intern

June 2018 - Present

Researched targeted users to identify possible brand ambassadors. Helped establish and evolve brand identity through written and visual design.

Maintain knowlege of competing apps to provide insights on key core features.

Birch Aquarium | Visitor Services Associate

Apr 2016 - Present

Assist Visitor Services managers and other departments with daily administrative and clerical work.

Exhibit professional and customer service oriented demeanor across a broad variety of environments.

Compose responses for phone/email inquiries ranging from basic aquarium information to specific details within exhibits.

Receptionist for all departments by assisting visitor check-in and notifying appropriate host of their arrival.

PROJECTS

UCSD Global Ties | UX Designer & Client Liaison

Mar 2017 - Jun 2017

Conducted user research and competitive analyses for a usercentered design process based on rationale and evidence.

Created wireframes and prototypes for website using pen and paper and Sketch.

Promptly coordinated client contact with team members.

Delta Delta UCSD | UX Designer

Jan 2018 - Present

Redesigned and rebranded sorority's website based on data from user research and competitive analyses.

Created mobile-first wireframes and prototypes using Figma and InVision.

Coded website using HTML/CSS and Bootstrap.

Flex | UX Designer & Researcher

Jan 2018 - Mar 2018

Created a workout timer app in 10 weeks using HTML/CSS and React.

Performed heuristic evaluations on paper prototypes to test flow. Utilized Google Analytics to perform A/B testing to choose the best user-centered design.